



# STAY INFORMED IN AN EMERGENCY!

Sign Up For CodeRED™ and Get City Notifications Delivered Right to Your Phone



CITY OF FORT LAUDERDALE

**The City of Fort Lauderdale uses CodeRED™ to send notifications to your phone about water main breaks, gas leaks, evacuations and other life safety emergencies. The City may also use CodeRED to communicate road closures, water main repairs and other types of non-life safety matters.**



## **Who can register for CodeRED™?**

Residents or business owners with a Fort Lauderdale address may register for CodeRED on the City's website at [www.fortlauderdale.gov/codered](http://www.fortlauderdale.gov/codered) or by contacting the 24-Hour Customer Service Center at (954) 828-8000 or [www.fortlauderdale.gov/lauderserv](http://www.fortlauderdale.gov/lauderserv). There is no charge to register.

## **What else should I know about CodeRED™?**

- Contact information remains confidential.
- CodeRED delivers notifications by phone, email, and/or text. It is compatible with TDD/TTY devices.
- CodeRED messages cannot be delivered to phone numbers with a privacy lock feature.
- The CodeRED Mobile Alert app sends geographically-based messages to subscribers nationwide.
- To update a phone number or add a cell phone number to the database, simply re-register for CodeRED.

## **Important information for cell phone ONLY households**

The Federal Communications Commission (FCC) prohibits CodeRED from calling a cell phone except in life safety emergencies. Fort Lauderdale residents who only use a cell phone should manually register for CodeRED at [www.fortlauderdale.gov/codered](http://www.fortlauderdale.gov/codered), by contacting the 24-hour Customer Service Center at (954) 828-8000 or [www.fortlauderdale.gov/lauderserv](http://www.fortlauderdale.gov/lauderserv) to ensure they receive all CodeRED notifications.