

City of FORT LAUDERDALE



**YOUR GUIDE TO RESIDENTIAL
SOLID WASTE SERVICES**

Welcome to the City of Fort Lauderdale!

The City of Fort Lauderdale's goal is to reduce solid waste by providing outstanding customer service, managing resources, minimizing costs, and offering convenient services to our residents in an environmentally friendly and efficient manner.

We are pleased to provide you with this Residential Solid Waste Services Guide to assist you with managing your garbage, yard waste, recycling, and bulk trash.

The helpful tips and photos throughout the guide offer a quick snapshot of the City's solid waste services and outline the practices you should follow when disposing of your waste. The guide also provides additional information about household hazardous waste, hurricane preparedness, holiday scheduling information, and where you may call for help.

By following the information in this guide and by initiating simple actions such as recycling, separating yard waste, properly setting out bulk trash items, and safely disposing of household hazardous waste, you can help make Fort Lauderdale a beautiful, litter-free, more sustainable City.



GREEN YOUR ROUTINE!

Look for the services that feature the Green Your Routine logo. Participation in these services help to ensure a cleaner, greener environment. Remember, small changes in your routine can make a big difference.



CUSTOMER SERVICE

For more information about City of Fort Lauderdale solid waste collection services, please contact the 24-Hour Customer Service Center at 954-828-8000 or online at www.fortlauderdale.gov/customerservice.

OVERVIEW



The City of Fort Lauderdale provides a variety of solid waste services to our customers who live in single-family homes, duplexes, and triplexes throughout the community.

THESE SERVICES INCLUDE:

HOUSEHOLD GARBAGE	TWICE PER WEEK	SMALL BLACK 65-GALLON CART
RECYCLING	ONCE PER WEEK	BLUE 18-GALLON BINS
BULK TRASH	ONCE PER MONTH	PILE NO MORE THAN 10 CUBIC YARDS
YARD WASTE	ONCE PER WEEK	GREEN 95-GALLON CART

CURBSIDE SCHEDULE AND SET-OUT INFORMATION

- Residential solid waste collection is provided from 7 a.m. to 6 p.m., Monday through Saturday.
- Place your carts and bins roadside by 7 a.m. on your pickup day, but no earlier than 6 p.m. the evening prior to your scheduled collection.
- Place your bulk trash pile roadside by 7 a.m. on your pickup day, but no earlier than 24 hours prior to your scheduled collection.
- The lids on all carts must be able to close completely.
- When placing carts roadside, make sure the handles face your property and the lid openings face the street.
- All carts/bins must be removed from the roadside and secured on your property the same day after serviced.
- Place carts and trash piles at least 2 feet apart and away from parked cars, fences, mailboxes, trees, overhead wires, storm drains, utility poles, or other large objects so that collection vehicles may safely access them.

To find out your service schedule, visit the City's web site at www.fortlauderdale.gov and select Property Information Reporter from the Quick Links menu on the home page.

GARBAGE



ACCEPTABLE SET OUT



UNACCEPTABLE SET OUT

The City of Fort Lauderdale provides residential garbage collection service twice per week to dispose of household trash generated from your property.

WHAT'S ALLOWED IN THE SMALL BLACK GARBAGE CART?

- Household garbage and food waste

WHAT'S NOT ALLOWED IN THE SMALL BLACK GARBAGE CART?

- Chemicals, paints, oils, or other hazardous, toxic, or flammable waste
- Construction debris (i.e., concrete, sand, brick, rock, etc.)
- Yard waste or recyclable items

TIPS AND GUIDELINES

- Place your carts out the night before your scheduled pickup to avoid missing early morning collection.
- Put garbage in bags before putting it in the cart to help prevent litter.
- Wash carts regularly with a mild, phosphate-free soap and water to keep them clean and odor free. Never wash any soap down a storm drain.
- Garbage left beside carts will not be picked up. Automated collection equipment cannot access it.

DID YOU KNOW?

Americans generate about 4.6 pounds of garbage per day and less than one-third of it is recycled. Garbage that is not recycled is incinerated or buried in landfills. With a little forethought, we could reuse or recycle more than 70 percent of the garbage we produce. The City of Fort Lauderdale makes it easy for everyone to recycle whether they are at home, at the park, at the beach, or even at a bus stop!

RECYCLING

Recycling plays a valuable role in our City's residential solid waste management system. Not only does it conserve natural resources, it reduces pollution, saves energy, and decreases collection and disposal costs.

The City of Fort Lauderdale provides weekly residential recycling service to dispose of recyclable items generated from your property. The City uses a two-sort recycling system, which means recyclable paper products go into one 18-gallon bin, and plastic, glass, aluminum, and steel containers go into another bin.

PAPER BIN



Contents may include:

- Newspapers, inserts, catalogs, magazines, junk mail, office paper, folders, and school paper
- Telephone books and other soft-covered books
- Soda cartons and boxes from items, such as cereal, tissues, rice, pasta, and frozen dinners
- Cardboard from non-food items such as shipping boxes (Flatten or fold all boxes prior to placing them in the bin or next to the bin. Pieces should be no more than 4 feet x 2 feet.)

CONTAINER BIN



Contents may include:

- Plastic containers with a narrow neck, such as water bottles, milk jugs, detergent, ketchup, and shampoo containers
- Glass food and beverage containers (clear, brown, and green)
- Drink boxes and juice, milk, and wine cartons
- Aluminum/steel food and beverage containers

NON-RECYCLABLES



Not allowed in bins:

- Garbage
- Batteries, electronic waste, and accessories
- Styrofoam
- Certain glass products (i.e., windows, mirrors, light bulbs, and other non-food glass containers)
- Plastic bags
- Home chemicals (i.e., paints, pesticides, and other hazardous waste)
- Medical waste and pharmaceuticals
- Other non-recyclables (i.e., hangers, plastic flower pots, microwave trays, etc.)
- Wet newspapers



PUBLIC SPACE RECYCLING



The City of Fort Lauderdale has implemented several new public space recycling programs that provide opportunities for you to be more environmentally responsible while away from home.

Recycling is now available along Fort Lauderdale Beach, at City marine facilities, in City parks, and at several bus stop locations to maximize recycling in heavily trafficked pedestrian areas.

Beachgoers, boaters, and pedestrians can now dispose of bottles, cans, fishing line, and other recyclables to help prevent littering of the City's public spaces and waterways.

USED ELECTRONICS RECYCLING



City residents may safely dispose of used electronics at one of Broward County's electronics recycling locations. With proof of residency (i.e., local driver's license, utility bill, etc.), residents may drop off the following items:

- Computer monitors, VCRs, and televisions
- Laptops and printers
- Audio and video equipment
- Communication equipment (e.g., cell phones, radios, etc.)

To learn more about electronics recycling, call Broward County's Hotline at 954-765-4999 or visit www.broward.org/waste.

TIPS AND GUIDELINES

- Put caps and lids in the garbage.
- Rinse bottles, cans, and other containers.
- Do not contaminate. Put only recyclable items in the bins.
- Pizza boxes can be recycled if they are clean. If one side is greasy, tear it off and recycle the clean side.
- Shredded paper can be recycled, but only if it is placed in a paper bag first.
- Crushing cans and plastic bottles helps save space in both your recycling bin and the collection truck.

RESIDENTIAL BULK TRASH

The City of Fort Lauderdale provides monthly residential bulk trash service to dispose of household items generated from your property, such as furniture, appliances, tree cuttings, and small amounts of construction material.

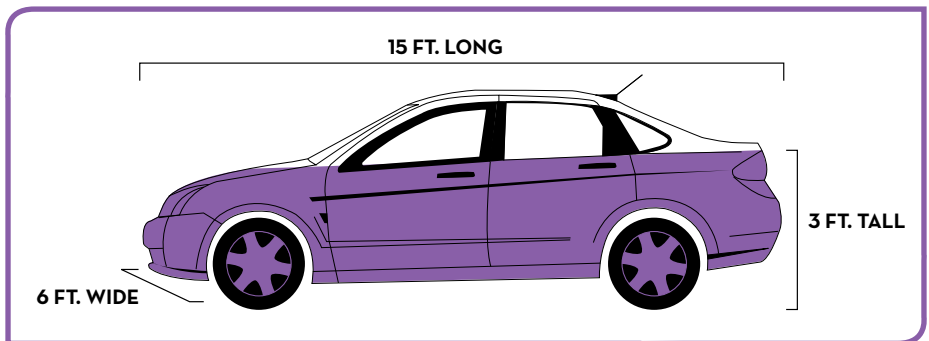


ACCEPTABLE BULK PILE



UNACCEPTABLE BULK PILE

Crews will pick up a maximum of 10 cubic yards, which is a pile of trash approximately 6 feet wide, 15 feet long, and 3 feet high, or 6 feet wide, 9 feet long, and 5 feet high.



ACCEPTED ITEMS

- Construction debris from small home improvement projects (i.e., wood scraps, cut up plywood, doors, cabinets, etc.)
- Furniture, carpet, and mattresses
- Hot water heaters, stoves, washers, and dryers
- Refrigerators and air-conditioning units
- Sinks and toilets
- Small amounts of concrete, sand, bricks/pavers, tile, and roofing material (Must be secured in a box weighing less than 25 pounds - limit four boxes)
- Toys and bicycles
- Rims and tires (limit four each)

TIPS AND GUIDELINES

- To schedule a pickup of a pile more than 10 cubic yards, please call Customer Service. Each additional yard is \$13.
- The homeowner/builder is responsible for construction debris disposal for major renovation projects via on-site dumpsters or contract service removal.
- Yard waste (i.e., tree stumps, branches, etc.) cannot be more than 6 inches in diameter at the base or more than 6 feet long.
- Tying yard waste is not required, but leaves must be bagged and placed in a separate pile.
- Separate items containing glass from the main bulk pile to ensure public safety.
- Empty all appliances and place them next to your bulk trash pile. Remove or secure refrigerator doors for safety reasons.
- Combining trash piles with a neighbor is not allowed. No imported trash is accepted.

ITEMS NOT ACCEPTED

- Car/boat batteries, vehicle parts, or lawn mower engines
- Construction debris (i.e., concrete, sand, brick, rock, etc.)
- Dead animals
- Gas, propane tanks, or oil (i.e., motor, cooking, etc.)
- Hazardous waste of any kind
- Paint or any other liquids (i.e., gas, acid, chlorine, etc.)
- Trash mixed with constructions debris
- Tree stumps (larger than 6" diameter)

DID YOU KNOW?



The City of Fort Lauderdale separates green waste from other bulk waste to promote environmentally friendly disposal of bulk items. Please separate yard waste and clean wood from household items for special handling and recycling.

YARD WASTE

The City of Fort Lauderdale provides residential collection of yard waste materials generated from your property. Items that are too large for your yard waste cart should be recycled by using the monthly Bulk Trash Program.



ACCEPTABLE SET OUT



UNACCEPTABLE SET OUT

WHAT'S ALLOWED IN THE GREEN YARD WASTE CART?

- Leaves, grass, and plant clippings
- Branches and twigs
- Flowers, weeds, and roots
- Palm fronds (must be trimmed to fit inside the cart with the lid closed)
- Christmas trees (must be trimmed to fit inside the cart with the lid closed)

WHAT'S NOT ALLOWED IN THE GREEN YARD WASTE CART?

- Garbage and recyclable materials (i.e., glass, cans, newspaper, etc.)
- Hazardous waste of any kind (i.e., paint, chemicals, oil, etc.)
- Paint or any other liquids (i.e., oil, gas, acid, chlorine, etc.)
- Carpet
- Construction debris (i.e., concrete, sand, brick, rock, etc.)

DID YOU KNOW?

Did you know one piece of garbage placed in your yard waste cart could contaminate an entire truckload (five to eight tons) of yard waste? This means the yard waste is not recyclable and disposal costs for that entire truckload of yard waste almost doubles!

Help keep your disposal costs down by putting materials in the proper cart.

HOUSEHOLD HAZARDOUS WASTE

Many common household products contain hazardous materials that are not safe to dispose of at waste-to-energy facilities or landfills. These items are called Household Hazardous Waste and include products and chemicals we use in our homes, such as paints, pesticides, fertilizers, insecticides, automotive products, solvents, used motor oil, household cleaners, tires, and other chemicals. Most of these items are toxic and can cause harm to humans and the environment.

City of Fort Lauderdale residents may safely dispose of Household Hazardous Waste items for free at any of the Broward County drop off locations listed above. Proof of residency (i.e., local driver's license, utility bill, etc.) is required. To learn more, call Broward County's Hotline at 954-765-4999 or visit www.broward.org/waste.

HOUSEHOLD HAZARDOUS WASTE DROP OFF LOCATIONS

NORTH AREA (POMPANO)
2780 N. Powerline Rd.
(North of Copans Rd. on the east side)

CENTRAL AREA (DAVIE)
5490 Reese Rd.
(At I-595 and Davie Rd., go east on Reese Rd.)

SOUTH AREA (WEST PARK)
5601 W. Hallandale Beach Blvd.
(West of I-95 on the north side)

MEDICATION DISPOSAL

According to the Department of Environmental Protection (DEP), medications should never be flushed down the toilet or poured down a drain. For information about how to properly dispose of medications, please contact DEP at 1-850-245-8707 or visit www.dep.state.fl.us.

SHARPS (NEEDLE) DISPOSAL

Sharps, or needles, syringes, or lancets should never be disposed of in the trash, nor should their containers be left unattended. For information about how to safely dispose of sharps, please contact the Broward County Health Department at 954-467-4700, ext. 4207 or visit www.browardchd.org.

PROTECT OUR WATERWAYS



Dumping any type of waste, especially hazardous waste, down a storm drain is an environmental crime punishable by law. Report any illegal dumping into a storm drain by calling 911 or the City of Fort Lauderdale Police Department at 954-828-5700. When reporting information, please be prepared to provide the suspect's description, tag number, and a vehicle description. Upon request, any phone calls with an investigator may be confidential and callers may remain anonymous.

HURRICANE PREPAREDNESS

One of the most important steps in getting your property hurricane ready is assessing it to ensure landscaping and trees will not become a wind hazard. Yard waste, branches, tree limbs, and trimmings left behind because of delayed preparations could become airborne or clog storm drains if picked up by the wind during a major storm. This could result in injuries, property damage, or flooding.

All yard preparations, including tree trimming and pruning, need to be completed before hurricane season starts. Taking action when a Hurricane Watch or Warning has been issued is too late, as City solid waste services may be suspended during these times.

The City of Fort Lauderdale urges you to stormproof your property early so you may take advantage of the solid waste collection services.

Learn more about hurricane preparedness at www.fortlauderdale.gov.



TIPS AND GUIDELINES

- All solid waste services are suspended when a Hurricane Warning has been issued or during a storm.
- Properly trim and prune trees, shrubs, and other plants before hurricane season begins on June 1st each year.
- Do not put carts, bins, bulk trash, yard waste, or any other garbage out when a Hurricane Warning is issued.
- Store carts/bins in a safe place out of high winds or tie them down securely.
- Put all household waste in garbage bags and be prepared to store waste in the sealed bags for several days.
- Be prepared for adjustments to collection schedules following a hurricane.

HOLIDAYS

The City of Fort Lauderdale provides solid waste collection service every day, including all holidays, except Christmas Day. The City adjusts solid waste collection schedules for residents whose pickup day falls on Christmas Day.

If your regularly scheduled recycling, garbage, or yard waste collection day falls on Christmas, service is provided on the next regularly scheduled pickup day.

Monthly bulk trash collection schedules are also adjusted for Christmas Day. If your regularly scheduled bulk trash collection day falls on Christmas, service is typically provided the following week. For more information about holiday bulk trash pickup scheduling, please contact the 24-Hour Customer Service Center at 954-828-8000.

HOLIDAY TREE DISPOSAL

The City of Fort Lauderdale makes holiday tree disposal convenient for residents. Residents can recycle their trees on their regularly scheduled solid waste collection day by using either the yard waste or bulk trash collection service.

To properly recycle trees, remove all decorations, lights, tinsel, nails, tacks, tree stands, plastic bags, or any other decorative materials and dispose of them using one of the methods below.



Green Yard Waste Cart Disposal



Trees must be cut into pieces before putting them in the yard waste cart, as the lid must be able to close completely. To reduce collection and disposal costs, the City strongly encourages residents to recycle trees using the yard waste cart.

Bulk Trash Collection

Residents who choose to use the bulk trash pickup option should leave trees next to their bulk trash pile.

DID YOU KNOW?

An earth-friendly alternative to preventing waste generated from cutting down and disposing of live trees is to purchase and decorate a potted native tree and then plant it after the holidays. By choosing this option, you will help expand the City's tree canopy, which improves water quality, saves energy, reduces air pollution, lowers temperatures, provides wildlife habitats, and elevates the overall beauty of the City.

WE'RE HERE TO HELP

Providing assistance in a friendly, customer-oriented manner is always a top priority for the City of Fort Lauderdale's customer service professionals. Our staff works closely with the City's various departments, is knowledgeable about daily operations, and is expertly trained to ensure you receive high quality, personalized, and professional customer service.



24-HOUR CUSTOMER SERVICE CENTER **954-828-8000**

The 24-Hour Customer Service Center's professionals are available 24/7 to assist you with questions about City operations and services. Examples of things you might call the 24-Hour Customer Service Center for include ordering/repairing sanitation carts, sanitation schedules and pickups, canal/street cleaning, recycling, litter, illegal dumping, pot holes, broken water lines, cracked sidewalks, non-working streetlights, or sewage backups. If you are not sure who to contact for assistance, please call the 24-Hour Customer Service Center professionals first. They answer 24/7.

CUSTOMER SERVICE ONLINE **www.fortlauderdale.gov/customerservice**

If you like the simplicity and mobility of the Internet, the customer service online web form provides you with access to the City's 24-Hour Customer Service Center no matter where you are. Inquiries submitted using the online web form are responded to by a customer service professional within one business day.

***Note:** Please call our 24-Hour Customer Service Center at 954-828-8000 for time-sensitive issues such as broken water lines or sewer backups that require an immediate response.*

UTILITY BILLING OFFICE **100 N. Andrews Avenue, Fort Lauderdale, FL 33301** **954-828-5150 (After business hours call 954-828-8000)** **www.fortlauderdale.gov/utilitybilling**

The Utility Billing Office customer service professionals are available Monday through Friday, 8:00 a.m. to 4:30 p.m. to provide you with information about your municipal service account. Examples of things you might call the Utility Billing Office for include turning services on or off, automatic bill pay or e-billing sign up, billing questions, payment options, payment arrangements, change of address, or any questions related to your account or monthly billing statement.



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954-828-8000

WWW.FORTLAUDERDALE.GOV

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