Who can use F.L.A.I.R.?
Anyone with access to a touch-tone phone can use F.L.A.I.R. If you have a rotary-dial phone, a customer service representative will answer your call during working hours. (8:00a.m. – 4:30 p.m.)

Why use F.L.A.I.R.?
You'll be able to hear reviews of your plans, schedule an inspection, cancel an inspection or make a payment all over the phone. F.L.A.I.R. is on 24 hours a day, 7 days a week and all information is updated between the hours of 11 p.m. and 12 midnight.

Inspections are done between the hours of 8:00 a.m. to 3:30 p.m. Inspections requested before 1:30 p.m. will be scheduled for the next workday. Inspections requested after 1:30 p.m. will be scheduled for the next available workday. (Please note: at any time, when the maximum number of inspections have been scheduled for a particular inspection type, the system will automatically schedule your inspection for the first available workday.)

How to use F.L.A.I.R.
Just dial (954)-828-5191 and the system will guide you through the process of your choice. You will be pressing keys in order to make your options. Included in this brochure are steps on how to access the most used modules of the system. You can use that to follow along.

Plan Review Status

Without FaxBack
- English (1) Spanish (2)
- Plan Review (1)
- Enter Permit Number

With FaxBack
- English (1) Spanish (2)
- Plan Review (1)
- Enter Permit Number
- Receive a Fax
- Enter Fax Number
- Correct (1)

Making A Payment
- English (1) Spanish (2)
- Permit fees (2)
- Enter Permit #
- Enter Pin #
- Payment (7)
- Visa (1) MasterCard (2)
- Enter Number on the Card
- Correct (1) Re-enter (2)
- Expiration Month (example: 04 means April)
- Exp Year (example: 2008)
- Enter Zip Code
- Enter Phone Number
- Amount You Want to Pay (example: 100 = $1.00)
- Make Payment (1)
- Get Confirmation #

Schedule an Inspection
- English (1) Spanish (2)
- Inspection Menu (2)
- Enter Permit Number
- Enter Pin #
- Schedule an Inspection (2)
- Enter Inspection ID
- Correct (1)
- Select a date
- Correct (1)
- Get Confirmation #

Cancel an Inspection
- English (1) Spanish (2)
- Inspection Menu (2)
- Enter Permit Number
- Enter Pin #
- Cancel an Inspection (3)
- Enter Inspection ID
- Correct (1)
- Select a date
- Correct (1)
- Get Confirmation #

Note: Inspection ID’s can be found on the back of this pamphlet