AGREEMENT FOR
VEHICLE REGISTERED OWNER INFORMATION SERVICES

THIS AGREEMENT, made this 9th day of August 2012, by and between the City of Fort Lauderdale, a Florida municipality, ("City"), whose address is 100 North Andrews Avenue, Fort Lauderdale, FL 33301-1016, and Law Enforcement Systems, LLC, a New York limited liability company authorized to transact business in the State of Florida, ("Contractor" or "Company"), whose address and phone number are 633 West Wisconsin Avenue, Suite 1600, Milwaukee, WI 53226, Phone: 414-847-3700, Fax: 414-847-6700, Email: gsmith@duncansolutions.com, for the term specified herein,

NOW THEREFORE, for and in consideration of the mutual promises and covenants set forth herein and other good and valuable consideration, the City and the Contractor covenant and agree as follows:

WITNESSETH:

I. DOCUMENTS

The following documents (collectively "Contract Documents") are hereby incorporated into and made part of this Agreement:

(1) Request for Proposal No. 525-10903, Vehicle Registered Owner Information Services, including any and all addenda, prepared by the City of Fort Lauderdale, ("RFP" or "Exhibit A").

(2) The Contractor's response to the RFP, dated January 20, 2012, ("Exhibit B").

All Contract Documents may also be collectively referred to as the "Documents." In the event of any conflict between or among the Documents or any ambiguity or missing specifications or instruction, the following priority is established:

A. First, specific direction from the City Manager (or designee)
B. Second, this Agreement dated Aug. 9, 2012, and any attachments.
C. Third, Exhibit A
D. Fourth, Exhibit B

II. SCOPE

The Contractor shall perform the Work under the general direction of the City as set forth in the Contract Documents.

Unless otherwise specified herein, the Contractor shall perform all Work identified in this Agreement. The parties agree that the scope of services is a description of Contractor's obligations and responsibilities, and is deemed to include preliminary considerations and prerequisites, and all labor, materials, equipment, and tasks which are such an inseparable part of the work described that exclusion would render performance by Contractor impractical, illogical, or unconscionable.

Contractor acknowledges and agrees that the City's Contract Administrator has no authority to make changes that would increase, decrease, or otherwise modify the Scope of Services to be provided under this Agreement.

By signing this Agreement, the Contractor represents that it thoroughly reviewed the documents incorporated into this Agreement by reference and that it accepts the description of the Work and the conditions under which the Work is to be performed.

III. TERM OF AGREEMENT

The initial contract period shall commence on March 7, 2012, and shall end on March 6, 2015. In the event the term of this Agreement extends beyond the end of any fiscal year of City, to wit, September 30, the continuation of this Agreement beyond the end of such fiscal year shall be subject to both the appropriation and the availability of funds.

IV. COMPENSATION

The Contractor agrees to provide the services and/or materials as specified in the Contract Documents at the cost specified in Exhibit B. It is acknowledged and agreed by Contractor that this amount is the maximum payable and constitutes a limitation upon City's obligation to compensate Contractor for Contractor's services related to this Agreement. This maximum amount, however, does not constitute a limitation of any sort upon Contractor's obligation to perform all items of work required by or which can be reasonably inferred from the Scope of Services. Except as otherwise provided in the solicitation, no amount shall be paid to Contractor to reimburse Contractor's expenses.

V. METHOD OF BILLING AND PAYMENT

Contractor may submit invoices for compensation no more often than monthly, but only after the services for which the invoices are submitted have been completed. An original invoice plus one copy are due within fifteen (15) days of the end of the month except the final invoice which must be received no later than sixty (60) days after this Agreement expires. Invoices shall designate the nature of the services performed and/or the goods provided.

City shall pay Contractor within forty-five (45) days of receipt of Contractor's proper invoice, as provided in the Florida Local Government Prompt Payment Act.

To be deemed proper, all invoices must comply with the requirements set forth in this Agreement and must be submitted on the form and pursuant to instructions prescribed by the City's Contract Administrator. Payment may be withheld for failure of Contractor to comply with a term, condition, or requirement of this Agreement.

Notwithstanding any provision of this Agreement to the contrary, City may withhold, in whole or in part, payment to the extent necessary to protect itself from loss on account of inadequate or defective work that has not been remedied or resolved in a manner satisfactory to the City's Contract Administrator or failure to comply with this Agreement. The amount withheld shall not be subject to payment of interest by City.

VI. GENERAL CONDITIONS

A. Indemnification

Contractor shall protect and defend at Contractor's expense, counsel being subject to the City's approval, and indemnify and hold harmless the City and the City's officers, employees, volunteers, and agents from and against any and all losses, penalties, fines, damages, settlements, judgments, claims, costs, charges, expenses, or liabilities, including any award of attorney fees and any award of costs, in connection with or arising directly or indirectly out of any act or omission by the Contractor or by any officer, employee, agent, invitee, subcontractor, or sublicensee of the Contractor. The provisions and obligations of this section shall survive the expiration or earlier termination of this Agreement. To the extent considered necessary by the City Manager, any sums due Contractor under this Agreement may be retained by City until all of City's claims for indemnification pursuant to this Agreement have been settled or otherwise resolved, and any amount withheld shall not be subject to payment of interest by City.

B. Intellectual Property

Contractor shall protect and defend at Contractor's expense, counsel being subject to the City's approval, and indemnify and hold harmless the City from and against any and all losses, penalties, fines, damages, settlements, judgments, claims, costs, charges, royalties, expenses, or liabilities, including any award of attorney fees and any award of costs, in connection with or arising directly or indirectly out of any infringement or allegation of infringement of any patent, copyright, or other intellectual property right in connection with the Contractor's or the City's use of any copyrighted, patented or un-patented invention, process, article, material, or device that is manufactured, provided, or used pursuant to this Agreement. If the Contractor uses any design, device, or materials covered by letters, patent or copyright, it is mutually agreed and understood without exception that the bid prices shall include all royalties or costs arising from the use of such design, device, or materials in any way involved in the work.

C. Termination for Cause

The aggrieved party may terminate this Agreement for cause if the party in breach has not corrected the breach within ten (10) days after written notice from the aggrieved party identifying the breach. The City Manager may also terminate this Agreement upon such notice as the City Manager deems appropriate under the circumstances in the event the City Manager determines that termination is necessary to protect the public health or safety. The parties agree that if the City erroneously, improperly or unjustifiably terminates for cause, such termination shall be deemed a termination for convenience, which shall be effective thirty (30) days after such notice of termination for cause is provided.

This Agreement may be terminated for cause for reasons including, but not limited to, Contractor's repeated (whether negligent or intentional) submission for payment of false or incorrect bills or invoices, failure to perform the Work to the City's satisfaction; or failure to continuously perform the work in a manner calculated to meet or accomplish the objectives as set forth in this Agreement.

D. Termination for Convenience

The City reserves the right, in its best interest as determined by the City, to cancel this contract for convenience by giving written notice to the Contractor at least thirty (30) days prior to the effective date of such cancellation. In the event this Agreement is terminated for convenience, Contractor shall be paid for any services performed to the City's satisfaction pursuant to the Agreement through the termination date specified in the written notice of termination. Contractor acknowledges and agrees that he/she/it has received good, valuable and sufficient consideration from City, the receipt and adequacy of which are hereby acknowledged by Contractor, for City's right to terminate this Agreement for convenience.

E. Cancellation for Unappropriated Funds

The City reserves the right, in its best interest as determined by the City, to cancel this contract for unappropriated funds or unavailability of funds by giving written notice to the Contractor at least thirty (30) days prior to the effective date of such cancellation. The obligation of the City for payment to a Contractor is limited to the availability of funds appropriated in a current fiscal period, and continuation of the contract into a subsequent fiscal period is subject to appropriation of funds, unless otherwise provided by law.

F. Insurance

The Contractor shall furnish proof of insurance requirements as indicated below. The coverage is to remain in force at all times during the contract period. The following minimum insurance coverage is required. The commercial general liability insurance policy shall name the City of Fort Lauderdale, a Florida municipality, as an "additional insured." This MUST be written in the description section of the insurance certificate, even if there is a check-off box on the insurance certificate. Any costs for adding the City as "additional insured" shall be at the Contractor's expense.

The City of Fort Lauderdale shall be given notice 10 days prior to cancellation or modification of any required insurance. The insurance provided shall be endorsed or amended to comply with this notice requirement. In the event that the insurer is unable to accommodate, it shall be the responsibility of the Contractor to provide the proper notice. Such notification will be in writing by registered mail, return receipt requested and addressed to the Procurement Services Division.

The Contractor's insurance must be provided by an A.M. Best's "A-"rated or better insurance company authorized to issue insurance policies in the State of Florida, subject to approval by the City's Risk Manager. Any exclusions or provisions in the insurance maintained by the contractor that excludes coverage for work contemplated in this solicitation shall be deemed unacceptable, and shall be considered breach of contract.

Workers' Compensation and Employers' Liability Insurance

Limits: Workers' Compensation – Per Chapter 440, Florida Statutes
Employers' Liability - $500,000

Any firm performing work for or on behalf of the City of Fort Lauderdale must provide Workers' Compensation insurance. Exceptions and exemptions can only be made, by the City's Risk Manager, if they are in accordance with Florida Statutes.

Commercial General Liability Insurance

Covering premises-operations, products-completed operations, independent contractors and contractual liability.

Limits: Combined single limit bodily injury/property damage $1,000,000.

This coverage must include, but not limited to:

a. Coverage for the liability assumed by the contractor under the indemnity provision of the contract.
b. Coverage for Premises/Operations
c. Products/Completed Operations
d. Broad Form Contractual Liability
e. Independent Contractors

Automobile Liability Insurance

Covering all owned, hired and non-owned automobile equipment.

Limits: Bodily injury	$250,000 each person, $500,000 each occurrence
Property damage	$100,000 each occurrence

Employee Dishonesty Coverage

Documentation of said insurance may be in the form of either: (1) a certificate of insurance for a Commercial Crime Policy, reflecting employee dishonesty coverage with a minimum $500,000 limit or (2) a copy of an Employee Dishonesty Bond in a minimum amount of $500,000 stating specifically that the bond is applicable to 'third parties'. The City is to be added as an "additional insured".

Limits: $500,000 per occurrence

Professional Liability (Errors & Omissions)

Consultants

Limits: $1,000,000 per occurrence

Certificate holder should be addressed as follows:

City of Fort Lauderdale
Procurement Services Division
100 N. Andrews Avenue, Room 619
Fort Lauderdale, FL 33301

G. Environmental, Health and Safety

Contractor shall place the highest priority on health and safety and shall maintain a safe working environment during performance of the Work. Contractor shall comply, and shall secure compliance by its employees, agents, and subcontractors, with all applicable environmental, health, safety and security laws and regulations, and performance conditions in this Agreement. Compliance with such requirements shall represent the minimum standard required of Contractor. Contractor shall be responsible for examining all requirements and determine whether additional or more stringent environmental, health, safety and security provisions are required for the Work. Contractor agrees to utilize protective devices as required by applicable laws, regulations, and any industry or Contractor's health and safety plans and regulations, and to pay the costs and expenses thereof, and warrants that all such persons shall be fit and qualified to carry out the Work.

H. Standard of Care

Contractor represents that he/she/it is qualified to perform the Work, that Contractor and his/her/its subcontractors possess current, valid state and/or local licenses to perform the Work, and that their services shall be performed in a manner consistent with that level of care and skill ordinarily exercised by other qualified contractors under similar circumstances.

I. Rights in Documents and Work

Any and all reports, photographs, surveys, and other data and documents provided or created in connection with this Agreement are and shall remain the property of City; and Contractor disclaims any copyright in such materials. In the event of and upon termination of this Agreement, any reports, photographs, surveys, and other data and documents prepared by Contractor, whether finished or unfinished, shall become the property of City and shall be delivered by Contractor to the City's Contract Administrator within seven (7) days of termination of this Agreement by either party. Any compensation due to Contractor shall be withheld until Contractor delivers all documents to the City as provided herein.

J. Audit Right and Retention of Records

City shall have the right to audit the books, records, and accounts of Contractor and Contractor's subcontractors that are related to this Agreement. Contractor shall keep, and Contractor shall cause Contractor's subcontractors to keep, such books, records, and accounts as may be necessary in order to record complete and correct entries related to this Agreement. All books, records, and accounts of Contractor and Contractor's subcontractors shall be kept in written form, or in a form capable of conversion into written form within a reasonable time, and upon request to do so, Contractor or Contractor's subcontractor, as applicable, shall make same available at no cost to City in written form.

Contractor and Contractor's subcontractors shall preserve and make available, at reasonable times for examination and audit by City in Broward County, Florida, all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for the required retention period of the Florida public records law, Chapter 119, Florida Statutes, as may be amended from time to time, if applicable, or, if the Florida Public Records Act is not applicable, for a minimum period of three (3)

years after termination of this Agreement. If any audit has been initiated and audit findings have not been resolved at the end of the retention period or three (3) years, whichever is longer, the books, records, and accounts shall be retained until resolution of the audit findings. If the Florida public records law is determined by City to be applicable to Contractor and Contractor's subcontractors' records, Contractor and Contractor's subcontractors shall comply with all requirements thereof; however, Contractor and Contractor's subcontractors shall violate no confidentiality or non-disclosure requirement of either federal or state law. Any incomplete or incorrect entry in such books, records, and accounts shall be a basis for City's disallowance and recovery of any payment upon such entry.

Contractor shall, by written contract, require Contractor's subcontractors to agree to the requirements and obligations of this Section.

The Contractor shall maintain during the term of the contract all books of account, reports and records in accordance with generally accepted accounting practices and standards for records directly related to this contract.

K. Public Entity Crime Act

Contractor represents that the execution of this Agreement will not violate the Public Entity Crime Act, Section 287.133, Florida Statutes, as may be amended from time to time, which essentially provides that a person or affiliate who is a contractor, consultant, or other provider and who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to City, may not submit a bid on a contract with City for the construction or repair of a public building or public work, may not submit bids on leases of real property to City, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with City, and may not transact any business with City in excess of the threshold amount provided in Section 287.017, Florida Statutes, as may be amended from time to time, for category two purchases for a period of 36 months from the date of being placed on the convicted vendor list. Violation of this section shall result in termination of this Agreement and recovery of all monies paid by City pursuant to this Agreement, and may result in debarment from City's competitive procurement activities.

L. Independent Contractor

Contractor is an independent contractor under this Agreement. Services provided by Contractor pursuant to this Agreement shall be subject to the supervision of the Contractor. In providing such services, neither Contractor nor Contractor's agents shall act as officers, employees, or agents of City. No partnership, joint venture, or other joint relationship is created hereby. City does not extend to Contractor or Contractor's agents any authority of any kind to bind City in any respect whatsoever.

M. Inspection and Non-Waiver

Contractor shall permit the representatives of CITY to inspect and observe the Work at all times.

The failure of the City to insist upon strict performance of any other terms of this Agreement or to exercise any rights conferred by this Agreement shall not be construed by Contractor as a waiver of the City's right to assert or rely on any such terms or rights on any future occasion or as a waiver of any other terms or rights.

N. Assignment and Performance

Neither this Agreement nor any right or interest herein shall be assigned, transferred, or encumbered without the written consent of the other party. In addition, Contractor shall not subcontract any portion of the work required by this Agreement, except as provided in the Schedule of Subcontractor Participation. City may terminate this Agreement, effective immediately, if there is any assignment, or attempted assignment, transfer, or encumbrance, by Contractor of this Agreement or any right or interest herein without City's written consent.

Contractor represents that each person who will render services pursuant to this Agreement is duly qualified to perform such services by all appropriate governmental authorities, where required, and that each such person is reasonably experienced and skilled in the area(s) for which he or she will render his or her services.

Contractor shall perform Contractor's duties, obligations, and services under this Agreement in a skillful and respectable manner. The quality of Contractor's performance and all interim and final product(s) provided to or on behalf of City shall be comparable to the best local and national standards.

In the event Contractor engages any subcontractor in the performance of this Agreement, Contractor shall ensure that all of Contractor 's subcontractors perform in accordance with the terms and conditions of this Agreement. Contractor shall be fully responsible for all of Contractor's subcontractors' performance, and liable for any of Contractor's subcontractors' non-performance and all of Contractor's subcontractors' acts and omissions. Contractor shall defend at Contractor's expense, counsel being subject to City's approval or disapproval, and indemnify and hold City and City's officers, employees, and agents harmless from and against any claim, lawsuit, third party action, fine, penalty, settlement, or judgment, including any award of attorney fees and any award of costs, by or in favor of any of Contractor's subcontractors for payment for work performed for City by any of such subcontractors, and from and against any claim, lawsuit, third party action, fine, penalty, settlement, or judgment, including any award of attorney fees and any award of costs, occasioned by or arising out of any act or omission by any of Contractor 's subcontractors or by any of Contractor's subcontractors' officers, agents, or employees. Contractor's use of subcontractors in connection with this Agreement shall be subject to City's prior written approval, which approval City may revoke at any time.

O. Conflicts

Neither Contractor nor any of Contractor's employees shall have or hold any continuing or frequently recurring employment or contractual relationship that is substantially antagonistic or incompatible with Contractor's loyal and conscientious exercise of judgment and care related to Contractor's performance under this Agreement.

Contractor further agrees that none of Contractor's officers or employees shall, during the term of this Agreement, serve as an expert witness against City in any legal or

administrative proceeding in which he, she, or Contractor is not a party, unless compelled by court process. Further, Contractor agrees that such persons shall not give sworn testimony or issue a report or writing, as an expression of his or her expert opinion, which is adverse or prejudicial to the interests of City in connection with any such pending or threatened legal or administrative proceeding unless compelled by court process. The limitations of this section shall not preclude Contractor or any persons in any way from representing themselves, including giving expert testimony in support thereof, in any action or in any administrative or legal proceeding.

In the event Contractor is permitted pursuant to this Agreement to utilize subcontractors to perform any services required by this Agreement, Contractor agrees to require such subcontractors, by written contract, to comply with the provisions of this section to the same extent as Contractor.

P. Schedule and Delays

Time is of the essence in this Agreement. By signing, Contractor affirms that it believes the schedule to be reasonable; provided, however, the parties acknowledge that the schedule might be modified as the City directs.

Q. Materiality and Waiver of Breach

City and Contractor agree that each requirement, duty, and obligation set forth herein was bargained for at arm's-length and is agreed to by the parties in exchange for *quid pro quo*, that each is substantial and important to the formation of this Agreement and that each is, therefore, a material term hereof.

City's failure to enforce any provision of this Agreement shall not be deemed a waiver of such provision or modification of this Agreement. A waiver of any breach of a provision of this Agreement shall not be deemed a waiver of any subsequent breach and shall not be construed to be a modification of the terms of this Agreement.

R. Compliance With Laws

Contractor shall comply with all applicable federal, state, and local laws, codes, ordinances, rules, and regulations in performing Contractor's duties, responsibilities, and obligations pursuant to this Agreement.

S. Severance

In the event a portion of this Agreement is found by a court of competent jurisdiction to be invalid or unenforceable, the provisions not having been found by a court of competent jurisdiction to be invalid or unenforceable shall continue to be effective.

T. Limitation of Liability

The City desires to enter into this Agreement only if in so doing the City can place a limit on the City's liability for any cause of action for money damages due to an alleged breach by the City of this Agreement, so that its liability for any such breach never exceeds the sum of $1,000. Contractor hereby expresses its willingness to enter into this Agreement with Contractor's recovery from the City for any damage action for breach of contract or for any action or claim arising from this Agreement to be limited to a maximum amount of

$1,000 less the amount of all funds actually paid by the City to Contractor pursuant to this Agreement.

Accordingly, and notwithstanding any other term or condition of this Agreement, Contractor hereby agrees that the City shall not be liable to Contractor for damages in an amount in excess of $1,000 which amount shall be reduced by the amount actually paid by the City to Contractor pursuant to this Agreement, for any action for breach of contract or for any action or claim arising out of this Agreement. Nothing contained in this paragraph or elsewhere in this Agreement is in any way intended to be a waiver of the limitation placed upon City's liability as set forth in Article 768.28, Florida Statutes.

U. Jurisdiction, Venue, Waiver, Waiver of Jury Trial

This Agreement shall be interpreted and construed in accordance with and governed by the laws of the State of Florida. Venue for any lawsuit by either party against the other party or otherwise arising out of this Agreement, and for any other legal proceeding, shall be in the Seventeenth Judicial Circuit in and for Broward County, Florida, or in the event of federal jurisdiction, in the Southern District of Florida, Fort Lauderdale Division.

In the event Contractor is a corporation organized under the laws of any province of Canada or is a Canadian federal corporation, the City may enforce in the United States of America or in Canada or in both countries a judgment entered against the Contractor. The Contractor waives any and all defenses to the City's enforcement in Canada of a judgment entered by a court in the United States of America.

V. Amendments

No modification, amendment, or alteration in the terms or conditions contained herein shall be effective unless contained in a written document prepared with the same or similar formality as this Agreement and executed by the Mayor-Commissioner and/or City Manager, as determined by City Charter and Ordinances, and Contractor or others delegated authority to or otherwise authorized to execute same on their behalf.

W. Prior Agreements

This document represents the final and complete understanding of the parties and incorporates or supersedes all prior negotiations, correspondence, conversations, agreements, and understandings applicable to the matters contained herein. The parties agree that there is no commitment, agreement, or understanding concerning the subject matter of this Agreement that is not contained in this written document. Accordingly, the parties agree that no deviation from the terms hereof shall be predicated upon any prior representation or agreement, whether oral or written.

X. Payable Interest

Except as required and provided for by the Florida Local Government Prompt Payment Act, City shall not be liable for interest for any reason, whether as prejudgment interest or for any other purpose, and in furtherance thereof Contractor waives, rejects, disclaims and surrenders any and all entitlement it has or may have to receive interest in connection with a dispute or claim based on or related to this Agreement.

Y. Representation of Authority

Each individual executing this Agreement on behalf of a party hereto hereby represents and warrants that he or she is, on the date he or she signs this Agreement, duly authorized by all necessary and appropriate action to execute this Agreement on behalf of such party and does so with full legal authority.

AA. Uncontrollable Circumstances ("Force Majeure")

The City and Contractor will be excused from the performance of their respective obligations under this agreement when and to the extent that their performance is delayed or prevented by any circumstances beyond their control including, fire, flood, explosion, strikes or other labor disputes, act of God or public emergency, war, riot, civil commotion, malicious damage, act or omission of any governmental authority, delay or failure or shortage of any type of transportation, equipment, or service from a public utility needed for their performance, provided that:

A. The non performing party gives the other party prompt written notice describing the particulars of the Force Majeure including, but not limited to, the nature of the occurrence and its expected duration, and continues to furnish timely reports with respect thereto during the period of the Force Majeure;

B. The excuse of performance is of no greater scope and of no longer duration than is required by the Force Majeure;

C. No obligations of either party that arose before the Force Majeure causing the excuse of performance are excused as a result of the Force Majeure; and

D. The non-performing party uses its best efforts to remedy its inability to perform. Notwithstanding the above, performance shall not be excused under this Section for a period in excess of two (2) months, provided that in extenuating circumstances, the City may excuse performance for a longer term. Economic hardship of the Contractor will not constitute Force Majeure. The term of the agreement shall be extended by a period equal to that during which either party's performance is suspended under this Section.

BB. Scrutinized Companies

This Section applies to any contract for goods or services of $1 million or more:

The Contractor certifies that it is not on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List and that it does not have business operations in Cuba or Syria as provided in section 287.135, Florida Statutes (2011), as may be amended or revised. The City may terminate this Contract at the City's option if the Contractor is found to have submitted a false certification as provided under subsection (5) of section 287.135, Florida Statutes (2011), as may be amended or revised, or been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List or has been engaged in business operations in Cuba or Syria, as defined in Section 287.135, Florida Statutes (2011) , as may be amended or revised..

CC. Deletion of "Confidential"

All references in the Contractor's response to the RFP suggesting that the Contractor's response to the RFP contains confidential information, including, but not limited to the following language contained on the inside cover of the Contractor's response to the RFP, shown here as stricken, to wit:

~~Portions of this proposal contain valuable and protected information, ideas, know-how, concepts, processes and trade secrets that are the sole property of Duncan Solutions, Inc. and its affiliates. This protected data shall not be disclosed outside the proposal evaluation team and shall not be duplicated, used or disclosed in whole or in part for any purpose except the procurement process related to the subject Request for Proposals (RFP).~~

~~Release of confidential information may place Duncan Solutions at serious and irreparable competitive disadvantage in future procurements by providing our competitors with sensitive, confidential and proprietary information that would be unavailable to any third party but for the disclosure of this proposal. In the event that a third party makes a request for disclosure, please notify Duncan Solutions immediately in writing, so that we may have the opportunity to participate in any disclosure discussions and decisions.~~

are deleted. All "~~Confidential & Proprietary~~" notations on the pages of the Contractor's response to the RFP, shown here as stricken, are deleted.

IN WITNESS WHEREOF, the City and the Contractor execute this Contract as follows:

CITY OF FORT LAUDERDALE

By: _____
City Manager

Approved as to form:

_____
Senior Assistant City Attorney

ATTEST:

By: _____
Print Name: Jim Wonderly
Manager

CONTRACTOR

By: _____
Print Name: Jason Johnston
Manager President - Law Enforcement Systems, LLC

My Commission expires January 11, 2015
(CORPORATE SEAL)

EXHIBIT A

Solicitation 525-10903

Vehicle Registered Owner Information Service

CITY OF FORT LAUDERDALE

City of Fort Lauderdale

CONTRACT COPY

Bid 525-10903
Vehicle Registered Owner Information Service

Bid Number	**525-10903**
Bid Title	**Vehicle Registered Owner Information Service**
Bid Start Date	**Dec 22, 2011 2:50:44 PM EST**
Bid End Date	**Jan 24, 2012 2:00:00 PM EST**
Question & Answer End Date	**Jan 5, 2012 5:00:00 PM EST**
Bid Contact	**AnnDebra Diaz** **Procurement Specialist II** **Procurement** **954-828-5949** **adiaz@fortlauderdale.gov**

Description
The City of Fort Lauderdale, Florida (City) is seeking proposals from qualified proposers, hereinafter referred to as the Contractor, to provide Vehicle Registered Owner Information Service for the City's Transportation and Mobility Department, in accordance with the terms, conditions, and specifications contained in this Request for Proposals (RFP).
Added on Jan 17, 2012:
The end date has changed to January 24, 2012.
All other terms, conditions and specifcations remain unchanged.

RFP # 525-10903
TITLE: Vehicle Registered Owner Information

PART I – INTRODUCTION/INFORMATION

01. PURPOSE
The City of Fort Lauderdale, Florida (City) is seeking proposals from qualified proposers, hereinafter referred to as the Contractor, to provide Vehicle Registered Owner Information Service for the City's Transportation and Mobility Department, in accordance with the terms, conditions, and specifications contained in this Request for Proposals (RFP).

02. INFORMATION OR CLARIFICATION
For information concerning procedures for responding to this solicitation, contact Procurement Specialist AnnDebra Diaz at (954) 828-5949 or email at adiaz@fortlauderdale.gov . Such contact shall be for clarification purposes only.

For information concerning technical specifications, please utilize the question / answer feature provided by BidSync at www.bidsync.com . Questions of a material nature must be received prior to the cut-off date specified in the RFP Schedule. Material changes, if any, to the scope of services or bidding procedures will only be transmitted by written addendum. (See addendum section of BidSync Site). Contractor's please note: Proposals shall be submitted as stated in PART VI – Requirements of the Proposal. No part of your proposal can be submitted via FAX. No variation in price or conditions shall be permitted based upon a claim of ignorance. Submission of a proposal will be considered evidence that the Contractor has familiarized themselves with the nature and extent of the work, and the equipment, materials, and labor required. The entire proposal must be submitted in accordance with all specifications contained in this solicitation.

03. TRANSACTION FEES
The City of Fort Lauderdale uses BidSync (www.bidsync.com) to distribute and receive bids and proposals. There is no charge to vendors/contractors to register and participate in the solicitation process, nor will any fees be charged to the awarded vendor.

04. PRE-PROPOSAL CONFERENCE AND SITE VISIT
There will not be a pre-bid conference or site visit for this Request for Proposal.

05. ELIGIBILITY
To be eligible for award of a contract in response to this solicitation the Contractor must demonstrate that they have successfully completed services, as specified in the Technical Specifications / Scope of Services section of this solicitation for a period of not less than two (2) years, are normally and routinely engaged in performing such services and are properly and legally licensed to perform such work. In addition, the Contractor must have no conflict of interest with regard to any other work performed by the Contractor for the City of Fort Lauderdale.

06. RFP DOCUMENTS
The Contractor shall examine this RFP carefully. Ignorance of the requirements will not relieve the Contractor from liability and obligation under the Contract.

07. AWARD
Award may be by Group or Item, whichever is determined to be in the best interest of the City.

The City reserves the right to award to that proposer who will best serve the interests of the City , for that product/service that will best serve the needs of the City of Fort Lauderdale.

The City also reserves the right to waive minor variations in the specifications and in the bidding process. The City further reserves the right to accept or reject any and/or all proposals and to award or not award a contract based on this bid solicitation.

08. PRICE VALIDITY
Prices provided in this Request for Proposal (RFP) are valid for 120 days from time of RFP opening. The City shall award contract within this time period or shall request to the recommended awarded vendor an extension to hold pricing, until products/services have been awarded.

PART II - RFP SCHEDULE

EVENT	DATE/TIME
Release of RFP	12/22/11
Deadline for Questions/Request for Clarifications	1/5/12
Addendum (If required)	1/6/12
Proposal Due Date/Time (Deadline)	1/17/12
Review Process (estimated)	1/23/12
Anticipated Contract Award (estimated)	2/21/12

PART III - SPECIAL CONDITIONS

01. GENERAL CONDITIONS
RFP General Conditions Form G-107 Rev. 11/10 (GC) are included and made a part of this RFP.

02. NEWS RELEASES/PUBLICITY
News releases, publicity releases, or advertisements relating to this contract or the tasks or projects associated with the project shall not be made without prior City approval.

03. RFP DOCUMENTS
The Contractor shall examine this RFP carefully. Ignorance of the requirements will not relieve the Contractor from liability and obligations under the Contract.

04. CONTRACTORS' COSTS
The City shall not be liable for any costs incurred by Contractor in responding to this RFP.

05. RULES AND PROPOSALS
The signer of the proposal must declare that the only person(s), company or parties interested in the proposal as principals are named therein; that the proposal is made without collusion with any other person(s), company or parties submitting a proposal; that it is in all respects fair and in good faith, without collusion or fraud; and that the signer of the proposal has full authority to bind the principal Contractor.

06. CONTRACT PERIOD
The initial contract term shall commence upon date of award by the City or March 7, 2012, whichever is later, and shall expire three (3) years from that date. The City reserves the right to extend the contract for one, additional one-year term, providing all terms conditions and specifications remain the same, both parties agree to the extension, and such extension is approved by the City.

In the event services are scheduled to end because of the expiration of this contract, the Contractor shall continue the service upon the request of the City as authorized by the awarding authority. The extension period shall not extend for more than ninety (90) days beyond the expiration date of the existing contract. The Contractor shall be compensated for the service at the rate in effect when this extension clause is invoked by the City.

07. COST ADJUSTMENTS
Prices quoted shall be firm for the initial contract term three (3) year(s). No cost increases shall be accepted in this initial contract term. Please consider this when providing your pricing for this request for proposal.

Thereafter, any extensions which may be approved by the City shall be subject to the following: Costs for any extension terms shall be subject to an adjustment only if increases or decreases occur in the industry. Such adjustment shall be based on the latest yearly percentage increase in the All Urban Consumers Price Index (CPI-U) as published by the Bureau of Labor Statistics, U.S. Dep't. of Labor, and shall not exceed five percent (5%).

The yearly increase or decrease in the CPI shall be that latest Index published and available for the calendar year ending 12/31, prior to the end of the contract year then in effect, as compared to the index for the comparable month, one-year prior.

Any requested adjustment shall be fully documented and submitted to the City at least ninety (90) days prior to the contract anniversary date. Any approved cost adjustments shall become effective on the beginning date of the approved contract extension.

The City may, after examination, refuse to accept the adjusted costs if they are not properly documented, or considered to be excessive, or if decreases are considered to be insufficient. In the event the City does not wish to accept the adjusted costs and the matter cannot be resolved to the satisfaction of the City, the Contract will be considered cancelled on the scheduled expiration date.

08. SERVICE TEST PERIOD

If the Contractor has not previously performed the services to the city, the City reserves the right to require a test period to determine if the Contractor can perform in accordance with the requirements of the contact, and to the City's satisfaction. Such test period can be from thirty to ninety days, and will be conducted under all specifications, terms and conditions contained in the contract. This trial period will then become part of the initial contract period.

A performance evaluation will be conducted prior to the end of the test period and that evaluation will be the basis for the City's decision to continue with the Contractor or to select another Contractor (if applicable).

09. CONTRACT COORDINATOR

The City may designate a Contract Coordinator whose principal duties shall be:

Liaison with Contractor.
Coordinate and approve all work under the contract.
Resolve any disputes.
Assure consistency and quality of Contractor's performance.
Schedule and conduct Contractor performance evaluations and document findings.
Review and approve for payment all invoices for work performed or items delivered.

10. CONTRACTOR PERFORMANCE REVIEWS AND RATINGS

The City Contract Coordinator may develop a Contractor performance evaluation report. This report shall be used to periodically review and rate the Contractor's performance under the contract with performance rating as follows:

Excellent	Far exceeds requirements.
Good	Exceeds requirements
Fair	Just meets requirements.
Poor	Does not meet all requirements and contractor is subject to penalty provisions under the contact.
Non compliance	Either continued poor performance after notice or a performance level that does not meet a significant portion of the requirements. This rating makes the Contractor subject to the default or cancellation for cause provisions of the contract.

The report shall also list all discrepancies found during the review period. The Contractor shall be provided with a copy of the report, and may respond in writing if he takes exception to

the report or wishes to comment on the report. Contractor performance reviews and subsequent reports will be used in determining the suitability of contract extension.

11. NO EXCLUSIVE CONTRACT/ADDITIONAL SERVICES

While this contract is for services provided to the department referenced in this Request for Proposals, the City may require similar work for other City departments. Contractor agrees to take on such work unless such work would not be considered reasonable or become an undue burden to the Contractor.

Contractor agrees and understands that the contract shall not be construed as an exclusive arrangement and further agrees that the City may, at any time, secure similar or identical services from another vendor at the City's sole option.

The City may require additional items or services of a similar nature, but not specifically listed in the contract. The Contractor agrees to provide such items or services, and shall provide the City prices on such additional items or services based upon a formula or method, which is the same or similar to that used in establishing the prices in his proposal. If the price(s) offered are not acceptable to the City, and the situation cannot be resolved to the satisfaction of the City, the City reserves the right to procure those items or services from other vendors, or to cancel the contract upon giving the Contractor thirty (30) days written notice.

12. DELETION OR MODIFICATION OF SERVICES

The City reserves the right to delete any portion of this Contract at any time without cause, and if such right is exercised by the City, the total fee shall be reduced in the same ratio as the estimated cost of the work deleted bears to the estimated cost of the work originally planned. If work has already been accomplished on the portion of the Contract to be deleted, the Contractor shall be paid for the deleted portion on the basis of the estimated percentage of completion of such portion.

If the Contractor and the City agree on modifications or revisions to the task elements, after the City has approved work to begin on a particular task or project, and a budget has been established for that task or project, the Contractor will submit a revised budget to the City for approval prior to proceeding with the work.

13. SUBSTITUTION OF PERSONNEL

It is the intention of the City that the Contractor's personnel proposed for the contract will be available for the initial contract term. In the event the Contractor wishes to substitute personnel, he shall propose personnel of equal or higher qualifications and all replacement personnel are subject to City approval. In the event substitute personnel are not satisfactory to the City and the matter cannot be resolved to the satisfaction of the City, the City reserves the right to cancel the Contract for cause. See Section 5.09 General Conditions.

14. INSURANCE

The Contractor shall furnish proof of insurance requirements as indicated below. The coverage is to remain in force at all times during the contract period. The following minimum insurance coverage is required. The City is to be added as an "additional insured" with relation to General Liability Insurance. This MUST be written in the description section of the insurance certificate, even if you have a check-off box on your insurance certificate. Any costs for adding the City as "additional insured" will be at the contractor's expense.

The City of Fort Lauderdale shall be given notice 10 days prior to cancellation or modification

of any stipulated insurance. The insurance provided shall be endorsed or amended to comply with this notice requirement. In the event that the insurer is unable to accommodate, it shall be the responsibility of the Contractor to provide the proper notice. Such notification will be in writing by registered mail, return receipt requested and addressed to the Procurement Services Division.

The Contractor's insurance must be provided by an A.M. Best's "A-" rated or better insurance company authorized to issue insurance policies in the State of Florida, subject to approval by the City's Risk Manager. Any exclusions or provisions in the insurance maintained by the contractor that precludes coverage for work contemplated in this RFP shall be deemed unacceptable, and shall be considered breach of contract.

Workers' Compensation and Employers' Liability Insurance

Limits: Workers' Compensation – Per Florida Statute 440
Employers' Liability - $500,000

Any firm performing work on behalf of the City of Fort Lauderdale must provide Workers' Compensation insurance. Exceptions and exemptions can only be made if they are in accordance with Florida Statute. For additional information contact the Department of Financial Services, Workers' Compensation Division at (850) 413-1601 or on the web at www.fldfs.com.

Commercial General Liability Insurance

Covering premises-operations, products-completed operations, independent contractors and contractual liability.

Limits: Combined single limit bodily injury/property damage $1,000,000.

This coverage must include, but not limited to:

a. Coverage for the liability assumed by the contractor under the indemnity provision of the contract.
b. Coverage for Premises/Operations
c. Products/Completed Operations
d. Broad Form Contractual Liability
e. Independent Contractors

Automobile Liability Insurance

Covering all owned, hired and non-owned automobile equipment.

Limits: Bodily injury	$250,000 each person, $500,000 each occurrence
Property damage	$100,000 each occurrence

Employee Dishonesty Coverage
Documentation of said insurance may be in the form of either: (1) a certificate of insurance for a Commercial Crime Policy, reflecting employee dishonesty coverage with a minimum $500,000 limit or (2) a copy of an Employee Dishonesty Bond in a minimum amount of $500,000, stating specifically that the bond is applicable to 'third parties'. The City is to be added as an "additional insured".

Limits: $500,000 per occurrence

Professional Liability (Errors & Omissions)

Consultants

Limits: $1,000,000 per occurrence

A copy of **ANY** current Certificate of Insurance should be included with your proposal.

In the event that you are the successful Contractor, you will be required to provide a certificate naming the City as an "additional insured" for General Liability.

Certificate holder should be addressed as follows:

City of Fort Lauderdale
Procurement Services Division
100 N. Andrews Avenue, Room 619
Ft. Lauderdale, FL 33301

15. SUBCONTRACTORS
If the Contractor proposes to use subcontractors in the course of providing these services to the City, this information shall be a part of the bid response. Such information shall be subject to review, acceptance and approval of the City, prior to any contract award. The City reserves the right to approve or disapprove of any subcontractor candidate in its best interest and to require Contractor to replace subcontractor with one that meets City approval.

Contractor shall ensure that all of Contractor's subcontractors perform in accordance with the terms and conditions of this Contract. Contractor shall be fully responsible for all of Contractor's subcontractors' performance, and liable for any of Contractor's subcontractors' non-performance and all of Contractor's subcontractors' acts and omissions. Contractor shall defend, at Contractor's expense, counsel being subject to the City's approval or disapproval, and indemnify and hold harmless the City and the City's officers, employees, and agents from and against any claim, lawsuit, third-party action, or judgment, including any award of attorney fees and any award of costs, by or in favor of any Contractor's subcontractors for payment for work performed for the City.

16. INSURANCE – SUBCONTRACTORS
Contractor shall require all of its subcontractors to provide the aforementioned coverage as well as any other coverage that the contractor may consider necessary, and any deficiency in the coverage or policy limits of said subcontractors will be the sole responsibility of the contractor.

17. UNCONTROLLABLE CIRCUMSTANCES ("Force Majeure")
The City and Contractor will be excused from the performance of their respective obligations under this agreement when and to the extent that their performance is delayed or prevented by any circumstances beyond their control including, fire, flood, explosion, strikes or other labor disputes, act of God or public emergency, war, riot, civil commotion, malicious damage, act or omission of any governmental authority, delay or failure or shortage of any type of transportation, equipment, or service from a public utility needed for their performance, provided that:

A. The non performing party gives the other party prompt written notice describing the particulars of the Force Majeure including, but not limited to, the nature of the occurrence and its expected duration, and continues to furnish timely reports with respect thereto during the period of the Force Majeure;

B. The excuse of performance is of no greater scope and of no longer duration than is required by the Force Majeure;

C. No obligations of either party that arose before the Force Majeure causing the excuse of performance are excused as a result of the Force Majeure; and

D. The non performing party uses its best efforts to remedy its inability to perform.
Notwithstanding the above, performance shall not be excused under this Section for a period in excess of two (2) months, provided that in extenuating circumstances, the City may excuse performance for a longer term. Economic hardship of the Contractor will not constitute Force Majeure. The term of the agreement shall be extended by a period equal to that during which either party's performance is suspended under this Section.

18. PUBLIC ENTITY CRIMES
NOTE: Contractor, by submitting a proposal attests she/he/it has not been placed on the convicted vendor list.

A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a proposal on a contract to provide any goods or services to a public entity, may not submit a proposal on a contract with a public entity for the construction or repair of a public building or public work, may not submit proposals on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, Florida Statutes, for Category Two for a period of 36 months from the date of being placed on the convicted vendor list.

19. CANADIAN COMPANIES
The City may enforce in the United States of America or in Canada or in both countries a judgment entered against the Contractor. The Contractor waives any and all defenses to the City's enforcement in Canada, of a judgment entered by a court in the United States of America. All monetary amounts set forth in this Contract are in United States dollars.

20. LOBBYING ACTIVITIES
ALL CONTRACTORS PLEASE NOTE: Any contractor submitting a response to this solicitation must comply, if applicable, with City of Fort Lauderdale Ordinance No. C-00-27 &

Resolution No. 07-101, Lobbying Activities. Copies of Ordinance No. C-00-27 and Resolution No. 07-101 may be obtained from the City Clerk's Office on the 7th Floor of City Hall, 100 N. Andrews Avenue, Fort Lauderdale, Florida. The ordinance may also be viewed on the City's website at:
http://www.fortlauderdale.gov/clerk/LobbyistDocs/lobbyistord1009.pdf .

21. BID TABULATIONS/INTENT TO AWARD
(Notice of Intent to Award Contract/Bid, resulting from the City's Formal solicitation process, requiring City Commission action, may be found at http://www.fortlauderdale.gov/purchasing/notices_of_intent.htm. Tabulations of receipt of those parties responding to a formal solicitation may be found at http://www.fortlauderdale.gov/purchasing/bidresults.htm, or any interested party may call the Procurement Office at 954-828-5933.

22. VERIFICATION OF EMPLOYMENT STATUS (if applicable)
Any Contractor/Consultant assigned to perform responsibilities under its' contract with a State agency are required to utilize the US Department of Homeland Security's E-Verify system (per Executive Order Number 11-02) to verify the employment eligibility of: (a) all persons employed during the contract term by the Contractor to perform employment duties within Florida; and (b) all persons (including subcontractors) assigned by the Contractor to perform work pursuant to the contract with the State agency.

23. CONTRACT AGREEMENT
Sample Contract Agreement Form (Attachment A) is included and made a part of this RFP. Terms and Conditions of final agreement will be included as applicable to this ITB/RFP.

PART IV - TECHNICAL SPECIFICATIONS/SCOPE OF SERVICES

OVERVIEW:

The City's parking enforcement staff issued nearly 100,000 parking citations during fiscal 2010-2011 with about 13,000 of those issued to non-Florida tags. Approximately 90% of all citations are issued via a handheld computer by Parking Enforcement Specialists and the balance is hand-written by Police Officers, Park Rangers, and other enforcement staff. This Request for Proposals (RFP) is to obtain registered owner (R/O) information for unpaid citations.

The City does not warrant that current volumes of citation issuance or the proportion of out-of-state tags/in-state tags will continue or can be relied on since many factors may contribute to these volumes, including but not limited to increased or decreased parking activity, enforcement rates, tourism, staffing differences, policies, weather, regulations, and Commission action.

Payment of the base fine is due 30 business days after the citation is issued. The first late fee of $15.00 is imposed on the evening of the 30th business day after the citation is issued. The second late fee of $20.00 is imposed on the evening of the 45th business day after the citation is issued. Courtesy Notices of Violation are mailed for unpaid citations as soon as the registered owner information is received, approximately 5-7 days after issuance. Final notices are mailed for all unpaid or partially paid (open) citations on the 46th business day after issuance, or soon thereafter. The timing of these notices makes it critical that the database is populated with the Department of Motor Vehicles (DMV) information timely and regularly so customers are given notice and the opportunity to pay their citation without incurring late fees.

Customers are afforded Due Process via an appeals process that is referred to the Broward County Circuit Court for scheduling, hearings, adjudication, and payment collection. Unpaid Citations with balances greater than $10.00 are referred to a collection agency 90 days after issuance.

CURRENT BUSINESS PRACTICES:

The City's current citation management system is Flex (T2 Systems, Inc.) and most citations are issued via Duncan AutoCite handheld ticket writing devices. Contractors **MUST** be able to provide registered owner files and accept citation data and vehicle tag number files formatted to interface with the City's citation management system, currently Flex for data swapping. If the Contractor is unable to accept data files or send data files in the current layout, all costs to reprogram the City's citation management system will be the responsibility of the Contractor and the Contractor agrees to reimburse the City for such costs within 30 days of receiving an invoice for these costs.

A daily file of all unpaid citation vehicle tag data (in-state and out-of-state) not populated with registered owner information is sent to a third party (the successful Contractor) for a search of each state's DMV) registered owner information.

Vehicles with three or more unpaid citations and Florida tags are referred to the DMV to place the registration on hold. The owner must first pay all unpaid citations to obtain a release to renew the registration.

Parking will export a file of all unpaid citations within 5 days of issuance. The file contains the following elements: issue date, vehicle tag number, vehicle tag state, vehicle make and VIN number if available, an agency designator, the vehicle tag expiration month and year if

available. The Contractor obtains and sends the City the DMV registered owner information for citations in a file layout provided in exhibit section of this RFP. The R/O information is imported into Flex and populates the citation record with ownership information. The City then prints and sends notices for all unpaid citations that have R/O information: a Courtesy Notice as soon as R/O is received and a Final Notice 46 days after citation issuance date excluding any City of Fort Lauderdale legal holidays if applicable.

GOALS:

Parking Services is seeking bids for a Contractor to obtain and provide DMV registered owner information for all citations issued by the City, for all states, and for which R/O information does not already exist in the City's database. From time to time, the City will also send a file of unpaid citations with out-of-state tags that remain unpaid, to obtain updated registered owner information. **The City reserves the right to obtain its own DMV information on Florida tags at any time during the contract period with thirty days written notice to the contactor. In the interim, the Contractor will provide R/O for both in-state and out-of-state vehicle tag numbers.**

The City reserves the right to award more than one contract for services, if it is in the best interest of the City to do so, based on the services, pricing, etc. offered by the successful Contractor(s).

All bids must include pricing for the provision of R/O data for the continental United States, the Canadian provinces, and Mexico. Your bid documents should state clearly whether searches for Canadian and Mexican tags are or are not included and specify which U.S. states are excluded. The individual pricing for various states shall be listed. If the bid documents do not list a U.S. state as excluded, it will be presumed to be included and the proposal will be evaluated as such. If the provision of DMV information to the City for any included state or province requires documentation or approvals from the City, the Contractor will be responsible for obtaining those documents and providing them to the City for signatures or approval.

In addition, bid documents should specify what additional information about an owner, beyond what we currently receive (see technical specifications), is available to assist us in identifying and locating the vehicle owner, if any, at no additional charge.

FUNCTIONAL REQUIREMENTS:

(1) All proposers must furnish to the City satisfactory evidence that they have operated and had experience providing timely and current Florida and out-of-state registered owner information, as outlined in the RFP specifications, for a period of not less than two (2) years.

(2) Contractors shall demonstrate to the satisfaction of the City that they have adequate financial resources, experienced personnel, and the expertise to perform the required services. No contract will be awarded to any Contractor who, as determined by the City, has an unsatisfactory performance record, or inadequate experience, or lacks the necessary capital, organization and/or equipment to perform the services as required in the RFP. Financial information that the Contractor wishes to be considered to demonstrate adequate financial capability to perform under the Contract must be included in the proposal.

(3) Contractors must be able to provide files formatted to interface with the City's citation

management system for data swapping of tag information and registered owner information, etc. as currently configured.

(4) Contractors shall provide documentation to support the qualifications criteria as part of the RFP response.

(5) Contractors should, but are not required to, have wholly owned offices in principal cities, or established subcontractors in principal cities, who also meet the City's qualifications requirements. If the Contractor intends to use any subcontractors in the performance of these services, the names and qualifications of all such subcontractors should be included as part of the RFP response.

(6) Subcontractors shall be subject to the same requirements as the Contractor, including records retention requirements, as contained in the RFP. The City reserves the right to accept or reject any proposed subcontractor, if it determines that such subcontractor does not meet the RFP specifications.

(7) The Contractor shall have either a Broward County or toll free (800) telephone number(s) for City and customer contact purposes.

(8) The Contractor should submit a current Contractors' SAS70 or SSAE16 internal controls audit report (issued for a period ended no earlier than April 2010).

(9) The Contractor, and all subcontractors, shall be registered with the Florida Department of State, Division of Corporations prior to award of contract and shall remain registered for the entire term of the contract.

Data Communications and Reporting Requirements

The successful Contractor must have the capability to send and receive **ASCII** data files via FTP or email and email acknowledgments of file transfers. The City requires the Contractor to provide and maintain a valid e-mail address where files may be sent. The City will provide a return e-mail address for receiving updated files from the Contractor.

(1) **Provision of Registered Owner Information to the City:** The Contractor shall provide and send to the City on a daily basis, or on the schedule mutually agreed to, the newly obtained Registered Owner information and shall accept the file of newly issued citation vehicle tags from the City daily.

(2) **Reporting:** The Contractor shall make the following reports available on-line and in printable format:

a. Acknowledgment Report-provided by email to a distribution list established by the City or on-line detailing the number of records received and a report of the number of records transmitted back.

b. Monthly Statement-includes record count of the number of daily R/O transmittals by state and total fees due for services rendered.

c. If requested, the Contractor shall timely provide a detail report in Excel or .csv format to support the number of registered owner records invoiced.

Invoicing and Payment: Upon receipt of a valid invoice and supporting documents, the City shall remit to the Contractor, on a monthly basis, the Contractor's fees based on the registered owner data received by the City in the prior month.

Bonding & Liability Requirements: The Contractor shall comply with the licensing and bonding requirements for the State of Florida and Broward County.

Agreements with State Departments of Motor Vehicles or Similar Agencies: Contractor shall honor and be bound by any and all requirements and agreements with the various states with regard to protection, confidentiality, and security of the Registered Owner information obtained on the City's behalf. Contractor shall protect the reputation and ethics of the City of Fort Lauderdale. Under no circumstances shall the Contractor, the Contractor's employees or any agent of the Contractor use any information received or obtained, for any other purpose other than that which has been outlined in this RFP. The proposal shall include a statement attesting to this agreement and a statement as to policies and procedures established to protect such data's access and disclosure.

The Contractor shall not forward any City account information to any other agency except to the Contractor's wholly owned branch.

See **Requirements Narratives** in Section VI – Requirements of Proposal, for additional requirements of the contract.

PART V – PROPOSAL EVALUATION CRITERIA

The award of the contract will be based on certain objective and subjective considerations listed below:

Understanding of the overall needs of the City as presented in the narrative technical proposal. Includes narrative responses, amount of critical and preferred requirements offered, reports available, other standards offered in your proposal and the Contractor's ability to meet the RFP requirements. This includes the number and specificity of the states for which R/O information will be obtained and provided, including Canada and Mexico.	30%
Experience, qualifications, financial ability, and past performance of the proposing firm including persons proposed for the project and facilities and resources. To include Licenses/Certificates, Insurance, Company profile, Company financial information, and References.	40%
Estimated cost to the City – Lowest Overall Cost to the City shall receive maximum points. Costs proposal shall detail all costs and state clearly the basis for such costs. For example, per tag information returned, per tag number searched, flat monthly fee, or other basis.	30%
TOTAL PERCENT AVAILABLE:	**100%**

An evaluation committee of qualified City Staff or other persons selected by the City will conduct evaluations of proposals. It may be a two-step process. In step one; the committee will evaluate all responsive proposals based upon the information and references contained in the proposals as submitted. The committee shall review each proposal and rank each proposer's evaluation criteria as stated in this RFP (i.e. criteria 1, 2, 3, 4), and determine a minimum of three (3), if more than three (3) proposals are responsive, to be finalists for further consideration. In the event there are less than three (3) responsive proposals, the committee will give further consideration to all responsive proposals received. In step two, the committee may then conduct discussions (oral presentations), for clarification purposes only, with the finalists and re-score and re-rank the finalists' proposals. The evaluation committee may then make a recommendation, resulting from this process, to the City Manager for award of a contract. In the event there is a single proposal received, the designated department staff will review and determine whether to make a recommendation for award of a contract.

The City may require visits to customer installations or demonstrations of product by Contractor's, as part of the evaluation process.

The City of Fort Lauderdale reserves the right, before awarding the contract, to require a Proposer to submit any evidence of its qualifications as the City may deem necessary, and to consider any

evidence available of financial, technical and other qualifications and capabilities, including performance experience with past and present users.

The City of Fort Lauderdale reserves the right to request additional clarifying information and request an oral presentation from any and all Proposers prior to determination of award.

The City reserves the right to award the contract to that Proposer who will best serve the interest of the City. The City reserves the right based upon its deliberations and in its opinion, to accept or reject any or all proposals. The City also reserves the right to waive minor irregularities or variations to the specifications and in the bidding process.

The City uses a mathematical formula for determining allocation of evaluation criteria including cost points, to each responsive, responsible proposer. Each evaluation criteria stated in the RFP has an identified weighted factor. Each evaluation committee member will rank each criteria, from each proposer, giving their first ranked proposer as number 1, and second proposer as number 2 and so on. The City shall average the ranking for each criteria, for all evaluation committee members, and then multiply that average ranking by the weighted criteria identified in the RFP. The lowest average final ranking score will determine the recommendation by the evaluation committee to the City Manager.

PART VI - REQUIREMENTS OF THE PROPOSAL

All proposals must be submitted as specified on the proposal pages, which follow. Any attachments must be clearly identified. To be considered, the proposal must respond to all parts of the RFP. Any other information thought to be relevant, but not applicable to the enumerated categories, should be provided as an appendix to the proposal. If publications are supplied by a proposer to respond to a requirement, the response should include reference to the document number and page number. Proposals not providing this reference will be considered to have no reference material included in the additional documents. The City prefers all responses to this RFP to be less than 50 pages and that the Contractor utilize recyclable materials as much as possible. Expensive or fancy binders are not preferred.

All proposals must be submitted in a sealed package with the RFP number, due and open date, and RFP title clearly marked on the outside. If more than one package is submitted they should be marked 1 of 2, etc.

THIS IS A PAPER RFP WITH CD. All proposals must be received by the City of Fort Lauderdale, in the Procurement Services Division, Room 619, City Hall, 100 North Andrews Avenue, Fort Lauderdale, Florida, 33301 prior to 2:00 pm on the date specified in PART II – RFP SCHEDULE. Submittal of response by fax or e-mail will NOT be acceptable.

PROPOSERS MUST SUBMIT AN IDENTIFIED ORIGINAL COPY PLUS (7) COPIES OF THE PROPOSAL PAGES INCLUDING ANY ATTACHMENTS

THE ABOVE REQUIREMENT TOTALS 8 COPIES OF YOUR PROPOSAL. CONTRACTOR SHOULD SUBMIT YOUR PROPOSAL ALSO ON A CD. FAILURE TO PROVIDE PROPOSALS AS STATED ABOVE, MAY BE GROUNDS TO FIND CONTRACTOR NON-RESPONSIVE.

The proposer understands that the information contained in these Proposal Pages is to be relied upon by the City in awarding the proposed Agreement, and such information is warranted by the proposer to be true. The proposer agrees to furnish such additional information, prior to acceptance of any proposal, relating to the qualifications of the proposer, as may be required by the City.

A representative who is authorized to contractually bind the Contractor shall sign the Bid/Proposal Signature page. Omission of a signature on that page may result in rejection of your proposal.

PART VII - PROPOSAL PAGES – COST PROPOSAL

Proposal Price Pages (refer to Attachment D) are to be completed and returned with your RFP response.

Any estimated quantities listed are for information and tabulation purposes only. No warranty or guarantee of quantities needed is given or implied. It is understood that the Contractor will furnish the City's needs as they arise.

The table in Attachment D is provided as an illustration only and CANNOT be relied upon as a gauge of how many citations will be issued to any particular state in the future or to how many citations will issued in general. This table is to be used only for the City's purpose of comparative pricing among Proposers. Total cost will be calculated for each Proposer by multiplying the same number of tags per state as shown in this table by the price for each state as proposed by prospective Contractors.

Proposer shall indicate, in the space provided, the specific states and provinces included and the fee schedule for each state and province to be provided, stated in terms of cost "per hit (R/O info obtained)" in accordance with the terms, conditions, specifications and requirements contained in this RFP.

- Primary Service: Retrieve Department of Motor Vehicles registered owner data for parking citations issued to vehicles by the City and send an electronic file of this information to the City of Fort Lauderdale to populate the City's database according to the schedule provided herein; and provide reports on registered owner activity.

- Additional Service: List any additional services you are proposing. Additional services will not be considered in the cost ranking.

PART VIII - PROPOSAL PAGES - TECHNICAL PROPOSAL

The following issues should be fully responded to in your proposal in concise narrative form. Additional sheets should be used, but they should reference each issue and be presented in the same order.

Tab 1: Letter of Interest / Cover Letter

This letter will summarize in a brief and concise manner, the Contractor's understanding of the scope of work and make a positive commitment to perform the work required for this contract. This section should also include the fully executed PROPOSAL SIGNATURE PAGE.

Tab 2: Professional Licenses, Certificates, Registrations and Memberships

Include all relevant licenses, certificates and other credentials that your company possesses: Provide any verification that you have to confirm that your firm adheres to any relevant Code of Ethics and Professional Responsibility. Also provide documentation of your compliance with licensing and bonding requirements for the State of Florida and Broward County.

Tab 3: Company Profile

1. Provide legal name, address, telephone number, fax number, toll free number, e-mail address, Web page address, etc. of the Contractor, together with legal entity status (corporation, partnership, etc.). If Contractor is a corporation, provide certification from your state's Secretary of State verifying Contractor's corporate status and good standing, and in the case of out-of-state corporations, evidence of authority to do business in the State of Florida; provide hours of operation; years in business; state whether the firm is local, regional, or national; provide addresses and phone numbers for headquarters and other relevant offices if applicable; If applicable, provide a statement concerning the Contractor's status as a minority or women owned business enterprise. In the case of a sole proprietorship or partnership, the Social Security numbers for all owners or partners may be requested during the Committee review process.
2. Provide an overview of your policies and procedures, staffing, facilities, technological capabilities, the type and frequency of background and credit checks routinely performed on new and existing employees, and other relevant attributes of your organization.

Tab 4: Joint Venture

If submitting as a joint venture, submit a copy of the joint venture agreement including the financial agreement between the parties and the percentage of participation of the parties.

Tab 5: Disputes, Litigation and Defaults

Contractor shall disclose the results, including amount of settlement, if any, for all prior litigation, arbitration, mediation or other claims involving the Contractor or any of their consultants for a period of five years prior to the submission of this proposal.

Tab 6: Qualifications / Experience

Qualifications and experience of the firm as well as individual(s) who will provide the services. The submission should include:

1. Details on the qualifications of the individual(s) who will be our representatives from your company. List the names and titles of the principals, management and personnel who will be assigned to this contract. Include resumes or summary of experience of these persons.

2. Details on the qualifications of the firm, including documentation of the firm's experience in similar work. Indicate the number of years of experience Contractor has had in providing these services (delineate total years and years doing business in the South Florida Area). Describe the organizational structure of your company, including geographical locations, and how that structure will benefit the city in this contract; describe your capabilities and provide a menu of your services.

3. Facilities – To include a list of company's equipment, communication capabilities, Office locations, etc.

4. Technological capabilities – capability to produce technology requirements of this bid; any specialty equipment, etc. Confirm your ability to provide files formatted to interface with the City's citation management system, provide examples of other client's registered owner data swapping functionality and how you would address the City's needs and requirements.

5. Other available resources you will use for this contract (must be included in your total price).

6. Previous and existing contracts- List similar contracts that your firm has been associated with within the past five years (delineate what services you provided.) Each contract description must include at least the following information:

   Name and Location of Project
   Nature of your firm's responsibility on the project/ work for which your firm was directly responsible.
   Contact Person (Name, Address, Phone #, Fax, and E-mail address)

Tab 7: Business Requirements Matrix (See Attachment B)

Complete the Business Requirements Matrix, indicating with Y (Yes, provided) or N (No, not provided), for each requirement, whether you are able to provide or comply with the requirement or not. Every item should be marked either "Y" (provided) or "N" (not provided). **Any item left blank will be evaluated as if answered "Not Provided".** A requirement shown as critical is mandatory and essential to the services requested and points will be deducted if the Contractor cannot provide the service or comply with the requirement. Requirements shown as Preferred are preferred and will receive additional award points but no deductions if not provided. If you have the capability, provide detailed narratives for each item right in the corresponding cell of the matrix. If you don't have that capability, each requirement is repeated in item 'I' below for your narrative response. If any of the items pertain to services that you are not submitting for, indicate 'NOT SUBMITTING FOR THESE SERVICES' as your response.

Tab 8: Subcontractors

Identify the extent and nature of any anticipated outside support.

List the name(s) of the firms, address, contact information including email address, summary of their experience and nature of work they will be performing under the contract. NOTE – their cost must be included in your total proposal cost submitted in this RFP.

Tab 9: Financial Information

Submit a copy of your latest Annual Financial Report as attested to by external Certified Public Accountants. A copy of the firm's Dun & Bradstreet rating for the last two years should also be provided (if available). If a Dun & Bradstreet rating is not available please include relevant financial reports for the last two years (i.e., the firm's annual report and/or audit). Include information as to current or prior bankruptcy proceedings if any. Also include your company's latest SAS70 or SSAE16 report (issued for a period ended no earlier than April 2010).

If the Proposer is deemed to be financially unstable by the City's Finance director or designee, or financial statements are not included in the proposal, the City may deem the proposal to be non-responsive.

Tab 10: References

A list of at least five (5) current and former major accounts along with contact persons name, address, current email address, and phone number(s) This list should include accounts that represent company's experience with entities of similar size and exposures as the City of Fort Lauderdale. It is the Contractor's responsibility to submit current information to ensure adequate references are available.

In addition, list at least five (5) current and pertinent professional and financial references (name, email address, address, and phone number) that the City may contact in relation to the Contractor's qualifications, experience and financial stability.

Tab 11: Reports

List and provide a sample of all reports that you offer to the City for this contract.

Tab 12: Other Standards Used

List in detail, any additional standards and/or practices that you consider worthy of consideration by the Evaluation Committee in evaluating your proposal.

Tab 13: Items not included in your proposal

Discuss / explain any requirements of the RFP that are not included in your proposal.

Tab 14: Cost / Financial Proposal (Attachment D)

CITY OF FORT LAUDERDALE
GENERAL CONDITIONS

These instructions are standard for all contracts for commodities or services issued through the City of Fort Lauderdale Procurement Services Division. The City may delete, supersede, or modify any of these standard instructions for a particular contract by indicating such change in the Invitation to Bid (ITB) Special Conditions, Technical Specifications, Instructions, Proposal Pages, Addenda, and Legal Advertisement. In this general conditions document, Invitation to Bid (ITB) and Request for Proposal (RFP) are interchangeable.

PART I BIDDER PROPOSAL PAGE(S) CONDITIONS:

1.01 **BIDDER ADDRESS:** The City maintains automated vendor address lists that have been generated for each specific Commodity Class item through our bid issuing service, BidSync. Notices of Invitations to Bid (ITB'S) are sent by e-mail to the selection of bidders who have fully registered with BidSync or faxed (if applicable) to every vendor on those lists, who may then view the bid documents online. Bidders who have been informed of a bid's availability in any other manner are responsible for registering with BidSync in order to view the bid documents. There is no fee for doing so. If you wish bid notifications be provided to another e-mail address or fax, please contact BidSync. If you wish purchase orders sent to a different address, please so indicate in your bid response. If you wish payments sent to a different address, please so indicate on your invoice.

1.02 **DELIVERY:** Time will be of the essence for any orders placed as a result of this ITB. The City reserves the right to cancel any orders, or part thereof, without obligation if delivery is not made in accordance with the schedule specified by the Bidder and accepted by the City.

1.03 **PACKING SLIPS:** It will be the responsibility of the awarded Contractor, to attach all packing slips to the OUTSIDE of each shipment. Packing slips must provide a detailed description of what is to be received and reference the City of Fort Lauderdale purchase order number that is associated with the shipment. Failure to provide a detailed packing slip attached to the outside of shipment may result in refusal of shipment at Contractor's expense.

1.04 **PAYMENT TERMS AND CASH DISCOUNTS:** Payment terms, unless otherwise stated in this ITB, will be considered to be net 30 days after the date of satisfactory delivery at the place of acceptance and receipt of correct invoice at the office specified, whichever occurs last. Bidder may offer cash discounts for prompt payment but they will not be considered in determination of award. If a Bidder offers a discount, it is understood that the discount time will be computed from the date of satisfactory delivery, at the place of acceptance, and receipt of correct invoice, at the office specified, whichever occurs last.

1.05 **TOTAL BID DISCOUNT:** If Bidder offers a discount for award of all items listed in the bid, such discount shall be deducted from the total of the firm net unit prices bid and shall be considered in tabulation and award of bid.

1.06 **BIDS FIRM FOR ACCEPTANCE:** Bidder warrants, by virtue of bidding, that the bid and the prices quoted in the bid will be firm for acceptance by the City for a period of ninety (90) days from the date of bid opening unless otherwise stated in the ITB.

1.07 **VARIANCES:** For purposes of bid evaluation, Bidder's must indicate any variances, no matter how slight, from ITB General Conditions, Special Conditions, Specifications or Addenda in the space provided in the ITB. No variations or exceptions by a Bidder will be considered or deemed a part of the bid submitted unless such variances or exceptions are listed in the bid and referenced in the space provided on the bidder proposal pages. If variances are not stated, or referenced as required, it will be assumed that the product or service fully complies with the City's terms, conditions, and specifications.

By receiving a bid, City does not necessarily accept any variances contained in the bid. All variances submitted are subject to review and approval by the City. If any bid contains material variances that, in the City's sole opinion, make that bid conditional in nature, the City reserves the right to reject the bid or part of the bid that is declared, by the City as conditional.

1.08 **NO BIDS:** If you do not intend to bid please indicate the reason, such as insufficient time to respond, do not offer product or service, unable to meet specifications, schedule would not permit, or any other reason, in the space provided in this ITB. Failure to bid or return no bid comments prior to the bid due and opening date and time, indicated in this ITB, may result in your firm being deleted from our Bidder's registration list for the Commodity Class Item requested in this ITB.

1.09 **MINORITY AND WOMEN BUSINESS ENTERPRISE PARTICIPATION AND BUSINESS DEFINITIONS:** The City of Fort Lauderdale wants to increase the participation of Minority Business Enterprises (MBE), Women Business Enterprises (WBE), and Small Business Enterprises (SBE) in its procurement activities. If your firm qualifies in accordance with the below definitions please indicate in the space provided in this ITB.

Minority Business Enterprise (MBE) "A Minority Business" is a business enterprise that is owned or controlled by one or more socially or economically disadvantaged persons. Such disadvantage may arise from cultural, racial, chronic economic circumstances or background or other similar cause. Such persons include, but are not limited to: Blacks, Hispanics, Asian Americans, and Native Americans.

The term "Minority Business Enterprise" means a business at least 51 percent of which is owned by minority group members or, in the case of a publicly owned business, at least 51 percent of the stock of which is owned by minority group members. For the purpose of the preceding sentence, minority group members are citizens of the United States who include, but are not limited to: Blacks, Hispanics, Asian Americans, and Native Americans.

Women Business Enterprise (WBE) a "Women Owned or Controlled Business" is a business enterprise at least 51 percent of which is owned by females or, in the case of a publicly owned business, at least 51 percent of the stock of which is owned by females.

Small Business Enterprise (SBE) "Small Business" means a corporation, partnership, sole proprietorship, or other legal entity formed for the purpose of making a profit, which is independently owned and operated, has either fewer than 100 employees or less than $1,000,000 in annual gross receipts.

BLACK, which includes persons having origins in any of the Black racial groups of Africa.
WHITE, which includes persons whose origins are Anglo-Saxon and Europeans and persons of Indo-European decent including Pakistani and East Indian.
HISPANIC, which includes persons of Mexican, Puerto Rican, Cuban, Central and South American, or other Spanish culture or origin, regardless of race.
NATIVE AMERICAN, which includes persons whose origins are American Indians, Eskimos, Aleuts, or Native Hawaiians.
ASIAN AMERICAN, which includes persons having origin in any of the original peoples of the Far East, Southeast Asia, the Indian subcontinent, or the Pacific Islands.

1.10 MINORITY-WOMEN BUSINESS ENTERPRISE PARTICIPATION

It is the desire of the City of Fort Lauderdale to increase the participation of minority (MBE) and women-owned (WBE) businesses in its contracting and procurement programs. While the City does not have any preference or set aside programs in place, it is committed to a policy of equitable participation for these firms. Proposers are requested to include in their proposals a narrative describing their past accomplishments and intended actions in this area. If proposers are considering minority or women owned enterprise participation in their proposal, those firms, and their specific duties have to be identified in the proposal. If a proposer is considered for award, he or she will be asked to meet with City staff so that the intended MBE/WBE participation can be formalized and included in the subsequent contract.

1.11 SCRUTINIZED COMPANIES

This Section applies to any contract for goods or services of $1 million or more:
The Contractor certifies that it is not on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List as provided in section 287.135, Florida Statutes (2011), as may be amended or revised. The City may terminate this Contract at the City's option if the Contractor is found to have submitted a false certification as provided under subsection (5) of section 287.135, Florida Statutes (2011), as may be amended or revised, or been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List.

Part II DEFINITIONS/ORDER OF PRECEDENCE:

2.01 BIDDING DEFINITIONS The City will use the following definitions in it's general conditions, special conditions, technical specifications, instructions to bidders, addenda and any other document used in the bidding process:
INVITATION TO BID (ITB) when the City is requesting bids from qualified Bidders.
REQUEST FOR PROPOSALS (RFP) when the City is requesting proposals from qualified Proposers.
BID – a price and terms quote received in response to an ITB.
PROPOSAL – a proposal received in response to an RFP.
BIDDER – Person or firm submitting a Bid.
PROPOSER – Person or firm submitting a Proposal.
RESPONSIVE BIDDER – A person whose bid conforms in all material respects to the terms and conditions included in the ITB.
RESPONSIBLE BIDDER – A person who has the capability in all respects to perform in full the contract requirements, as stated in the ITB, and the integrity and reliability that will assure good faith performance.
FIRST RANKED PROPOSER – That Proposer, responding to a City RFP, whose Proposal is deemed by the City, the most advantageous to the City after applying the evaluation criteria contained in the RFP.
SELLER – Successful Bidder or Proposer who is awarded a Purchase Order or Contract to provide goods or services to the City.
CONTRACTOR – Successful Bidder or Proposer who is awarded a Purchase Order, award Contract, Blanket Purchase Order agreement, or Term Contract to provide goods or services to the City.
CONTRACT – A deliberate verbal or written agreement between two or more competent parties to perform or not to perform a certain act or acts, including all types of agreements, regardless of what they may be called, for the procurement or disposal of equipment, materials, supplies, services or construction.
CONSULTANT – Successful Bidder or Proposer who is awarded a contract to provide professional services to the City.
The following terms may be used interchangeably by the City: ITB and/or RFP; Bid or Proposal; Bidder, Proposer, or Seller; Contractor or Consultant; Contract, Award, Agreement or Purchase Order.

2.02 SPECIAL CONDITIONS: Any and all Special Conditions contained in this ITB that may be in variance or conflict with these General Conditions shall have precedence over these General Conditions. If no changes or deletions to General Conditions are made in the Special Conditions, then the General Conditions shall prevail in their entirety,

PART III BIDDING AND AWARD PROCEDURES:

3.01 SUBMISSION AND RECEIPT OF BIDS: To receive consideration, bids must be received prior to the bid opening date and time. Unless otherwise specified, Bidder's should use the proposal forms provided by the City. These forms may be duplicated, but failure to use the forms may cause the bid to be rejected. Any erasures or corrections on the bid must be made in ink and initialed by Bidder in ink. All information submitted by the Bidder shall be printed, typewritten or filled in with pen and ink. Bids

shall be signed in ink. Separate bids must be submitted for each ITB issued by the City in separate sealed envelopes properly marked. When a particular ITB or RFP requires multiple copies of bids or proposals they may be included in a single envelope or package properly sealed and identified. Only send bids via facsimile transmission (FAX) if the ITB specifically states that bids sent via FAX will be considered. If such a statement is not included in the ITB, bids sent via FAX will be rejected. Bids will be publicly opened in the Procurement Office, or other designated area, in the presence of Bidders, the public, and City staff. Bidders and the public are invited and encouraged to attend bid openings. Bids will be tabulated and made available for review by Bidder's and the public in accordance with applicable regulations.

3.02 **MODEL NUMBER CORRECTIONS:** If the model number for the make specified in this ITB is incorrect, or no longer available and replaced with an updated model with new specifications, the Bidder shall enter the correct model number on the bidder proposal page. In the case of an updated model with new specifications, Bidder shall provide adequate information to allow the City to determine if the model bid meets the City's requirements.

3.03 **PRICES QUOTED:** Deduct trade discounts, and quote firm net prices. Give both unit price and extended total. In the case of a discrepancy in computing the amount of the bid, the unit price quoted will govern. All prices quoted shall be F.O.B. destination, freight prepaid (Bidder pays and bears freight charges, Bidder owns goods in transit and files any claims), unless otherwise stated in Special Conditions. Each item must be bid separately. No attempt shall be made to tie any item or items contained in the ITB with any other business with the City.

3.04 **TAXES:** The City of Fort Lauderdale is exempt from Federal Excise and Florida Sales taxes on direct purchase of tangible property. Exemption **number for EIN is 59-6000319, and State Sales tax exemption number is 85-8013875578C-1.**

3.05 **WARRANTIES OF USAGE:** Any quantities listed in this ITB as estimated or projected are provided for tabulation and information purposes only. No warranty or guarantee of quantities is given or implied. It is understood that the Contractor will furnish the City's needs as they arise.

3.06 **APPROVED EQUAL:** When the technical specifications call for a brand name, manufacturer, make, model, or vendor catalog number with acceptance of APPROVED EQUAL, it shall be for the purpose of establishing a level of quality and features desired and acceptable to the City. In such cases, the City will be receptive to any unit that would be considered by qualified City personnel as an approved equal. In that the specified make and model represent a level of quality and features desired by the City, the Bidder must state clearly in the bid any variance from those specifications. It is the Bidder's responsibility to provide adequate information, in the bid, to enable the City to ensure that the bid meets the required criteria. If adequate information is not submitted with the bid, it may be rejected. The City will be the sole judge in determining if the item bid qualifies as an approved equal.

3.07 **MINIMUM AND MANDATORY TECHNICAL SPECIFICATIONS:** The technical specifications may include items that are considered minimum, mandatory, or required. If any Bidder is unable to meet or exceed these items, and feels that the technical specifications are overly restrictive, the bidder must notify the Procurement Services Division immediately. Such notification must be received by the Procurement Services Division prior to the deadline contained in the ITB, for questions of a material nature, or prior to five (5) days before bid due and open date, whichever occurs first. If no such notification is received prior to that deadline, the City will consider the technical specifications to be acceptable to all bidders.

3.08 **MISTAKES:** Bidders are cautioned to examine all terms, conditions, specifications, drawings, exhibits, addenda, delivery instructions and special conditions pertaining to the ITB. Failure of the Bidder to examine all pertinent documents shall not entitle the bidder to any relief from the conditions imposed in the contract.

3.09 **SAMPLES AND DEMONSTRATIONS:** Samples or inspection of product may be requested to determine suitability. Unless otherwise specified in Special Conditions, samples shall be requested after the date of bid opening, and if requested should be received by the City within seven (7) working days of request. Samples, when requested, must be furnished free of expense to the City and if not used in testing or destroyed, will upon request of the Bidder, be returned within thirty (30) days of bid award at Bidder's expense. When required, the City may request full demonstrations of units prior to award. When such demonstrations are requested, the Bidder shall respond promptly and arrange a demonstration at a convenient location. Failure to provide samples or demonstrations as specified by the City may result in rejection of a bid.

3.10 **LIFE CYCLE COSTING**: If so specified in the ITB, the City may elect to evaluate equipment proposed on the basis of total cost of ownership. In using Life Cycle Costing, factors such as the following may be considered: estimated useful life, maintenance costs, cost of supplies, labor intensity, energy usage, environmental impact, and residual value. The City reserves the right to use those or other applicable criteria, in its sole opinion that will most accurately estimate total cost of use and ownership.

3.11 **BIDDING ITEMS WITH RECYCLED CONTENT:** In addressing environmental concerns, the City of Fort Lauderdale encourages Bidders to submit bids or alternate bids containing items with recycled content. When submitting bids containing items with recycled content, Bidder shall provide documentation adequate for the City to verify the recycled content. The City prefers packaging consisting of materials that are degradable or able to be recycled. When specifically stated in the ITB, the City may give preference to bids containing items manufactured with recycled material or packaging that is able to be recycled.

3.12 **USE OF OTHER GOVERNMENTAL CONTRACTS:** The City reserves the right to reject any part or all of any bids received and utilize other available governmental contracts, if such action is in its best interest.

3.13 **QUALIFICATIONS/INSPECTION:** Bids will only be considered from firms normally engaged in providing the types of commodities/services specified herein. The City reserves the right to inspect the Bidder's facilities, equipment, personnel, and

organization at any time, or to take any other action necessary to determine Bidder's ability to perform. The Procurement Director reserves the right to reject bids where evidence or evaluation is determined to indicate inability to perform.

3.14 **BID SURETY:** If Special Conditions require a bid security, it shall be submitted in the amount stated. A bid security can be in the form of a bid bond or cashiers check. Bid security will be returned to the unsuccessful bidders as soon as practicable after opening of bids. Bid security will be returned to the successful bidder after acceptance of the performance bond, if required; acceptance of insurance coverage, if required; and full execution of contract documents, if required; or conditions as stated in Special Conditions.

3.15 **PUBLIC RECORDS/TRADE SECRETS/COPYRIGHT:** The Proposer's response to the RFP is a public record pursuant to Florida law, which is subject to disclosure by the City under the State of Florida Public Records Law, Florida Statutes Chapter 119.07 ("Public Records Law"). The City shall permit public access to all documents, papers, letters or other material submitted in connection with this RFP and the Contract to be executed for this RFP, subject to the provisions of Chapter 119.07 of the Florida Statutes.

Any language contained in the Proposer's response to the RFP purporting to require confidentiality of any portion of the Proposer's response to the RFP, except to the extent that certain information is in the City's opinion a Trade Secret pursuant to Florida law, shall be void. If a Proposer submits any documents or other information to the City which the Proposer claims is Trade Secret information and exempt from Florida Statutes Chapter 119.07 ("Public Records Laws"), the Proposer shall clearly designate that it is a Trade Secret and that it is asserting that the document or information is exempt. The Proposer must specifically identify the exemption being claimed under Florida Statutes 119.07. The City shall be the final arbiter of whether any information contained in the Proposer's response to the RFP constitutes a Trade Secret. The city's determination of whether an exemption applies shall be final, and the proposer agrees to defend, indemnify, and hold harmless the city and the city's officers, employees, and agent, against any loss or damages incurred by any person or entity as a result of the city's treatment of records as public records. Proposals purporting to be subject to copyright protection in full or in part will be rejected.

EXCEPT FOR CLEARLY MARKED PORTIONS THAT ARE BONA FIDE TRADE SECRETS PURSUANT TO FLORIDA LAW, DO NOT MARK YOUR RESPONSE TO THE RFP AS PROPRIETARY OR CONFIDENTIAL. DO NOT MARK YOUR RESPONSE TO THE RFP OR ANY PART THEREOF AS COPYRIGHTED.

3.16 **PROHIBITION OF INTEREST:** No contract will be awarded to a bidding firm who has City elected officials, officers or employees affiliated with it, unless the bidding firm has fully complied with current Florida State Statutes and City Ordinances relating to this issue. Bidders must disclose any such affiliation. Failure to disclose any such affiliation will result in disqualification of the Bidder and removal of the Bidder from the City's bidder lists and prohibition from engaging in any business with the City.

3.17 **RESERVATIONS FOR AWARD AND REJECTION OF BIDS:** The City reserves the right to accept or reject any or all bids, part of bids, and to waive minor irregularities or variations to specifications contained in bids, and minor irregularities in the bidding process. The City also reserves the right to award the contract on a split order basis, lump sum basis, individual item basis, or such combination as shall best serve the interest of the City. The City reserves the right to make an award to the responsive and responsible bidder whose product or service meets the terms, conditions, and specifications of the ITB and whose bid is considered to best serve the City's interest. In determining the responsiveness of the offer and the responsibility of the Bidder, the following shall be considered when applicable: the ability, capacity and skill of the Bidder to perform as required; whether the Bidder can perform promptly, or within the time specified, without delay or interference; the character, integrity, reputation, judgment, experience and efficiency of the Bidder; the quality of past performance by the Bidder; the previous and existing compliance by the Bidder with related laws and ordinances; the sufficiency of the Bidder's financial resources; the availability, quality and adaptability of the Bidder's supplies or services to the required use; the ability of the Bidder to provide future maintenance, service or parts; the number and scope of conditions attached to the bid.

If the ITB provides for a contract trial period, the City reserves the right, in the event the selected bidder does not perform satisfactorily, to award a trial period to the next ranked bidder or to award a contract to the next ranked bidder, if that bidder has successfully provided services to the City in the past. This procedure to continue until a bidder is selected or the contract is re-bid, at the sole option of the City.

3.18 **LEGAL REQUIREMENTS:** Applicable provisions of all federal, state, county laws, and local ordinances, rules and regulations, shall govern development, submittal and evaluation of all bids received in response hereto and shall govern any and all claims and disputes which may arise between person(s) submitting a bid response hereto and the City by and through its officers, employees and authorized representatives, or any other person, natural or otherwise; and lack of knowledge by any bidder shall not constitute a cognizable defense against the legal effect thereof.

3.19 **BID PROTEST PROCEDURE: ANY PROPOSER OR BIDDER WHO IS NOT RECOMMENDED FOR AWARD OF A CONTRACT AND WHO ALLEGES A FAILURE BY THE CITY TO FOLLOW THE CITY'S PROCUREMENT ORDINANCE OR ANY APPLICABLE LAW MAY PROTEST TO THE DIRECTOR OF PROCUREMENT SERVICES DIVISION (DIRECTOR), BY DELIVERING A LETTER OF PROTEST TO THE DIRECTOR WITHIN FIVE (5) DAYS AFTER A NOTICE OF INTENT TO AWARD IS POSTED ON THE CITY'S WEB SITE AT THE FOLLOWING LINK: http://www.fortlauderdale.gov/purchasing/notices_of_intent.htm**

THE COMPLETE PROTEST ORDINANCE MAY BE FOUND ON THE CITY'S WEB SITE AT THE FOLLOWING LINK: http://www.fortlauderdale.gov/purchasing/protestordinance.pdf

PART IV BONDS AND INSURANCE

4.01 PERFORMANCE BOND: If a performance bond is required in Special Conditions, the Contractor shall within fifteen (15) working days after notification of award, furnish to the City a Performance Bond, payable to the City of Fort Lauderdale, Florida, in the face amount specified in Special Conditions as surety for faithful performance under the terms and conditions of the contract. If the bond is on an annual coverage basis, renewal for each succeeding year shall be submitted to the City thirty (30) days prior to the termination date of the existing Performance Bond. The Performance Bond must be executed by a surety company of recognized standing, authorized to do business in the State of Florida and having a resident agent.

Acknowledgement and agreement is given by both parties that the amount herein set for the Performance Bond is not intended to be nor shall be deemed to be in the nature of liquidated damages nor is it intended to limit the liability of the Contractor to the City in the event of a material breach of this Agreement by the Contractor.

4.02 INSURANCE: If the Contractor is required to go on to City property to perform work or services as a result of ITB award, the Contractor shall assume full responsibility and expense to obtain all necessary insurance as required by City or specified in Special Conditions.

The Contractor shall provide to the Procurement Services Division original certificates of coverage and receive notification of approval of those certificates by the City's Risk Manager prior to engaging in any activities under this contract. The Contractors insurance is subject to the approval of the City's Risk Manager. The certificates must list the City as an ADDITIONAL INSURED for General Liability Insurance, and shall have no less than thirty (30) days written notice of cancellation or material change. Further modification of the insurance requirements may be made at the sole discretion of the City's Risk Manager if circumstances change or adequate protection of the City is not presented. Bidder, by submitting the bid, agrees to abide by such modifications.

PART V PURCHASE ORDER AND CONTRACT TERMS:

5.01 COMPLIANCE TO SPECIFICATIONS, LATE DELIVERIES/PENALTIES: Items offered may be tested for compliance to bid specifications. Items delivered which do not conform to bid specifications may be rejected and returned at Contractor's expense. Any violation resulting in contract termination for cause or delivery of items not conforming to specifications, or late delivery may also result in:

- Bidders name being removed from the City's bidder's mailing list for a specified period and Bidder will not be recommended for any award during that period.
- All City Departments being advised to refrain from doing business with the Bidder.
- All other remedies in law or equity.

5.02 ACCEPTANCE, CONDITION, AND PACKAGING: The material delivered in response to ITB award shall remain the property of the Seller until a physical inspection is made and the material accepted to the satisfaction of the City. The material must comply fully with the terms of the ITB, be of the required quality, new, and the latest model. All containers shall be suitable for storage and shipment by common carrier, and all prices shall include standard commercial packaging. The City will not accept substitutes of any kind. Any substitutes or material not meeting specifications will be returned at the Bidder's expense. Payment will be made only after City receipt and acceptance of materials or services.

5.03 SAFETY STANDARDS: All manufactured items and fabricated assemblies shall comply with applicable requirements of the Occupation Safety and Health Act of 1970 as amended, and be in compliance with Chapter 442, Florida Statutes. Any toxic substance listed in Section 38F-41.03 of the Florida Administrative Code delivered as a result of this order must be accompanied by a completed Material Safety Data Sheet (MSDS).

5.04 ASBESTOS STATEMENT: All material supplied must be 100% asbestos free. Bidder, by virtue of bidding, certifies that if awarded any portion of the ITB the bidder will supply only material or equipment that is 100% asbestos free.

5.05 OTHER GOVERNMENTAL ENTITIES: If the Bidder is awarded a contract as a result of this ITB, the bidder may, if the bidder has sufficient capacity or quantities available, provide to other governmental agencies, so requesting, the products or services awarded in accordance with the terms and conditions of the ITB and resulting contract. Prices shall be F.O.B. delivered to the requesting agency.

5.06 VERBAL INSTRUCTIONS PROCEDURE: No negotiations, decisions, or actions shall be initiated or executed by the Contractor as a result of any discussions with any City employee. Only those communications which are in writing from an authorized City representative may be considered. Only written communications from Contractors, which are assigned by a person designated as authorized to bind the Contractor, will be recognized by the City as duly authorized expressions on behalf of Contractors.

5.07 INDEPENDENT CONTRACTOR: The Contractor is an independent contractor under this Agreement. Personal services provided by the Proposer shall be by employees of the Contractor and subject to supervision by the Contractor, and not as officers, employees, or agents of the City. Personnel policies, tax responsibilities, social security, health insurance, employee benefits, procurement policies unless otherwise stated in this ITB, and other similar administrative procedures applicable to services rendered under this contract shall be those of the Contractor.

5.08 INDEMNITY/HOLD HARMLESS AGREEMENT: The Contractor agrees to protect, defend, indemnify, and hold harmless the City of Fort Lauderdale and its officers, employees and agents from and against any and all losses, penalties, damages, settlements, claims, costs, charges for other expenses, or liabilities of every and any kind including attorneys fees, in connection with or arising directly or indirectly out of the work agreed to or performed by Contractor under the terms of any agreement that

may arise due to the bidding process. Without limiting the foregoing, any and all such claims, suits, or other actions relating to personal injury, death, damage to property, defects in materials or workmanship, actual or alleged violations of any applicable Statute, ordinance, administrative order, rule or regulation, or decree of any court shall be included in the indemnity hereunder.

5.09 TERMINATION FOR CAUSE: If, through any cause, the Contractor shall fail to fulfill in a timely and proper manner its obligations under this Agreement, or if the Contractor shall violate any of the provisions of this Agreement, the City may upon written notice to the Contractor terminate the right of the Contractor to proceed under this Agreement, or with such part or parts of the Agreement as to which there has been default, and may hold the Contractor liable for any damages caused to the City by reason of such default and termination. In the event of such termination, any completed services performed by the Contractor under this Agreement shall, at the option of the City, become the City's property and the Contractor shall be entitled to receive equitable compensation for any work completed to the satisfaction of the City. The Contractor, however, shall not be relieved of liability to the City for damages sustained by the City by reason of any breach of the Agreement by the Contractor, and the City may withhold any payments to the Contractor for the purpose of setoff until such time as the amount of damages due to the City from the Contractor can be determined.

5.10 TERMINATION FOR CONVENIENCE: The City reserves the right, in its best interest as determined by the City, to cancel contract by giving written notice to the Contractor thirty (30) days prior to the effective date of such cancellation.

5.11 CANCELLATION FOR UNAPPROPRIATED FUNDS: The obligation of the City for payment to a Contractor is limited to the availability of funds appropriated in a current fiscal period, and continuation of the contract into a subsequent fiscal period is subject to appropriation of funds, unless otherwise authorized by law.

5.12 RECORDS/AUDIT: The Contractor shall maintain during the term of the contract all books of account, reports and records in accordance with generally accepted accounting practices and standards for records directly related to this contract. The Contractor agrees to make available to the City's Internal Auditor, during normal business hours and in Broward, Miami-Dade or Palm Beach Counties, all books of account, reports and records relating to this contract should be retained for the duration of the contract and for three years after the final payment under this Agreement, or until all pending audits, investigations or litigation matters relating to the contract are closed, whichever is later.

5.13 PERMITS, TAXES, LICENSES: The successful Contractor shall, at their own expense, obtain all necessary permits, pay all licenses, fees and taxes, required to comply with all local ordinances, state and federal laws, rules and regulations applicable to business to be carried out under this contract.

5.14 LAWS/ORDINANCES: The Contractor shall observe and comply with all Federal, state, local and municipal laws, ordinances rules and regulations that would apply to this contract.

5.15 NON-DISCRIMINATION: There shall be no discrimination as to race, sex, color, creed, age or national origin in the operations conducted under this contract.

5.16 UNUSUAL CIRCUMSTANCES: If during a contract term where costs to the City are to remain firm or adjustments are restricted by a percentage or CPI cap, unusual circumstances that could not have been foreseen by either party of the contract occur, and those circumstances significantly affect the Contractor's cost in providing the required prior items or services, then the Contractor may request adjustments to the costs to the City to reflect the changed circumstances. The circumstances must be beyond the control of the Contractor, and the requested adjustments must be fully documented. The City may, after examination, refuse to accept the adjusted costs if they are not properly documented, increases are considered to be excessive, or decreases are considered to be insufficient. In the event the City does not wish to accept the adjusted costs and the matter cannot be resolved to the satisfaction of the City, the City will reserve the following options:

1. The contract can be canceled by the City upon giving thirty (30) days written notice to the Contractor with no penalty to the City or Contractor. The Contractor shall fill all City requirements submitted to the Contractor until the termination date contained in the notice.

2. The City requires the Contractor to continue to provide the items and services at the firm fixed (non-adjusted) cost until the termination of the contract term then in effect.

3. If the City, in its interest and in its sole opinion, determines that the Contractor in a capricious manner attempted to use this section of the contract to relieve themselves of a legitimate obligation under the contract, and no unusual circumstances had occurred, the City reserves the right to take any and all action under law or equity. Such action shall include, but not be limited to, declaring the Contractor in default and disqualifying him for receiving any business from the City for a stated period of time.

If the City does agree to adjusted costs, these adjusted costs shall not be invoiced to the City until the Contractor receives notice in writing signed by a person authorized to bind the City in such matters.

5.17 ELIGIBILITY: If applicable, the Contractor must first register with the Department of State of the State of Florida, in accordance with Florida State Statutes, prior to entering into a contract with the City.

5.18 PATENTS AND ROYALTIES: The Contractor, without exception, shall indemnify and save harmless the City and its employees from liability of any nature and kind, including cost and expenses for or on account of any copyrighted, patented or un-patented invention, process, or article manufactured or used in the performance of the contract, including its use by the City. If the

Contractor uses any design, device, or materials covered by letters, patent or copyright, it is mutually agreed and understood without exception that the bid prices shall include all royalties or costs arising from the use of such design, device, or materials in any way involved in the work.

5.19 ASSIGNMENT: Contractor shall not transfer or assign the performance required by this ITB without the prior written consent of the City. Any award issued pursuant to this ITB, and the monies, which may become due hereunder, are not assignable except with the prior written approval of the City Commission or the City Manager or City Manager's designee, depending on original award approval.

5.20 LITIGATION VENUE: The parties waive the privilege of venue and agree that all litigation between them in the state courts shall take place in Broward County, Florida and that all litigation between them in the federal courts shall take place in the Southern District in and for the State of Florida.

NON-COLLUSION STATEMENT:

By signing this offer, the vendor/contractor certifies that this offer is made independently and *free* from collusion. Vendor shall disclose below any City of Fort Lauderdale, FL officer or employee, or any relative of any such officer or employee who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement.

Any City of Fort Lauderdale, FL officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement.

For purposes hereof, a person has a material interest if they directly or indirectly own more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

In accordance with City of Fort Lauderdale, FL Policy and Standards Manual, 6.10.8.3,

3.3. City employees may not contract with the City through any corporation or business entity in which they or their immediate family members hold a controlling financial interest (e.g. ownership of five (5) percent or more).

3.4. Immediate family members (spouse, parents and children) are also prohibited from contracting with the City subject to the same general rules.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the City Procurement Code.

NAME	RELATIONSHIPS
_____	_____
_____	_____
	_____
	_____

In the event the vendor does not indicate any names, the City shall interpret this to mean that the vendor has indicated that no such relationships exist.

BID/PROPOSAL SIGNATURE PAGE

How to submit bids/proposals: Proposals must be submitted by hard copy only. It will be the sole responsibility of the Bidder to ensure that the bid reaches the City of Fort Lauderdale, City Hall, Procurement Department, Suite 619, 100 N. Andrews Avenue, Fort Lauderdale, FL 33301, prior to the bid opening date and time listed. Bids/proposals submitted by fax or email will NOT be accepted.

The below signed hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications addenda, legal advertisement, and conditions contained in the bid. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal I will accept a contract if approved by the CITY and such acceptance covers all terms, conditions, and specifications of this bid/proposal.

Please Note: All fields below **must** be completed. If the field does not apply to you, please note N/A in that field.

Submitted by:_____
(signature) (date)

Name (printed)_____Title:_____

Company: (Legal Registration)_____

CONTRACTOR, IF FOREIGN CORPORATION, MAY BE REQUIRED TO OBTAIN A CERTIFICATE OF AUTHORITY FROM THE DEPARTMENT OF STATE, IN ACCORDANCE WITH FLORIDA STATUTE §607.1501 (visit http://www.dos.state.fl.us/).

Address:_____

City_____State:_____Zip_____

Telephone No._____FAX No. _____Email: _____

Delivery: Calendar days after receipt of Purchase Order (section 1.02 of General Conditions): _____

Payment Terms (section 1.04): _____ Total Bid Discount (section 1.05): _____

Does your firm qualify for MBE or WBE status (section 1.09): MBE _____ WBE _____

ADDENDUM ACKNOWLEDGEMENT - Proposer acknowledges that the following addenda have been received and are included in the proposal:

Addendum No.	Date Issued

P-CARDS: Will your firm accept the City's Credit Card as payment for goods/services?

YES _____ **NO**_____

VARIANCES: State any variations to specifications, terms and conditions in the space provided below or reference in the space provided below all variances contained on other pages of bid, attachments or bid pages. No variations or exceptions by the Proposer will be deemed to be part of the bid submitted unless such variation or exception is listed and contained within the bid documents and referenced in the space provided below. If no statement is contained in the below space, it is hereby implied that your bid/proposal complies with the full scope of this solicitation. HAVE YOU STATED ANY VARIANCES OR EXCEPTIONS BELOW? BIDDER MUST CLICK THE EXCEPTION LINK IF ANY VARIATION OR EXCEPTION IS TAKEN TO THE SPECIFICATIONS, TERMS AND CONDITIONS. If this section does not apply to your bid, simply mark N/A in the section below.
Variances:

_____

_____

SAMPLE

ATTACHMENT A

AGREEMENT FOR (TITLE)

THIS AGREEMENT, made this _____ day of _____ 2011, by and between the City of Fort Lauderdale, a Florida municipality, ("City"), whose address is 100 North Andrews Avenue, Fort Lauderdale, FL 33301-1016, and _____, a _____ corporation authorized to transact business in the State of Florida, ("Contractor" or "Company"), whose address and phone number are _____, for the term specified herein,

NOW THEREFORE, for and in consideration of the mutual promises and covenants set forth herein and other good and valuable consideration, the City and the Contractor covenant and agree as follows:

WITNESSETH:

I. DOCUMENTS

The following documents (collectively "Contract Documents") are hereby incorporated into and made part of this Agreement:

(1) Request for Proposal/Invitation to Bid xxx-xxxxx, XXXXXXXXXXXXXXXXX, including any and all addenda, prepared by the City of Fort Lauderdale, ("RFP"/"ITB") (or "Exhibit A").

(2) Response to the RFP/ITB, dated _____ ("Exhibit B").

All Contract Documents may also be collectively referred to as the "Documents." In the event of any conflict between or among the Documents or any ambiguity or missing specifications or instruction, the following priority is established:

A. First, specific direction from the City Manager (or designee)
B. Second, this Agreement dated _____, 2011, and any attachments.
C. Third, Exhibit A
D. Fourth, Exhibit B

II. SCOPE

The Contractor shall perform the Work under the general direction of the City as set forth in the Contract Documents.

Unless otherwise specified herein, the Contractor shall perform all Work identified in this Agreement. The parties agree that the scope of services is a description of Contractor's obligations and responsibilities, and is deemed to include preliminary considerations and prerequisites, and all labor, materials, equipment, and tasks which are such an inseparable part of

the work described that exclusion would render performance by Contractor impractical, illogical, or unconscionable.

Contractor acknowledges and agrees that the City's Contract Administrator has no authority to make changes that would increase, decrease, or otherwise modify the Scope of Services to be provided under this Agreement.

By signing this Agreement, the Contractor represents that it thoroughly reviewed the documents incorporated into this Agreement by reference and that it accepts the description of the Work and the conditions under which the Work is to be performed.

III. TERM OF AGREEMENT

The initial contract period shall commence on "DATE" and shall end on "DATE". Performance under this Agreement shall commence no later than _____, 2011. In the event the term of this Agreement extends beyond the end of any fiscal year of City, to wit, September 30, the continuation of this Agreement beyond the end of such fiscal year shall be subject to both the appropriation and the availability of funds.

IV. COMPENSATION

The Contractor agrees to provide the services and/or materials as specified in the Contract Documents at the cost specified in Exhibit B. It is acknowledged and agreed by Contractor that this amount is the maximum payable and constitutes a limitation upon City's obligation to compensate Contractor for Contractor's services related to this Agreement. This maximum amount, however, does not constitute a limitation of any sort upon Contractor's obligation to perform all items of work required by or which can be reasonably inferred from the Scope of Services. Except as otherwise provided in the solicitation, no amount shall be paid to Contractor to reimburse Contractor's expenses.

V. METHOD OF BILLING AND PAYMENT

Contractor may submit invoices for compensation no more often than monthly, but only after the services for which the invoices are submitted have been completed. An original invoice plus one copy are due within fifteen (15) days of the end of the month except the final invoice which must be received no later than sixty (60) days after this Agreement expires. Invoices shall designate the nature of the services performed and/or the goods provided.

City shall pay Contractor within forty-five (45) days of receipt of Contractor's proper invoice, as provided in the Florida Local Government Prompt Payment Act.

To be deemed proper, all invoices must comply with the requirements set forth in this Agreement and must be submitted on the form and pursuant to instructions prescribed by the City's Contract Administrator. Payment may be withheld for failure of Contractor to comply with a term, condition, or requirement of this Agreement.

Notwithstanding any provision of this Agreement to the contrary, City may withhold, in whole or in part, payment to the extent necessary to protect itself from loss on account of inadequate or defective work that has not been remedied or resolved in a manner satisfactory to the City's Contract Administrator or failure to comply with this Agreement. The amount withheld shall not be subject to payment of interest by City.

VI. GENERAL CONDITIONS

A. Indemnification

Contractor shall protect and defend at Contractor's expense, counsel being subject to the City's approval, and indemnify and hold harmless the City and the City's officers, employees, volunteers, and agents from and against any and all losses, penalties, fines, damages, settlements, judgments, claims, costs, charges, expenses, or liabilities, including any award of attorney fees and any award of costs, in connection with or arising directly or indirectly out of any act or omission by the Contractor or by any officer, employee, agent, invitee, subcontractor, or sublicensee of the Contractor. The provisions and obligations of this section shall survive the expiration or earlier termination of this Agreement. To the extent considered necessary by the City Manager, any sums due Contractor under this Agreement may be retained by City until all of City's claims for indemnification pursuant to this Agreement have been settled or otherwise resolved, and any amount withheld shall not be subject to payment of interest by City.

B. Intellectual Property

Contractor shall protect and defend at Contractor's expense, counsel being subject to the City's approval, and indemnify and hold harmless the City from and against any and all losses, penalties, fines, damages, settlements, judgments, claims, costs, charges, royalties, expenses, or liabilities, including any award of attorney fees and any award of costs, in connection with or arising directly or indirectly out of any infringement or allegation of infringement of any patent, copyright, or other intellectual property right in connection with the Contractor's or the City's use of any copyrighted, patented or un-patented invention, process, article, material, or device that is manufactured, provided, or used pursuant to this Agreement. If the Contractor uses any design, device, or materials covered by letters, patent or copyright, it is mutually agreed and understood without exception that the bid prices shall include all royalties or costs arising from the use of such design, device, or materials in any way involved in the work.

C. Termination for Cause

The aggrieved party may terminate this Agreement for cause if the party in breach has not corrected the breach within ten (10) days after written notice from the aggrieved party identifying the breach. The City Manager may also terminate this Agreement upon such notice as the City Manager deems appropriate under the circumstances in the event the City Manager determines that termination is necessary to protect the public health or safety. The parties agree that if the City erroneously, improperly or unjustifiably terminates for cause, such termination shall be deemed a termination for convenience, which shall be effective thirty (30) days after such notice of termination for cause is provided.

This Agreement may be terminated for cause for reasons including, but not limited to, Contractor's repeated (whether negligent or intentional) submission for payment of false or incorrect bills or invoices, failure to perform the Work to the City's satisfaction; or failure to continuously perform the work in a manner calculated to meet or accomplish the objectives as set forth in this Agreement.

D. Termination for Convenience

The City reserves the right, in its best interest as determined by the City, to cancel this contract for convenience by giving written notice to the Contractor at least thirty (30) days prior to the effective date of such cancellation. In the event this Agreement is terminated for convenience, Contractor shall be paid for any services performed to the City's satisfaction pursuant to the Agreement through the termination date specified in the written notice of termination. Contractor acknowledges and agrees that he/she/it has received good, valuable and sufficient consideration from City, the receipt and adequacy of which are hereby acknowledged by Contractor, for City's right to terminate this Agreement for convenience.

E. Cancellation for Unappropriated Funds

The City reserves the right, in its best interest as determined by the City, to cancel this contract for unappropriated funds or unavailability of funds by giving written notice to the Contractor at least thirty (30) days prior to the effective date of such cancellation. The obligation of the City for payment to a Contractor is limited to the availability of funds appropriated in a current fiscal period, and continuation of the contract into a subsequent fiscal period is subject to appropriation of funds, unless otherwise provided by law.

F. Insurance

The Contractor shall furnish proof of insurance requirements as indicated below. The coverage is to remain in force at all times during the contract period. The following minimum insurance coverage is required. The commercial general liability insurance policy shall name the City of Fort Lauderdale, a Florida municipality, as an "additional insured." This MUST be written in the description section of the insurance certificate, even if there is a check-off box on the insurance certificate. Any costs for adding the City as "additional insured" shall be at the Contractor's expense.

The City of Fort Lauderdale shall be given notice 10 days prior to cancellation or modification of any required insurance. The insurance provided shall be endorsed or amended to comply with this notice requirement. In the event that the insurer is unable to accommodate, it shall be the responsibility of the Contractor to provide the proper notice. Such notification will be in writing by registered mail, return receipt requested and addressed to the Procurement Services Division.

The Contractor's insurance must be provided by an A.M. Best's "A-"rated or better insurance company authorized to issue insurance policies in the State of Florida, subject to approval by the City's Risk Manager. Any exclusions or provisions in the insurance maintained by the contractor that excludes coverage for work contemplated in this solicitation shall be deemed unacceptable, and shall be considered breach of contract.

Workers' Compensation and Employers' Liability Insurance

Limits: Workers' Compensation – Per Chapter 440, Florida Statutes
Employers' Liability - $500,000

Any firm performing work for or on behalf of the City of Fort Lauderdale must provide Workers' Compensation insurance. Exceptions and exemptions can only be made, by the City's Risk Manager, if they are in accordance with Florida Statutes.

Commercial General Liability Insurance

Covering premises-operations, products-completed operations, independent contractors and contractual liability.

Limits: Combined single limit bodily injury/property damage $1,000,000.

This coverage must include, but not limited to:

a. Coverage for the liability assumed by the contractor under the indemnity provision of the contract.
b. Coverage for Premises/Operations
c. Products/Completed Operations
d. Broad Form Contractual Liability
e. Independent Contractors

Automobile Liability Insurance

Covering all owned, hired and non-owned automobile equipment.

Limits: Bodily injury	$250,000 each person, $500,000 each occurrence
Property damage	$100,000 each occurrence

Professional Liability (Errors & Omissions) – "IF REQUIRED IN BID SPECS"

Consultants

Limits:	$2,000,000 per occurrence

Certificate holder should be addressed as follows:

City of Fort Lauderdale
Procurement Services Division
100 N. Andrews Avenue, Room 619
Ft. Lauderdale, FL 33301

G. Environmental, Health and Safety

Contractor shall place the highest priority on health and safety and shall maintain a safe working environment during performance of the Work. Contractor shall comply, and shall secure compliance by its employees, agents, and subcontractors, with all applicable environmental, health, safety and security laws and regulations, and performance conditions in this Agreement. Compliance with such requirements shall represent the minimum standard required of Contractor. Contractor shall be responsible for examining all requirements and determine whether additional or more stringent environmental, health, safety and security provisions are required for the Work. Contractor agrees to

Mar 8, 2012 9:27:28 AM EST

utilize protective devices as required by applicable laws, regulations, and any industry or Contractor's health and safety plans and regulations, and to pay the costs and expenses thereof, and warrants that all such persons shall be fit and qualified to carry out the Work.

H. Standard of Care

Contractor represents that he/she/it is qualified to perform the Work, that Contractor and his/her/its subcontractors possess current, valid state and/or local licenses to perform the Work, and that their services shall be performed in a manner consistent with that level of care and skill ordinarily exercised by other qualified contractors under similar circumstances.

I. Rights in Documents and Work

Any and all reports, photographs, surveys, and other data and documents provided or created in connection with this Agreement are and shall remain the property of City; and Contractor disclaims any copyright in such materials. In the event of and upon termination of this Agreement, any reports, photographs, surveys, and other data and documents prepared by Contractor, whether finished or unfinished, shall become the property of City and shall be delivered by Contractor to the City's Contract Administrator within seven (7) days of termination of this Agreement by either party. Any compensation due to Contractor shall be withheld until Contractor delivers all documents to the City as provided herein.

J. Audit Right and Retention of Records

City shall have the right to audit the books, records, and accounts of Contractor and Contractor's subcontractors that are related to this Agreement. Contractor shall keep, and Contractor shall cause Contractor's subcontractors to keep, such books, records, and accounts as may be necessary in order to record complete and correct entries related to this Agreement. All books, records, and accounts of Contractor and Contractor's subcontractors shall be kept in written form, or in a form capable of conversion into written form within a reasonable time, and upon request to do so, Contractor or Contractor's subcontractor, as applicable, shall make same available at no cost to City in written form.

Contractor and Contractor's subcontractors shall preserve and make available, at reasonable times for examination and audit by City in Broward County, Florida, all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for the required retention period of the Florida public records law, Chapter 119, Florida Statutes, as may be amended from time to time, if applicable, or, if the Florida Public Records Act is not applicable, for a minimum period of three (3) years after termination of this Agreement. If any audit has been initiated and audit findings have not been resolved at the end of the retention period or three (3) years, whichever is longer, the books, records, and accounts shall be retained until resolution of the audit findings. If the Florida public records law is determined by City to be applicable to Contractor and Contractor's subcontractors' records, Contractor and Contractor's subcontractors shall comply with all requirements thereof; however, Contractor and Contractor's subcontractors shall violate no confidentiality or non-disclosure requirement of either federal or state law. Any incomplete or incorrect entry in such books, records, and accounts shall be a basis for City's disallowance and recovery of any payment upon such entry.

Contractor shall, by written contract, require Contractor's subcontractors to agree to the requirements and obligations of this Section.

The Contractor shall maintain during the term of the contract all books of account, reports and records in accordance with generally accepted accounting practices and standards for records directly related to this contract.

K. Public Entity Crime Act

Contractor represents that the execution of this Agreement will not violate the Public Entity Crime Act, Section 287.133, Florida Statutes, as may be amended from time to time, which essentially provides that a person or affiliate who is a contractor, consultant, or other provider and who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to City, may not submit a bid on a contract with City for the construction or repair of a public building or public work, may not submit bids on leases of real property to City, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with City, and may not transact any business with City in excess of the threshold amount provided in Section 287.017, Florida Statutes, as may be amended from time to time, for category two purchases for a period of 36 months from the date of being placed on the convicted vendor list. Violation of this section shall result in termination of this Agreement and recovery of all monies paid by City pursuant to this Agreement, and may result in debarment from City's competitive procurement activities.

L. Independent Contractor

Contractor is an independent contractor under this Agreement. Services provided by Contractor pursuant to this Agreement shall be subject to the supervision of the Contractor. In providing such services, neither Contractor nor Contractor's agents shall act as officers, employees, or agents of City. No partnership, joint venture, or other joint relationship is created hereby. City does not extend to Contractor or Contractor's agents any authority of any kind to bind City in any respect whatsoever.

M. Inspection and Non-Waiver

Contractor shall permit the representatives of CITY to inspect and observe the Work at all times.

The failure of the City to insist upon strict performance of any other terms of this Agreement or to exercise any rights conferred by this Agreement shall not be construed by Contractor as a waiver of the City's right to assert or rely on any such terms or rights on any future occasion or as a waiver of any other terms or rights.

N. Assignment and Performance

Neither this Agreement nor any right or interest herein shall be assigned, transferred, or encumbered without the written consent of the other party. In addition, Contractor shall not subcontract any portion of the work required by this Agreement, except as provided in the Schedule of Subcontractor Participation. City may terminate this Agreement, effective immediately, if there is any assignment, or attempted assignment, transfer, or

encumbrance, by Contractor of this Agreement or any right or interest herein without City's written consent.

Contractor represents that each person who will render services pursuant to this Agreement is duly qualified to perform such services by all appropriate governmental authorities, where required, and that each such person is reasonably experienced and skilled in the area(s) for which he or she will render his or her services.

Contractor shall perform Contractor's duties, obligations, and services under this Agreement in a skillful and respectable manner. The quality of Contractor's performance and all interim and final product(s) provided to or on behalf of City shall be comparable to the best local and national standards.

In the event Contractor engages any subcontractor in the performance of this Agreement, Contractor shall ensure that all of Contractor 's subcontractors perform in accordance with the terms and conditions of this Agreement. Contractor shall be fully responsible for all of Contractor's subcontractors' performance, and liable for any of Contractor's subcontractors' non-performance and all of Contractor's subcontractors' acts and omissions. Contractor shall defend at Contractor's expense, counsel being subject to City's approval or disapproval, and indemnify and hold City and City's officers, employees, and agents harmless from and against any claim, lawsuit, third party action, fine, penalty, settlement, or judgment, including any award of attorney fees and any award of costs, by or in favor of any of Contractor's subcontractors for payment for work performed for City by any of such subcontractors, and from and against any claim, lawsuit, third party action, fine, penalty, settlement, or judgment, including any award of attorney fees and any award of costs, occasioned by or arising out of any act or omission by any of Contractor 's subcontractors or by any of Contractor's subcontractors' officers, agents, or employees. Contractor's use of subcontractors in connection with this Agreement shall be subject to City's prior written approval, which approval City may revoke at any time.

O. Conflicts

Neither Contractor nor any of Contractor's employees shall have or hold any continuing or frequently recurring employment or contractual relationship that is substantially antagonistic or incompatible with Contractor's loyal and conscientious exercise of judgment and care related to Contractor's performance under this Agreement.

Contractor further agrees that none of Contractor's officers or employees shall, during the term of this Agreement, serve as an expert witness against City in any legal or administrative proceeding in which he, she, or Contractor is not a party, unless compelled by court process. Further, Contractor agrees that such persons shall not give sworn testimony or issue a report or writing, as an expression of his or her expert opinion, which is adverse or prejudicial to the interests of City in connection with any such pending or threatened legal or administrative proceeding unless compelled by court process. The limitations of this section shall not preclude Contractor or any persons in any way from representing themselves, including giving expert testimony in support thereof, in any action or in any administrative or legal proceeding.

In the event Contractor is permitted pursuant to this Agreement to utilize subcontractors to perform any services required by this Agreement, Contractor agrees to require such

subcontractors, by written contract, to comply with the provisions of this section to the same extent as Contractor.

P. Schedule and Delays

Time is of the essence in this Agreement. By signing, Contractor affirms that it believes the schedule to be reasonable; provided, however, the parties acknowledge that the schedule might be modified as the City directs.

Q. Materiality and Waiver of Breach

City and Contractor agree that each requirement, duty, and obligation set forth herein was bargained for at arm's-length and is agreed to by the parties in exchange for *quid pro quo*, that each is substantial and important to the formation of this Agreement and that each is, therefore, a material term hereof.

City's failure to enforce any provision of this Agreement shall not be deemed a waiver of such provision or modification of this Agreement. A waiver of any breach of a provision of this Agreement shall not be deemed a waiver of any subsequent breach and shall not be construed to be a modification of the terms of this Agreement.

R. Compliance With Laws

Contractor shall comply with all applicable federal, state, and local laws, codes, ordinances, rules, and regulations in performing Contractor's duties, responsibilities, and obligations pursuant to this Agreement.

S. Severance

In the event a portion of this Agreement is found by a court of competent jurisdiction to be invalid or unenforceable, the provisions not having been found by a court of competent jurisdiction to be invalid or unenforceable shall continue to be effective.

T. Limitation of Liability

The City desires to enter into this Agreement only if in so doing the City can place a limit on the City's liability for any cause of action for money damages due to an alleged breach by the City of this Agreement, so that its liability for any such breach never exceeds the sum of $1,000. Contractor hereby expresses its willingness to enter into this Agreement with Contractor's recovery from the City for any damage action for breach of contract or for any action or claim arising from this Agreement to be limited to a maximum amount of $1,000 less the amount of all funds actually paid by the City to Contractor pursuant to this Agreement.

Accordingly, and notwithstanding any other term or condition of this Agreement, Contractor hereby agrees that the City shall not be liable to Contractor for damages in an amount in excess of $1,000 which amount shall be reduced by the amount actually paid by the City to Contractor pursuant to this Agreement, for any action for breach of contract or for any action or claim arising out of this Agreement. Nothing contained in this paragraph or elsewhere in this Agreement is in any way intended to be a waiver of the limitation placed upon City's liability as set forth in Article 768.28, Florida Statutes.

U. Jurisdiction, Venue, Waiver, Waiver of Jury Trial

This Agreement shall be interpreted and construed in accordance with and governed by the laws of the State of Florida. Venue for any lawsuit by either party against the other party or otherwise arising out of this Agreement, and for any other legal proceeding, shall be in the Seventeenth Judicial Circuit in and for Broward County, Florida, or in the event of federal jurisdiction, in the Southern District of Florida, Fort Lauderdale Division.

In the event Contractor is a corporation organized under the laws of any province of Canada or is a Canadian federal corporation, the City may enforce in the United States of America or in Canada or in both countries a judgment entered against the Contractor. The Contractor waives any and all defenses to the City's enforcement in Canada of a judgment entered by a court in the United States of America.

V. Amendments

No modification, amendment, or alteration in the terms or conditions contained herein shall be effective unless contained in a written document prepared with the same or similar formality as this Agreement and executed by the Mayor-Commissioner and/or City Manager, as determined by City Charter and Ordinances, and Contractor or others delegated authority to or otherwise authorized to execute same on their behalf.

W. Prior Agreements

This document represents the final and complete understanding of the parties and incorporates or supersedes all prior negotiations, correspondence, conversations, agreements, and understandings applicable to the matters contained herein. The parties agree that there is no commitment, agreement, or understanding concerning the subject matter of this Agreement that is not contained in this written document. Accordingly, the parties agree that no deviation from the terms hereof shall be predicated upon any prior representation or agreement, whether oral or written.

X. Payable Interest

Except as required and provided for by the Florida Local Government Prompt Payment Act, City shall not be liable for interest for any reason, whether as prejudgment interest or for any other purpose, and in furtherance thereof Contractor waives, rejects, disclaims and surrenders any and all entitlement it has or may have to receive interest in connection with a dispute or claim based on or related to this Agreement.

Y. Representation of Authority

Each individual executing this Agreement on behalf of a party hereto hereby represents and warrants that he or she is, on the date he or she signs this Agreement, duly authorized by all necessary and appropriate action to execute this Agreement on behalf of such party and does so with full legal authority.

AA. Uncontrollable Circumstances ("Force Majeure")

The City and Contractor will be excused from the performance of their respective obligations under this agreement when and to the extent that their performance is delayed or prevented by any circumstances beyond their control including, fire, flood, explosion,

strikes or other labor disputes, act of God or public emergency, war, riot, civil commotion, malicious damage, act or omission of any governmental authority, delay or failure or shortage of any type of transportation, equipment, or service from a public utility needed for their performance, provided that:

A. The non performing party gives the other party prompt written notice describing the particulars of the Force Majeure including, but not limited to, the nature of the occurrence and its expected duration, and continues to furnish timely reports with respect thereto during the period of the Force Majeure;

B. The excuse of performance is of no greater scope and of no longer duration than is required by the Force Majeure;

C. No obligations of either party that arose before the Force Majeure causing the excuse of performance are excused as a result of the Force Majeure; and

D. The non-performing party uses its best efforts to remedy its inability to perform. Notwithstanding the above, performance shall not be excused under this Section for a period in excess of two (2) months, provided that in extenuating circumstances, the City may excuse performance for a longer term. Economic hardship of the Contractor will not constitute Force Majeure. The term of the agreement shall be extended by a period equal to that during which either party's performance is suspended under this Section.

BB. Scrutinized Companies

This Section applies to any contract for goods or services of $1 million or more:

The Contractor certifies that it is not on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List as provided in section 287.135, Florida Statutes (2011), as may be amended or revised. The City may terminate this Contract at the City's option if the Contractor is found to have submitted a false certification as provided under subsection (5) of section 287.135, Florida Statutes (2011), as may be amended or revised, or been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List.

IN WITNESS WHEREOF, the City and the Contractor execute this Contract as follows:

CITY OF FORT LAUDERDALE

By: _____
City Manager

Approved as to form:

_____
Senior Assistant City Attorney

ATTEST

By: _____
Print Name: _____
Title:

CONTRACTOR

By: _____
Print Name: _____
Title: _____

(CORPORATE SEAL)

STATE OF _____:
COUNTY OF _____:

The foregoing instrument was acknowledged before me this _____ day of _____, 2011, by _____ as (title): _____ for _____(Contractor name), a _____ corporation.

(SEAL)

_____
Notary Public, State of _____
(Signature of Notary Public)

_____
(Print, Type, or Stamp Commissioned Name of Notary Public)

Personally Known ____OR Produced Identification _____
Type of Identification Produced _____

ATTACHMENT B

BUSINESS REQUIREMENTS MATRIX

Item	C-Critical	BUSINESS REQUIREMENTS MATRIX (Vendors should indicated whether this service will be provided or not and provide any comments to explain or detail the service proposed.	Narrative
1)	C	Describe your disaster recovery plan with specifics as to recovery of data, offsite redundancy, alternate for equipment and power failures, and other plans to mitigate service disruptions	
2)	C	Transmit, on the day information is received, an electronic file with required data elements in a custom record layout by 3:00 p.m. eastern standard time. (See Technical Section for file layout information). **This is critical to the City**—your response should be specific as to your ability to perform this requirement.	
3)		Describe the background checks performed, if any, on all personnel who will be involved with the City's account	
4)	C	Ability to receive citation files in an ASCII text file format via e-mail or F.T.P.	
5)		Parking Services operates 7:30 am to 4:30 pm, EST. What are the hours of operation of your facility and, specifically, the customer service or account rep who will be servicing this account?	
6)	C	Your customer service policies regarding the City's toll-free access to your technical staff for assistance with file transfers and other technical aspects of this account, if needed	
7)		Provide a listing of your scheduled holidays or other weekday closures	
8)		Describe your invoicing policies, payment terms, describe the detail to be included with the invoice. Please attach or include a sample invoice and supporting documentation	
9)		Please include or attach a sample of each relevant report that will be available via the Internet or by mail/fax and the range of time periods available (daily, weekly, monthly, etc)	
10)	C	Address your ability to email file transfer acknowledgements or confirmations to a distribution list provided by the City	

B.	**Registered owner information (R/O searches- Department of Motor Vehicles**		
1)	C	Your experience and capability to provide registered owner information for Florida and non-Florida tags including Canada and Mexico (if your bid includes such) registered vehicles in the layouts required by the City and included in the Technical section. **Please be specific as to which states you cannot provide and whether Canadian provinces and Mexico are included or not.**	
2)	P	Your ability to receive and send 'refresh' files of registered owner information made available by various states to update owner data.	
3)	C	Describe the timetable and frequency for the acceptance of vehicle tag files from the City and how often you will submit them to the various states for R/O searches.	
4)	C	Describe the timetable and frequency for the return of registered owner information to the City's database after receipt of referred citations (prefer new info daily, where possible)	

ATTACHMENT C

LAYOUT OF FIXED WIDTH EXPORT FILE

File Name FLAUmmddyyyyhhmmss

Field Name	Width	Format	Note
IssueDate	10	Text	MMDDYY
Blank	11	Text	
VehiclePlate	8	Text	
State	2	Text	
Make	5	Text	
Blank	7	Text	
VIN	18	Text	
Agency	5	Text	'FORTL'
Month	2	Numeric	MM
Blank	1	Text	'/'
Year	4	Numeric	YYYY
Blank	25	Text	

LAYOUT OF TAB DELIMITED IMPORT FILE

File Name needs to starts with FLAU

Field Name	Width Max	Note
Agency	5	Always FORTL
Tab		
Tab		
VehicleTag	8	
VehicleState	2	
VehicleMake	5	Matches system lookup table
LastName	21	Business Name Goes Here
MiddleName	10	
FirstName	9	
Tab		
Tab		
Tab		
Tab		
Tab		
Tab		
AddressPrimaryStreet	25	
AddressSecondaryStreet	10	
AddressCity	15	
AddressState	2	
AddressPostalCode	10	
Tab		
Tab		
Tab		

ATTACHMENT D

City of Fort Lauderdale Parking Services
Table of Citations Issued and DMV Returns by State

Bidder Name:

THIS FORM MUST BE RETURNED WITH YOUR RFP RESPONSE.
THIS DOCUMENT IS PROTECTED FROM CHANGES.
YOU MAY ONLY ENTER YOUR COMPANY NAME AND ALL UNIT PRICES.
FIGURES SHOWN ARE ESTIMATED QUANTITIES ONLY.

COMPLETE ALL APPLICABLE SHADED AREAS

State	Citations	Complete this col if price is by "Search"	Total Cost for "Searches"	# of R/O's returned (hits)	Complete this col if price is by "Hit"	Total Cost for "Hits"	GRAND TOTAL FOR ALL DMV IN SAMPLE SET
AK	8		$0.00	4		$0.00	**$0.00**
AL	172		$0.00	110		$0.00	**$0.00**
AR	74		$0.00	34		$0.00	**$0.00**
AZ	90		$0.00	0		$0.00	**$0.00**
CA	352		$0.00	3		$0.00	**$0.00**
CO	137		$0.00	81		$0.00	**$0.00**
CT	238		$0.00	146		$0.00	**$0.00**
DC	26		$0.00	18		$0.00	**$0.00**
DE	84		$0.00	51		$0.00	**$0.00**
FL	115,923		$0.00	69,981		$0.00	**$0.00**
GA	874		$0.00	605		$0.00	**$0.00**
HI	8		$0.00	0		$0.00	**$0.00**
IA	53		$0.00	0		$0.00	**$0.00**
ID	9		$0.00	5		$0.00	**$0.00**
IL	622		$0.00	384		$0.00	**$0.00**
IN	305		$0.00	202		$0.00	**$0.00**
KS	58		$0.00	0		$0.00	**$0.00**
KY	188		$0.00	106		$0.00	**$0.00**
LA	193		$0.00	88		$0.00	**$0.00**
MA	680		$0.00	267		$0.00	**$0.00**

MD	359		$0.00	243		$0.00	**$0.00**
ME	65		$0.00	28		$0.00	**$0.00**
MI	677		$0.00	383		$0.00	**$0.00**
MN	118		$0.00	60		$0.00	**$0.00**
MO	215		$0.00	112		$0.00	**$0.00**
MS	76		$0.00	5		$0.00	**$0.00**
MT	30		$0.00	17		$0.00	**$0.00**
NB	8		$0.00	0		$0.00	**$0.00**
NC	595		$0.00	421		$0.00	**$0.00**
ND	5		$0.00	5		$0.00	**$0.00**
NE	27		$0.00	15		$0.00	**$0.00**
NH	119		$0.00	0		$0.00	**$0.00**
NJ	681		$0.00	0		$0.00	**$0.00**
NM	24		$0.00	16		$0.00	**$0.00**
NV	67		$0.00	0		$0.00	**$0.00**
NY	1,079		$0.00	714		$0.00	**$0.00**
OH	590		$0.00	410		$0.00	**$0.00**
OK	110		$0.00	64		$0.00	**$0.00**
OR	48		$0.00	24		$0.00	**$0.00**
PA	745		$0.00	24		$0.00	**$0.00**
RI	134		$0.00	73		$0.00	**$0.00**
SC	336		$0.00	198		$0.00	**$0.00**
SD	6		$0.00	3		$0.00	**$0.00**
TN	381		$0.00	220		$0.00	**$0.00**
TX	822		$0.00	596		$0.00	**$0.00**
UT	23		$0.00	19		$0.00	**$0.00**
VA	482		$0.00	36		$0.00	**$0.00**
VT	41		$0.00	22		$0.00	**$0.00**
WA	90		$0.00	50		$0.00	**$0.00**
WI	157		$0.00	85		$0.00	**$0.00**
WV	73		$0.00	40		$0.00	**$0.00**
WY	11		$0.00	0		$0.00	**$0.00**
Subtotals			$0.00			$0.00	$0.00

Canadian and Mexican Provinces/States (see note)

AB	12		$0.00	0		$0.00	**$0.00**
BC	4		$0.00	0		$0.00	**$0.00**
CD	2		$0.00	0		$0.00	**$0.00**

FN	7		$0.00	0		$0.00	**$0.00**
MB	7		$0.00	0		$0.00	**$0.00**
MX	5		$0.00	0		$0.00	**$0.00**
NS	6		$0.00	0		$0.00	**$0.00**
NW	1		$0.00	0		$0.00	**$0.00**
ON	291		$0.00	2		$0.00	**$0.00**
PE	2		$0.00	0		$0.00	**$0.00**
PR	10		$0.00	0		$0.00	**$0.00**
QU	367		$0.00	0		$0.00	**$0.00**
SK	1		$0.00	0		$0.00	**$0.00**
US	6		$0.00	0		$0.00	**$0.00**
VI	1		$0.00	0		$0.00	**$0.00**
Subtotals			$0.00			$0.00	$0.00
TOTALS			**$0.00**			**$0.00**	**$0.00**
							Grand Total

note: City has not performed searches on Canadian or Mexican territories but is interested in doing so if available.

FORTL MZDI17 FL MZZD BRODY SCOTT NXIL 8320 SW 27 PL
DZVIX FL 33328
FORTL 869KVZ FL MXRZ SOTO BIDWILL JZNX 28 CZYUGZ RD
SXZ RZNCH LZKXS FL 33308
FORTL 752XXM FL VOLK HXRNZNDXZ MONDRZGON Z XDWIN
4890 NW 101 ZVX CORZL SPRINGS FL 33076
FORTL 8828KS FL HZRLY MXRINO FXLIPX 9954 NW 9TH CT
PLZNTZTION FL 33324
FORTL W623UP FL FORD BOLTX XLIZZBXTH MZRY 9261 SW
54TH PL COOPXR CITY FL 33328
FORTL 550WSF FL LXXS BXXNX ZNN ZNGXLZ 1220 NX 3RD ST
ZPT 107 FORT LZUDXRDZLX FL 33301
FORTL 204LDK FL HOND RIVXRZ RUBXN 4120 NW 98TH ZVX
SUNRISX FL 33351
FORTL 240YCV FL NISS BROWN FITZGXRZLD RZNDZLL 6503
NORTH OCXZN DRIVX DZNIZ BXZCH FL 33004
FORTL W902XD FL NISS GUIZ Z ZNDRXS 3660 N 56TH ZVX
ZPT 601 HOLLYWOOD FL 33021
FORTL 904XYN FL LNDR BURTON JZMXS ZNDRXW 317
HXNDRICKS ISLX ZPT 2 FORT LZUDXRDZLX FL 33301
FORTL 258VKH FL HYUN HXLMXRICH S MZTTHXW 3405
BLUX RUNNXR LN MZRGZTX FL 33063
FORTL 147KCQ FL MXRZ D'SOUZZ JUDITH ZNITZ 9725 NW 52 ST #
112 MIZMI FL 33178
FORTL L91IC FL JXXP BROOKX G PXTXR 3351 NX 19TH ZVX
OZKLZND FL 33306
FORTL WDJ3 FL CZDI XNRIQUXZ GZLO WILSON 333 LZS
OLZS WZY ZPT 2005 FORT LZUDXRDZLX FL 33301
FORTL G080XU FL TOYT ZLLXN JZNXLLX SHZNICX 3821 NW 21ST
ST ZPT 302 LZUDXRDZLX LZKXS FL 33311
FORTL K697FZ FL TOYT TXRRXLL B ORINX 3271 NW 18 PLZCX
FT LZUD FL 33311
FORTL C650ZZ FL HYUN CZRP MILTON 9728 W MCNZB RD
TZMZRZC FL 33321
FORTL P268QB FL GMC DIZXNZO MZNUFZCTURING INT'L INC
4400 NW 19 ZVX #J POMPZNO BXZCH FL 33064
FORTL 866YZW FL MXRZ SHZTZ H KZRXN 441 SOUTH SURF
ROZD HOLLYWOOD FL 33019
FORTL ZQS5147 FL ISTZ PHZRMZCUXTICZLS INC 350
SX 2ND STRXXT ZPT 1730 FORT LZUDXRDZLX FL 33301
FORTL ZUKC15 FL VOLK HUNTXR ROBXRT JOHNZTHZN 2033
SW 28TH WZY FT LZUDXRDZLX FL 33312
FORTL ZIQD21 FL HOND JUSTICX KZY NZTZLIX 4649 N
ZNDRXWS ZVX FORT LZUDXRDZLX FL 33309
FORTL U625RK FL CHXV JXZN MXRTIL 1225 NW 15TH
PLZCX FT LZUDXRDZLX FL 33311
FORTL 916LZL FL HOND JONXS VXRONICZ 12113 NW
33RD ST SUNRISX FL 33323
FORTL 074YJF FL FORD FRXDXRICK IRVIN 3 JOHN
3844 LYONS RD ZPT 301 COCONUT CRXXK FL 33073
FORTL 663JJX KY HOND HORNBUCKLX JZMXS 1864
BZRDSTOWN RD SPRINGFIXLD KY 40069
FORTL 47B49W5 ZL LINC HZRRINGTON WZDX 132 RIVXR

DOWNS DR HUNTSVILLX ZL 35811
FORTL HGS0G FL MXRC WHITNXY VICTOR JOHN 3217 NX 11TH STRXXT ZPT. 9 POMPZNO BXZCH FL 33062
FORTL I797RN FL ZCUR DINZTZLX WILLIZM JXFFRXY 6482 XMXRZLD DUNXS DR ZPT 205 WXST PZLM BXZCH FL 33411
FORTL 729MLB FL HYUN LXX JUNG HO 501 SX 2ND ST 1142 FORT LZUDXRDZLX FL 33301
FORTL 095HBZ FL JZGU XNTXRPRISX LXZSING COMPZNY 5105 JOHNSON RD COCONUT CRXXK FL 33073
FORTL 866HLG FL LXXS HICKS JOVZNOVICH TRZCY 523 N PINX ISLZND RD PLZNTZTION FL 33324
FORTL W632UN FL MITS MUSUMXCI LYNN JXNNIFXR 13428 NW 5TH CT PLZNTZTION FL 33325
FORTL 141KHZ FL ZCUR CZMMZRZTZ MZRK DZNIXL 4216 JZCKSON ST HOLLYWOOD FL 33021
FORTL W992GV FL TOYT VZSQUXZ VIRGILIO JOXL 2261 CORDOBZ BND WXSTON FL 33327
FORTL 019LCH FL FORD DOLLZR RXNT Z CZR SYSTXMS INC 1408 N WXSTSHORX BLVD STX 804 TZMPZ FL 33607
FORTL 319XXN FL CHXV BRZDLXY XLIZZBXTH JZCZRONDZ 3224 NW 43 PL OZKLZND PZRK FL 33309
FORTL 468ZCM TN DODG XNTXRPRISX RXNT Z CZR 2922 N MZIN ST STX 101 CROSSVILLX TN 38555
FORTL V557PR FL TOYT FRXDXRICK ZNGXLXNX 8850 NW 77TH CT ZPT 133 TZMZRZC FL 33321
FORTL GTK9G FL PORS TXSCHXR ROBXRT DONZLD 2600 WHISPXRING OZKS LN DXLRZY BXZCH FL 33445
FORTL F255PD FL FORD WRIGHT COLXMZN LZRVXTTZ 219 NX 17TH TXRRZCX CZPX CORZL FL 33909
FORTL J83WUS FL DODG SIMMONS MZRVIN JIMMXL 631 ZRIZONZ ZVX FORT LZUDXRDZLX FL 33312
FORTL ZGKD93 FL HOND LXWIS RICHZRD 8529 NW 21ST MNR POMPZNO BXZCH FL 33071
FORTL N532JX FL TOYT OVXN BURHZN 2112 CYPRXSS BXND DR 405 POMPZNO BXZCH FL 33069
FORTL 383MTP FL HOND ORDONXZ F DOUGLZS 1940 SW 41ST ZVX FORT LZUDXRDZLX FL 33317
FORTL N926SP FL FORD MZGINNIS KZY TZMZRZ 1901 N 51 ZVX HOLLYWOOD FL 33021
FORTL P922LJ FL TOYT SCHWZB ZLZN DZVID 1411 BZNYZN CIR POMPZNO BXZCH FL 33069
FORTL 115KXS FL MZZD PG MZRKXTING, INC 15751 SHXRIDZN ST DZVIX FL 33310
FORTL 497XXF FL FORD SWZNSON BZXTXR J DOUGLZS 292 CZMXRON DRIVX WXSTON FL 33326
FORTL ZKSN47 FL PONT LXVY NXVILLX STXVXN 3751 STZTX ROZD 84 #107 DZVIX FL 33312
FORTL Q642XP FL GMC HOLZWZRTH X BRIZN 408 NX 25TH ZVX POMPZNO BXZCH FL 33062
FORTL 215IXW FL TOYT ROBINSON TZNYXCH TRICIZ 7916 JUMPXR ST MIRZMZR FL 33023
FORTL S685VC FL CHXV PV HOLDING CORP 8600 HZNGZR BLVD ORLZNDO FL 32827
FORTL Z4424X TN CHXV HXRTZ RXNT Z CZR 2187

ZLCOZ HWY ZLCOZ TN 37701
FORTL Q907NY FL NISS GZRCIZ NZTHZLIX JOZN 810 S PZRK RD ZPT 1- 116 HOLLYWOOD FL 33021
FORTL 452LID FL INFI PXZRT MONTIX XRIC 6280 SW 6TH ST MZRGZTX FL 33068
FORTL 009WMF FL ZCUR KHZN F RZNZ 21744 MZRIGOT DRIVX BOCZ RZTON FL 33428
FORTL U320XU FL NISS ZLVZRXZ J ZDZ 1319 NW 113TH TXR CORZL SPRINGS FL 33071
FORTL J683QQ FL HYUN GIOVZNNI Z JOHN 2468 BLZCKBURN CR CZPX CORZL FL 33991
FORTL 577LII FL BMW IBRZHIM SZLXH NZZIH 10963 BZL HZRBOR DR BOCZ RZTON FL 33498
FORTL S456UI FL CHXV XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL ZDCW57 FL MXRZ FXRNZNDXZ DIXZ LORXNZO 7835 W 34 LN HIZLXZH FL 33018
FORTL 436VZD FL STRN MORXIRZ PXRXZ X NIURKZ 270 NW 57 CT MIZMI FL 33126
FORTL VN641 FL NISS LITTLX JZSON BRXTT 924 NX 17 TXRR. ZPT 6 FORT LZUDXRDZLX FL 33304
FORTL 658XZX FL TOYT GONZZLXZ Z PZTRICIZ 255 SUNRISX DR. #301 KXY BISCZYNX FL 33149
FORTL B381WU FL CHXV STXVXNS C XUGXNIZ 3200 NX 36TH ST ZPT 1212Z FORT LZUDXRDZLX FL 33308
FORTL 075YQK FL HOND ZNDOVXR HXZLTHCZRX INC 101 SXVXN ISLXS DR FT LZUDXRDZLX FL 33301
FORTL 426JYQ FL CZDI FINDXISS CLIFFORD JZMXS 2824 NX 27TH ST FT LZUDXRDZLX FL 33306
FORTL T981FL FL TOYT MXYXRSON FRZNCINX 6445 2 BZYCLUB DRIVX BLD 15 FT LZUDXRDZLX FL 33308
FORTL 615TXP FL HOND MITXV PZTRICIZ 50 BISCZYNX BLVD ZPT 1602 MIZMI FL 33132
FORTL 810KVV FL LXXS UTSXT ZLFRXD 4945 SW 88TH COURT MIZMI FL 33165
FORTL 837TGI FL TOYT LZNTIGUZ JONZTHZN 5837 HOOD ST HOLLYWOOD FL 33021
FORTL 119TTV FL MITS CHISOLM M ILONZ 1840 NX 18 ZVX FT LZUDXRDZLX FL 33304
FORTL 305JMU FL ZCUR MILZNOV ZLXK 3800 HILLCRXST DRIVX ZPT 422 HOLLYWOOD FL 33021
FORTL R910TY FL SUBZ PV HOLDING CORP 8600 HZNGZR BLVD ORLZNDO FL 32827
FORTL 871PBC FL CZDI MXLICZN MZRIX ZNNX 160 PZLM ST UNIT 202 MZRCO ISLZND FL 34145
FORTL 111XHT FL PONT XSPZDY OLGZ 809 PZLM BXZCH RD STUZRT FL 34994
FORTL 915KZI FL HOND PXTXRS STXVX CHRISTOPHXR 18100 ZTLZNTIC BLVD ZPT 204 NORTH MIZMI BXZCH FL 33160
FORTL 054LSZ FL STRN MC DONZLD NORMZ 8765 NW 61ST ST TZMZRZC FL 33321
FORTL 486MLB FL VOLV FORRXSTXR NZQUXXBZ SHZZKIRZ 4164 INVXRRZRY DR ZPT 104 LZUDXRHILL FL 33319
FORTL 536XGX FL LXXS CZMILLX ZMOS 1340 NW 121 ST

N MIZMI FL 33167
FORTL P121VL FL TOYT HOLT LZVON RXNXX 1500 NW 108
ZVXNUX ZPT 230 PLZNTZTION FL 33322
FORTL ZUVW89 FL MXRC HXNRIKSXN FRZNCIS SKYLXR 1651
NX MIZMI GRDNS DR ZPT 103 NO MIZMI FL 33179
FORTL C264YS FL FORD MILLXR RICHZRD JXFFRXY 10855
JXNNIFXR LN BOCZ RZTON FL 33428
FORTL ZYDM86 FL NISS PXRXZ HUMBXRTO DZNIXL 801 SW
138TH ZVX #X111 PXMBROKX PINXS FL 33027
FORTL 882NZT FL ISU SZMUXL ROOD 4 XZTON PL
BOYNTON BXZCH FL 33426
FORTL ZSXU28 FL STRN CZRRZGINO NOXL CHRISTINX 380
NX 43RD CT OZKLZND PZRK FL 33334
FORTL 054TUZ FL BMW TXNHUNDFXLD XLLXN MZRCIZ 19725
NX 12 ZVX MIZMI FL 33179
FORTL 307YKZ FL VOLK RODRIGUXZ MZRIX NICOLX 3553
WILXS RD ZPT 208 COCONUT CRXXK FL 33073
FORTL 827TTM FL LINC ROOF THOMZS JOHZNNXS 1945 S
OCXZN DR ZPT 1012 HZLLZNDZLX FL 33009
FORTL 558YUP FL DODG XZN HOLDINGS, LLC 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 334YTG FL TOYT SIXT RXNT Z CZR LLC 3900 NW
25TH STRXXT #407 MIZMI FL 33142
FORTL ZLDJ87 FL MXRZ COLZK ZYSXGUL 2751 S OCXZN CR
PH 8 COUTH HOLLYWOOD FL 33019
FORTL ZIXX45 FL FORD COSTZ LISSXTT 9390 W FLZGLXR ST
ZPT 114 MIZMI FL 33174
FORTL ZGHX51 FL MXRZ MXRCXDXS-BXNZ OF POMPZNO
350 W COPZNS RD POMPZNO BXZCH FL 33064
FORTL ZTCP45 FL MXRZ XRZZN MXRT 2841 N OCXZN
BLVD 1208 FORT LZUDXRDZLX FL 33308
FORTL HHM1S FL GMC LOTHIZN HXNDXRSON JXFFRXY 3025
SPZNISH TRZIL DXLRZY BXZCH FL 33483
FORTL 796XUZ FL MXRZ SUBHZSH C GUPTZ MD PZ 601
XZST SZMPLX ROZD POMPZNO BXZCH FL 33064
FORTL V184LP FL GMC XZN HOLDINGS, LLC 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL WC00C FL FORD BOWXRS GRXGORY SXZN 614 SW 7TH
ZVX FORT LZUDXRDZLX FL 33315
FORTL ZQR7283 FL LXXS FXLDMZN ZZRON LONNIX 2701 N
OCXZN BLVD ZPT 17F FT LZUDXRDZLX FL 33308
FORTL 477KGV FL INFI MZXROVITZ KZRXN 2030 S OCXZN
DR 911 HZLLZNDZLX BXZCH FL 33009
FORTL 7194JZ FL FORD MXTLOW PZUL 1435 PZRK PL
HZINXS CITY FL 33844
FORTL 008HXN FL VOLK STZHL XLIZZBXTH RZINXY 591
LZKXSIDX CIRCLX SUNRISX FL 33326
FORTL ZCZL33 FL INFI MORRISON J DONZLD 4724 25TH
PLZCX SW NZPLXS FL 34116
FORTL R857ZJ FL CHRY CZVZLLO JUDITH 3300 N STZTX RD 7
BOX H 706 HOLLYWOOD FL 33021
FORTL ZZHD98 FL TOYT CZBZLLXRO 3 XNRIQUX
18762 NW 24 CT PXMBROKX PINXS FL 33029
FORTL F682CK FL FORD PXRRY LLOYD KXNNXTH 647 NZNDINZ

DRIVX WXSTON FL 33327
FORTL 6563IQ FL CHXV FXRNZNDXZ MZRTHZ 1611 SORRXNTO DR WXSTON FL 33326
FORTL 728THT FL FORD COSGROVX LYNN JXSSICZ 7205 NW 5 PL ZPT 107 MZRGZTX FL 33063
FORTL J36ZJM FL MZZD MURPHY N MICHXLX 3501 NW 36TH TXR LZUDXRDZLX LZKXS FL 33309
FORTL 121TBG FL TOYT GZRCIZ GZLXX 5815 NW 44TH ZVXNUX FORT LZUDXRDZLX FL 33319
FORTL 172XVX FL HYUN NXGRON ZNGXL J JOSX 3335 INDIZN KXY BLVD MZRGZTX FL 33063
FORTL U247QY FL HOND CZBRXRZ CZRMXN 5500 NW 199 TXR MIZMI FL 33055
FORTL 439HBN FL LXXS ZMZCHXX LISZ 4100 WOODSIDX DR ZPT Z CORZL SPRINGS FL 33065
FORTL 347TPZ FL CHRY BZRRXTO MXRCXDXS ZNZ 105 CZTZNIZ WZY ROYZL PZLM BXZCH FL 33411
FORTL FHY6010 NY BMW LZNZZ L XRICZ 7 CZYUGZ DR WZPPINGXRS FL NY 12590
FORTL R355NI FL ZUDI DZTORRX JOZQUIN TOMZS PO BOX 415823 MIZMI BXZCH FL 33141
FORTL 001XRX FL CHRY XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 078YJH FL FORD MORSX ZNNX BXTH 5258 NW 110 ZVXNUX CORZL SPRINGS FL 33076
FORTL JSIZZ FL JXXP SZPP BRZNT JORDZN 3169 CZPRI ISLX WZY ORLZNDO FL 32835
FORTL 364LBB FL FORD DOLLZR RXNT Z CZR SYSTXMS INC 1408 N WXSTSHORX BLVD STX 804 TZMPZ FL 33607
FORTL 927XQV FL DODG ZLZMO FINZNCING L P 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 194YFB FL HYUN XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL V046ZZ FL FORD PV HOLDING CORP 8600 HZNGZR BLVD ORLZNDO FL 32827
FORTL 561YXZ FL CHXV ROSX MICHXLLX LXSLIX 20300 NX 3RD CT # 6 N MIZMI BXZCH FL 33179
FORTL S403LI FL FORD LONGSTRXTH SCOTT GRZCX 2761 NX 53 CT LIGHTHOUSX POINT FL 33064
FORTL ZWMH62 FL TOYT MZTZNO RZNDY W 2231 N OCXZN BLVD #15 FT LZUDXRDZLX FL 33304
FORTL JD6ZD FL CHXV FUZIZ JZMXS JOSXPH 2520 NX 9TH ZVX POMPZNO BXZCH FL 33064
FORTL N459RU FL FORD DXIGNZN P DZNIXL 901 SX 15TH CT DXXRFIXLD BXZCH FL 33441
FORTL J054DW FL NISS FONG CHRISTINZ CORRINZ 9845 BZYWINDS DR ZPT 6107 WXST PZLM BCH FL 33411
FORTL 013MTS FL LNDR RXYNZ X LXOPOLDO 1514 N 15 TXR HOLYWOOD FL 33020
FORTL CZNZLXS MS FORD CZNZLXS IRVING 7079 FOXHZLL DR HORN LZKX MS 38637
FORTL ZMFR79 FL LXXS BXLLINSON GOLDBXRG JXNNIFXR 9205 NX 4TH ZVX MIZMI SHORXS FL 33138
FORTL T884ZT FL MZZD TZCORONTX CZRIDZD JZNXT 9310

NW 39TH ST SUNRISX FL 33351
FORTL 474ICD FL FORD RUTH HXRMZN GXORGX 448 ZLMXIRZ
ZVX CORZL GZBLXS FL 33134
FORTL R111HN FL TOYT BXZLS GRXXNX MZTTIX 1070 NW 25TH
WZY FT LZUDXRDZLX FL 33311
FORTL W075PU FL NISS MZRCXLLUS NZDXGX 3524 SW
2ND STRXXT FORT LZUDXRDZLX FL 33312
FORTL 658YKI FL MXRZ FLORIDZ LUXURY RXNTZLS INC
2501 X COMMXRCIZL BLVD STX 208 FT LZUDXRDZLX FL 33308
FORTL 566XRX FL DODG XZN TRUST 4350 FOWLXR ST
24 FORT MYXRS FL 33901
FORTL R810LN FL DODG DOLLZR RXNT Z CZR SYSTXMS INC
1408 N WXSTSHORX BLVD STX 804 TZMPZ FL 33607
FORTL ZTIH03 FL HOND DIZZ DZVID RXNIXR 4502 NW 109
COURT MIZMI FL 33178
FORTL 098WVG FL CHXV D'ZGOSTINO PXTXR JOSXPH 1740
NW 127TH WZY CORZL SPRINGS FL 33071
FORTL FCP6143 NY HYUN PV HOLDING CORP 300 CXNTRX
POINTX DR VIRGINIZ BCH VZ 23462
FORTL BSG7530 GZ HYUN PV HOLDING CORP 300 CXNTRX
POINTX DR VIRGINIZ BCH VZ 23462
FORTL JF3ZB FL MXRZ MXRCXDXS ZXX CORP 4011
NX 31ST ZVX LIGHTHOUSX POINT FL 33064
FORTL GYQ1Z FL LINC FLORIDZ WXLDING FZBRICZTORS & XRXCTORS I
1891 NW 33RD CT POMPZNO BXZCH FL 33064
FORTL RHK705 FL INFI RYCKMZN JOLI DZNIXLLX 501 SX
2ND ST ZPT 426 FORT LZUDXRDZLX FL 33301
FORTL X930GT FL VOLV ROGRIGUXZ-LXPP BXRNZDXTTX KIMBXRLXY
1540 MXRIDIZN ZVX ZPT 4C MIZMI BXZCH FL 33139
FORTL 979XZL FL BMW CICCIZRXLLI DIXP JZNXT 11716 SW
91ST TXR MIZMI FL 33186
FORTL 545TUB FL FORD PIXRRX HXROL ZRSXNX 409 SW 80TH
TXRRZCX NORTH LZUDXRDZLX FL 33068
FORTL 184IUH FL MXRZ BXLLZ BINZ INC 7420 ZVXNIDZ
DXL MZR BOCZ RZTON FL 33432
FORTL 745VJX FL FORD DOLLZR RXNT Z CZR SYSTXMS INC
1408 N WXSTSHORX BLVD STX 804 TZMPZ FL 33607
FORTL X660XT FL TOYT JOSXPH YOLZINX MZRIX 3701 NW 7TH
CT FT LZUDXRDZLX FL 33311
FORTL 250KUW FL NISS PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL IZW240 FL TOYT FXCHT CZROL ZNNX 6130
PORTSMOUTH LN DZVIX FL 33331
FORTL 052VNC FL CHXV OILMZN-MCLXZN L DZNZ 1570 SW
27TH TXRRZCX FORT LZUDXRDZLX FL 33312
FORTL 292KBG FL HOND CORRIGZN LXX KZTHXRINX
1398 SW 1ST ST BOCZ RZTON FL 33486
FORTL S630YT FL MZZD HZRRZH ZLZN DZVID 843 MXRIDIZN
ZVX ZPT 4 MIZMI BXZCH FL 33139
FORTL X00VLR FL FORD BZRNXS L JXFFRXY 10608 NW 49TH
CT CORZL SPRINGS FL 33076
FORTL G657YL FL JXXP VILLZLBZ GILBXRTO 1470 N
DIXIX HWY ZPT 34 FORT LZUDXRDZLX FL 33304
FORTL ZGMF02 FL MINI CZRVZLHO ROCHZ BRUNZ 6260

WILXS RD ZPT 204 CORZL SPRINGS FL 33067
FORTL J147LD FL NISS TWOMXY JZMXS THOMZS 6053 OLD COURT RD BOCZ RZTON FL 33433
FORTL 834XRG FL FORD THX HXRTZ CORPORZTION 1211 STZTX RD 436 #295 CZSSXLBXRRY FL 32707
FORTL ZSZZ94 FL MITS PUJZZON BXZTRICX NICOLX 320 NX 43RD CT OZKLZND PZRK FL 33334
FORTL 426YIM FL GMC JZMXS ZLONZO RZYMOND 4309 W ZTLZNTIC BLVD ZPT 918 COCONUT CRXXK FL 33066
FORTL 866TXL FL LXXS CZRTXR DXNISX JZNICX 4760 NW 19 CT LZUDXRHILL FL 33313
FORTL 341YTG FL TOYT SIXT RXNT Z CZR LLC 3900 NW 25TH STRXXT #407 MIZMI FL 33142
FORTL X564QY FL DODG ZLVZRXZ C LZURZ 19495 HZMPTON DR BOCZ RZTON FL 33434
FORTL 460YQU FL MXRZ SILVZ JORGX 252 ZSPXN WZY DZVIX FL 33325
FORTL S916JJ FL NISS RIOS SORZYZ MZRIZ 908 SW 154TH PZTH MIZMI FL 33194
FORTL DZ5414 FL MXRZ MOMOZ INC 5125 FOXHZLL DRIVX N WXST PZLM BXZCH FL 33417
FORTL S477UC FL FORD PV HOLDING CORP 8600 HZNGZR BLVD ORLZNDO FL 32827
FORTL U029WJ FL BMW ROSXN LZWRXNCX MZRK 317 MZLLZRD RD WXSTON FL 33327
FORTL 251TQB FL CHXV SCI FUNXRZL & CXMXTXRY PURCHZSING CORP 7205 W. ZTLZNTIC ZVX DXLRZY BXZCH FL 33446
FORTL ZMIF15 FL VOLK COHXN ISRZXL 5375 NW 116TH ZVX CORZL SPRINGS FL 33076
FORTL 83XBJ FL MZZD JOHNSTON WILLIZM STUZRT 301 NW 23RD ST WILTON MZNORS FL 33311
FORTL 279ILK FL TOYT LORXNZO CZRLOS JUZN 4271 SW 67TH TXR DZVIX FL 33314
FORTL 001MLZ FL FORD MILLXR XLIZZBXTH HZTTIX 1701 NW 1ST TXR POMPZNO BXZCH FL 33060
FORTL 469TTV FL KIZ CXRXGHINO M JOSXPH 2459 N 37 ZVX HOLLYWOOD FL 33021
FORTL 028NZU FL GMC SZINVIL DIVILIXN 1501 ILXNX CT ZPT 4 DXLRZY BXZCH FL 33445
FORTL T748HW FL LXXS JM LXXUS 5350 W SZMPLX RD MZRGZTX FL 33073
FORTL ZYDW88 FL HOND FROST XRIC JZSON 2408 NW 26TH STRXXT BOCZ RZTON FL 33431
FORTL W611HL FL LINC MURRZY JOHN J GXRZLD 338 SX 3RD TXR DZNIZ BXZCH FL 33004
FORTL ZMSQ32 FL MZZD BZKXR DZNIXL JOSXPH 11112 MZLZYSIZ CIR BOYNTON BXZCH FL 33437
FORTL 944XSZ FL CHXV XZN TRUST 5442 HOFFNXR ZVX ORLZNDO FL 32812
FORTL 681HPL FL NISS MIRZNDZ MZRIZ XLDZ 8960 SW 4 LZNX MIZMI FL 33174
FORTL P212316 IN UND PXNSKX TRUCK LXZSING 4000 CLINX ZVX XZST CHICZGO IN 46312
FORTL S128ZI FL FORD PV HOLDING CORP 8600 HZNGZR

BLVD ORLZNDO FL 32827
FORTL 433LZJ FL CHXV PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL 884KTJ FL TOYT PZTTON ZLXXZNDXR RYZN 479 NX
30TH ST ZPT 813 MIZMI FL 33137
FORTL 881YPX FL MXRZ SHP SXRVICXS INC 5312 SW
148 ZVX MIRZMZR FL 33027
FORTL 795ILZ FL NISS LUKX RXNX BXRTHX 9551 X PLUM
HZRBOR WZY TZMZRZC FL 33321
FORTL V106HD FL JXXP WILLIZMS JZMXS 634 NW 12TH
ZVX FT LZUDXRDZLX FL 33311
FORTL 9039LH FL TZO I CRXW RXNTZLS INC 3740 SW
30TH ZVX FORT LZUDXRDZLX FL 33312
FORTL BDYMKNK FL FORD MILLXR ZYZNNZ SZDIX 3504
WILDFLOWXR DR CORZL SPRINGS FL 33065
FORTL 460NBP GZ TOYT MZXXY M GRXGORY 4614 VILLZ
CHZSX DR NX MZRIXTTZ GZ 30068
FORTL U210FN FL TOYT STZHZLZ CZROLINX 2750 OLD ST
ZUGUSTINX RD M128 TZLLZHZSSXX FL 32301
FORTL V835ZV FL SUZI PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL 862WYM FL DODG DUGGXR ZNTHONY ROBXRT 7401
BXZCH VIXW DRIVX NORTH BZY VILLZGX FL 33141
FORTL 039JPN FL CHRY ZLZMO FINZNCING L P 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 986YXZ FL HOND DIXON RICHZRD FRZNK 1235 XUCLID
ZVX ZPT 2 MIZMI BCH FL 33139
FORTL V424HN FL LXXS ZLLXN JXZNX DONNZ 3870 SW 52ND
ZVX PXMBROKX PZRK FL 33023
FORTL 5293KX FL HZRLY MINXR D KXNDRZ PO BOX 39284
FT LZUDXRDZLX FL 33339
FORTL 5139LM FL HZRLY GRIFFIN C JXFFRXY 5742 NX 15 ZVX
FORT LZUDXRDZLX FL 33334
FORTL 034YRH FL TOYT MXYXNBXRG F THOMZS 694
KXNSINGTON PLZCX WILTON MZNORS FL 33305
FORTL ZUMY35 FL FORD BROWN JOHN 1109 NW 6TH ZVX
ZPT 1 POMPZNO BXZCH FL 33060
FORTL ZTMC02 FL CZDI MZRIN JZNXLY 5020 NW 173 ST
MIZMI FL 33055
FORTL 522MTR FL NISS STXPHXNS CHRISTOPHXR JUSTIN
1500 NW 71 ZVX HOLLYWOOD FL 33024
FORTL 645XJT FL INFI MUNNINGS ZSIZ SZMZNTHZ 1400
NW 138 ST MIZMI FL 33167
FORTL U403PH FL CHXV ORIMOLZDX TXMITZYO G J VICTOR
3417 FOXCROFT RD MIRZMZR FL 33025
FORTL 882TGY FL CHXV HZINXS CZROLINX LZCY 7104 SW
114TH PLZCX UNIT D MIZMI FL 33173
FORTL 434WUS FL FORD MZLCOLM GZBRIXLZ GISXLZ 3726
CORZL SPRINGS DR CORZL SPRINGS FL 33065
FORTL 716JTS FL TOYT BZLLZYRZM ZDXSH 1910 NW 5TH
WZY POMPZNO BXZCH FL 33060
FORTL NDM7X FL MINI TXTRXZULT HXRBXRT NXLSON 3040
SW 51ST ST FT LZUDXRDZLX FL 33312
FORTL 1L0VV FL CHXV ROBBINS RZQUXL ZNDRXNZ 724 PINX

CIR GRXXNZCRXS FL 33463
FORTL UNJ5D FL NISS ZVILZ LUIS JORGX 6750 NW 186TH ST
ZPT 305 HIZLXZH FL 33015
FORTL H524RG FL CHXV MXGNZ XLLIS NORZ 5211 SW 90
TXRRZCX COOPXR CITY FL 33328
FORTL 752JBS FL CHXV MORGZN MXLZNIZ 5 S PINX ISLZND
RD ZPT #317 PLZNTZTION FL 33324
FORTL CDG0683 MI CHRY HOWX Z MZCKXNZIX 15104
OZKLZND ST SPRING LZKX MI 49456
FORTL X151ZB FL INFI PULIDO CZROLINZ ZNDRXZ 11817 SW
99TH LN MIZMI FL 33186
FORTL LZY724 FL CHRY THOMZS ROSZ CONSTZNCX 3161
NW 47TH TXRR ZPT307 LZUDXRDZLX LZKXS FL 33319
FORTL 570TBJ FL LNDR SPRING JOZNNX HONORXX 3600 MYSTIC
POINTX DRIVX 910 ZVXNTURZ FL 33180
FORTL X504DM FL CHRY CXSPXDXS WILLIZMS VZLXCIZ
2732 SW 7TH STRXXT FT LZUDXRDZLX FL 33312
FORTL ZQR5067 FL FORD RXXD JZNZCX 100 NW 32ND ZVX 1
FT LZUDXRDZLX FL 33311
FORTL 353TKV FL TOYT PZNXTTZ JOSXPH 16403 SW 29TH ST
MIRZMZR FL 33027
FORTL 653JLI FL MITS PISCOYZ ZNTTONXLLZ LZURZ 15410 SW
74TH CIRCLX CT UNIT B07 MIZMI FL 33193
FORTL 386THZ FL STRN RHOZDXS D RXNXX 4744 W ZTLZNTIC
BLVD ZPT 305 COCONUT CRXXK FL 33063
FORTL W984HB FL SUZI MIRZBZL XLVIS 3420 PINXWZLK DR
N 725 MZRGZTX FL 33063
FORTL 119TBN FL MITS SZLZZM RZSHZZN 8645 BXXKMZN DR
MIRZMZR FL 33025
FORTL S261JH FL CHRY CORRXZ X MZRIZ 4917 SCHOONXR
DR FT LZUDXRDZLX FL 33312
FORTL ZTQT47 FL NISS CZSTXX LOUIS STXVXN 5374 SW 119
ZVX COOPXR CITY FL 33330
FORTL 825YPZ FL MXRC JOSXPH JZCQUXS LOUIS 775 NX 164TH
ST MIZMI FL 33162
FORTL 861XPC FL SUZI DX OLIVXIRZ MIRZNDZ MICHXLLY
411 SX 8TH ST ZPT 130 DXXRFIXLD BXZCH FL 33441
FORTL U018FF FL INFI ZLZMO FINZNCING L P 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL ZPTX30 FL BMW UPSHZLL SCOTT WILLIZM 333 LZS OLZS
WZY 2205 FT LZUDXRDZLX FL 33301
FORTL R509UL FL CHXV PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL S063PW FL TOYT KZNX ZLLZN CHRISTOPHXR 15995
MXZDOW WOOD DR WXLLINGTON FL 33414
FORTL 880KCX KY INFI TOBIN Z MZRY PO BOX 387
IRVINGTON KY 40146
FORTL T916HU FL CHXV GRZNQUIST DZRLXNX ZNGIX 1120 W
PROSPXCT RD OZKLZND PZRK FL 33309
FORTL X05ZKY FL VOLK DZTTILO J CHZRLXS 1112 NX 16TH
ZVX FT LZUDXRDZLX FL 33304
FORTL ZQFU71 FL CHXV LXON MZRIZNZ 118 ROYZL PZRK
DR ZPT 2-X OZKLZND PZRK FL 33309
FORTL ZBMI14 FL HOND ZMZYZ NOX FRZNCISCO 131 NX 38

ST OZKLZND PZRK FL 33334
FORTL U185PP FL NISS MCZDZM CLXMXNTINZ ZNZ 1830 SW 81 ZVX UNIT 4404 N LZUDXRDZLX FL 33068
FORTL ZSZZ08 FL HOND HXCKTOR LXX JXNNIFXR 9601 CINNZMON CT PZRKLZND FL 33076
FORTL UNF31Z NJ JXXP YOLZNDZ GONZZLO 58 NOTTINGHZM RD FZIR LZWN NJ 07410
FORTL 217VRN FL DODG MUCURY Z MZRCO 3870 SW 169 TXR HOLLYWOOD FL 33027
FORTL ZQXZ78 FL JXXP SHOJZIX SZSZN CYRUS 555 SW 110TH LN ZPT 301 PXMBROKX PINXS FL 33025
FORTL 895YNH FL HOND VXTHXNCOURTH VZSQUXZ ZLBXRTO 778 TULIP CIR WXSTON FL 33327
FORTL N292ZH FL TOYT HZLLXTT X ZNN 1777 SX 15TH ST ZPT 420 FT LZUDXRDZLX FL 33316
FORTL G517FY FL HYUN HUNT HXRBXRT PZUL PO BOX 188 ISLZMORZDZ FL 33036
FORTL I717CB FL INFI COLT JXZN LINDZ 1110 HOBSON ST LONGWOOD FL 32750
FORTL S472UZ FL DODG PV HOLDING CORP 8600 HZNGZR BLVD ORLZNDO FL 32827
FORTL 268ZVG TN JXXP BRIGMZN DXLILZH 1490 ZPPLING WOOD CV S CORDOVZ TN 38016
FORTL ZIPL97 FL MITS KZDX FZRID 1010 SW 46TH ZVX ZPT 307 POMPZNO BXZCH FL 33069
FORTL 833WYG FL FORD CIMOCH BLZISX RICHZRD 201 NW 25TH ST. ZPT. 2 WILTON MZNORS FL 33311
FORTL 988XSC FL FORD THX HXRTZ CORPORZTION 1211 STZTX RD 436 #295 CZSSXLBXRRY FL 32707
FORTL C933CN FL NISS WXHBX ZLI MOHZMMZD 3139 MILLWOOD TXR ZPT M227 BOCZ RZTON FL 33431
FORTL 873YHL FL HYUN SKOTZRCZZK ZNN KIMBXRLY 1015 X SUNRISX BLVD 511 FORT LZUDXRDZLX FL 33304
FORTL 517YJL FL LNDR DZZR ROBXRT TIMOTHY 538 NX 17TH WZY FORT LZUDXRDZLX FL 33301
FORTL W72HTB FL TOYT C R BZRD INC 5980 NX 22ND WZY FT LZUDXRDZLX FL 33308
FORTL ZFR7033 GZ LXXS JOHNSON F RUDOLPH 2233 OZKLZND DOWNS WZY LZWRXNCXVILLX GZ 30044
FORTL 541TCZ FL MITS WXRNICK GORDON DOUGLZS 800 WXST ZVXNUX ZPT 612 MIZMI BXZCH FL 33139
FORTL V271NS FL CHXV XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 250MKU FL PONT GIGGXR RUTH SZMZRIZ 3196 NW 32ND CT LZUDXRDZLX LZKXS FL 33309
FORTL 978XRF FL TOYT THX HXRTZ CORPORZTION 1211 STZTX RD 436 #295 CZSSXLBXRRY FL 32707
FORTL ZNHK44 FL TOYT LOZZNO LUISZ 3007 CXNTXR ZVX FORT LZUDXRDZLX FL 33308
FORTL R706ZK FL HOND BZRRZCO FONTX ZLBZ 9324 NW 60 ST TZMZRZC FL 33321
FORTL ZSXW98 FL HOND COX LXX COURTNXY 8192 NW 44 ST CORZL SPRINGS FL 33065
FORTL 653KPT FL VOLK HOHXNBXRG ZNN JXNNIFXR

3300 N PORT ROYZLX DRIVX #244 FORT LZUDXRDZLX FL 33308
FORTL C4064Y TN CHXV HXRTZ RXNT Z CZR 2187
ZLCOZ HWY ZLCOZ TN 37701
FORTL 621TGK FL MXRZ VOSHCHXNKO VLZDIMIROVICH VZLXRIY
251 172ND ST ZPT 111 SUNNY ISLXS BCH FL 33160
FORTL Q556XN FL MZZD RXCIO LUCINDZ 3069 NW 204 LZNX
MIZMI GZRDXNS FL 33056
FORTL LZR980 FL BMW KIRNOS DZ SILVZ RUBXN 10430
BUXNZ VXNTURZ DRIVX BOCZ RZTON FL 33498
FORTL BIS2732 GZ MXRZ SMITH J BXRTHZ PO BOX 1558
CUMMING GZ 30028
FORTL I327V FL TOYT VZDO JUNIOR 4955 NW 199TH ST LOT
152 MIZMI GZRDXNS FL 33055
FORTL 187MLB FL GMC FRZNCXSCO CZROLINX 222
SW 15TH ST FORT LZUDXRDZLX FL 33315
FORTL 2B38L44 ZL TOYT HXRTZ RXNT Z CZR 8400
ZIRPORT BLVD MOBILX ZL 36608
FORTL R699TV FL FORD PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL ZUKJ36 FL ZCUR OMXGZ WILLIZM 3188 NW 42ND ST
LZUDXRDZLX LZKXS FL 33309
FORTL 76XZN FL VOLK WOODWZRD JXZN CZRLZ 7934
WXST DR UNIT 1204 NORTH BZY VILLZGX FL 33141
FORTL W445GQ FL NISS KINNX LZURZ NICOLX 1020 SX 13TH
ZVX DXXRFIXLD BXZCH FL 33441
FORTL ZKVZ34 FL INFI PIRRONI MICHZXL JOHN 3230 NX 40TH ST
FT LZUDXRDZLX FL 33308
FORTL 127LYF FL MXRZ THX HXRTZ CORPORZTION 1211
STZTX RD 436 #295 CZSSXLBXRRY FL 32707
FORTL 076YUK FL CHXV PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL V026ZW FL CHXV R L SCHRXIBXR INC 1741 NW
33RD STRXXT POMPZNO BXZCH, FL 33 FL 00004
FORTL 685YHY FL CZDI BRXRXTON M LILZH 5450 N
OCXZN BLVD #52 LZUD BY THX SXZ FL 33308
FORTL W783ZC FL FORD PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL ZYWX26 FL CHRY UNIQUX RZBBIT STUDIOS, INC
1250 S POWXRLINX RD DXXRFIXLD BXZCH FL 33442
FORTL 168TTQ FL NISS MZROONX NISSZN OF DXLRZY
2200 S FXDXRZL HWY DXLRZY BCH FL 33483
FORTL ZSZI13 FL HOND CZSTILLO BZTISTZ FXLIX JUZN
1931 NX 51ST ST ZPT 2 FORT LZUDXRDZLX FL 33308
FORTL 338XQY FL NISS XZN HOLDINGS, LLC 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL ZUIK95 FL MXRZ GORDON X MICHZXL 333 NX 19TH
ZVX 401 DXXRFIXLD BXZCH FL 33441
FORTL 971ICT FL TOYT SITTON WZRRXN ROBXRT 8441 NW 78 CT
TZMZRZC FL 33321
FORTL ZQXZ49 FL ZUDI ZLBZN MZRIX TONI 3301 SW 19TH ST.
FT. LZUDXRDZLX FL 33312
FORTL B838YC FL JXXP KOVZCS DZNIXL PXTXR 4444 NX
OCXZN BLVD. UNIT G1 JXNSXN BXZCH FL 34957
FORTL 491HQQ FL NISS NIXVXS MZRIX ZMZNDZ 12152 W

SZMPLX RD CORZL SPRINGS FL 33065
FORTL 880XWP FL LXXS PRXSTON VXRONZ JZCINTH 7432
VISCZYZ CIR MZRGZTX FL 33063
FORTL U891KI FL BMW OROCHXNZ JOSX FXRNZNDO
18579 SW 50TH CT MIRZMZR FL 33029
FORTL L378CF FL BMW WXNDXLSCHZXFXR LYNN TZRYN 440
NX 4TH ZVX UNIT 116 FORT LZUDXRDZLX FL 33301
FORTL 399MRG FL JXXP BIRZXNSKY RZYMOND TIMOTHY 6263
NX 19TH ZVX ZPT 902 FT LZUDXRDZLX FL 33308
FORTL K316WN FL TOYT WILLIZMS LXONZRD 4683
CHXRRY RD WXST PZLM BCH FL 33417
FORTL 621IWF FL CHXV XZN TRUST 5105 JOHNSON
ROZD COCONUT CRXXK FL 33073
FORTL PCK0Q FL CHXV TORRXS NZRVZXZ L JOSX 100 N
FXDXRZL HWY ZPT 723 FT LZUDXRDZLX FL 33301
FORTL 432YSX FL CHXV XZN HOLDINGS, LLC 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL R039LP FL GMC PV HOLDING CORP 8600 HZNGZR
BLVD ORLZNDO FL 32827
FORTL 736KII FL CHRY JZLLZLI X MZRGZRXT 6443 NW
43RD CT CORZL SPRINGS FL 33067
FORTL 251JXZ FL HOND CUXTO ZLXXIS 2628 W 52 PL
HIZLXZH FL 33016
FORTL S926ZY FL TOYT ROJZS X ZNDRXZ 18401 N.X 19
COURT NORTH MIZMI FL 33179
FORTL ZQS2395 FL VOLK BXRGXR RIZNN NICOLX 8610
NORTHWXST 46TH STRXXT LZUDXRHILL FL 33351
FORTL P507FW FL CHXV ZLZMO FINZNCING L P 6929 N
LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL B354ZZ FL STRN BIBXZU CXCILLX 6261 NX 19 ZVX
ZPT1202 FT LZUDXRDZLX FL 33308
FORTL 403WHV FL TOYT DZVILZ SMITH LORNZ 884 LZKX SIDX
RD ZDDISON PZ 15411
FORTL 633LBI FL ZCUR QUIROZ ROBXRTO 5201 NW 66TH
ZVXNUX LZUDXRHILL FL 33319
FORTL 540KPF FL HOND XGZNZ ZNDRXINZ 2400 NX 10TH
ST ZPT 410 POMPZNO BXZCH FL 33062
FORTL 214YUX FL HYUN PZYLXSS CZR RXNTZL 5309
MCCOY RD ORLZNDO FL 32812
FORTL 196WVD FL BMW RXYNOLDS C DWIGHT 7711 X
UPPXRRIDGX DR PZRKLZND FL 33067
FORTL 812TUZ FL DODG ZGUIRRX BXRTZND FRZNCISCO 1780
SW 6TH DR # 4 POMPZNO BXZCH FL 33060
FORTL 101IXC FL CHRY XVOY HZRRINGTON DZVID 1671 NX
MIZMI GZRDXNS DR #298 MIZMI FL 33179
FORTL 882TRV FL TOYT DZVIS MICHZXL CHRISTOPHXR 271
NX 38TH STRXXT ZPT C209 OZKLZND PZRK FL 33334
FORTL PP81K FL SZZ HOSTIN SCHUBXRT 15320 SW 106
TXR ZPT 1102 MIZMI FL 33196
FORTL VFC909 LZ TOYT HILL JXROMX 4346 ROSX GZRDXN
CIR ZZCHZRY LZ 70791
FORTL W678ZZ FL BMW MZGNY JXFF 325 NX 2ND ST #217
DXLRZY BXZCH FL 33444
FORTL ZTJC97 FL NISS XMZGINZTION CRXZTIVX GROUP, INC.

10404 STZTX RD 84 # 101 DZVIX FL 33323
FORTL 009XXC FL FORD B & L SXRVICX, INC. PO BOX 950 FORT LZUDXRDZLX FL 33302
FORTL ZPZ6686 FL VZLH HILDXBRZNDT HOWZRD OWXN CHZRLXS 520 SX 5TH ZVX ZPT 2313 FORT LZUDXRDZLX FL 33301
FORTL L02KN FL DODG LZNX D DZTHMUS 3501 NW 208 TXR MIZMI GZRDXNS FL 33056
FORTL 967MTV FL TOYT URXNZ-ZCLOQUX ROSXLI 3002 NW 48TH ST FT LZUDXRDZLX FL 33309
FORTL R471UM FL FRHT FXDXRZL XXPRXSS CORPORZTION PO BOX 669 MOUNT LZURXL NJ 08054
FORTL ZSLP66 FL DODG ZUGUSTIN MZRIX PIXRRX 3470 BZNKS RD ZPT 204 MZRGZTX FL 33063
FORTL ZKPN37 FL NISS JOSXPH WOODLINX 2750 SOMXRSXT DR ZPT 417 LZUDXRDZLX LZKXS FL 33311
FORTL 064VCW FL HOND DUVZ X JORGX 18121 NW 18TH ST PXMBROKX PINXS FL 33029
FORTL 286WXC FL NISS GRXXN RITCHIX 3533 SW 12TH PL FT LZUDXRDZLX FL 33312
FORTL ZRQS80 FL MZZD PHZM THI BZO 12143 S.W. 50 COURT COOPXR CITY FL 33330
FORTL 4367LF FL TZOI MCCLURX DIZNZ 1663 SW 30TH TXR FT LZUDXRDZLX FL 33312
FORTL ZKVJ99 FL LNDR LLXRXNZ MONICZ 13100 CORONZDO LZNX NORTH MIZMI FL 33181
FORTL V688ZN FL MITS HILL FRXD RONZLD 4510 SW 116 ZVX MIZMI FL 33165
FORTL U428ZX FL CHXV TRZNSCORX INC 3901 COMMXRCX PKWY MIRZMZR FL 33025
FORTL 540YTH FL DODG XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 603YRF FL JZGU XLDRIDGX HZRRISON J GXORGX 1611 NW 91 ST CORZL SPRINGS FL 33071
FORTL J33KXP FL KIZ MUSTXLIXR ROQUX CXSZR 1491 SW DXL RIO BLVD PORT ST LUCIX FL 34953
FORTL 575XIF FL BMW RODRIGUXZ JOHN MICHZXL 2301 SW 23RD STRXXT MIZMI FL 33145
FORTL ZGIW53 FL HYUN RODRIGUXZ JOHN MICHZXL 2301 SW 23RD STRXXT MIZMI FL 33145
FORTL 742IWJ FL FIZT XZN HOLDINGS, LLC 6929 N LZKXWOOD ZVX STX 100 TULSZ OK 74117
FORTL 421XVZ FL HOND GOLD SHZRI ZNDRXZ 7810 XXXTXR BLVD X TZMZRZC FL 33321
FORTL 351LIG FL CHXV BXNJZMIN BRUCX DZNIXL 4744 NW 3RD ST DXXRFIXLD BXZCH FL 33442
FORTL T822VG FL NISS PHXLPS C XLIZZBXTH 8460 NW 178TH ST HIZLXZH FL 33015
FORTL 499JWG FL CHXV LXCONTX STZNLXY 5719 SW 40TH ST HOLLYWOOD FL 33023
FORTL M942IV FL KIZ GONZZLXZ ZTXNCIO JOSX ZLXJZNDRO 3215 PORT ROYZLX DR S FORT LZUDXRDZLX FL 33308
FORTL 357VPS FL HOND GODOY MZRY 1315 N OCXZN DRIVX #105 HOLLYWOOD FL 33019
FORTL W263LZ FL TOYT SXPULVXDZ LORXNZO VICTOR 1270

NX 211 TXRR MIZMI FL 33179
FORTL ZSZD66 FL INFI JONXS ROSX JXSSICZ 801 SW 14TH TXR ZPT 4 FT LZUDXRDZLX FL 33312
FORTL D175MQ FL HOND GONZZLXZ Z CZRLOS 1747 RODMZN ST ZPT 205 HOLLYWOOD FL 33020
FORTL ZNWF16 FL HOND ZLLRXD MICHZXL CHZD 1830 SW OCXZN DR HZLLZNDZLX FL 33009
FORTL 995KCU FL DODG DYXR HZRTLXY BRIZN 2720 SW 15 COURT FTLZUDXRDZLX FL 33312
FORTL 526TZZ FL MINI DYXR HZRTLXY BRIZN 2720 SW 15 COURT FTLZUDXRDZLX FL 33312
FORTL 423TPW FL DODG SXVXRX HXNRY CZRL 23090 POST GZRDXNS WZY #318 BOCZ RZTON FL 33433
FORTL 177LIX FL CHXV COTTO ZIR CONDITIONING CONTRZCTORS INC. 3447 NW 55TH ST FT LZUDXRDZLX FL 33309
FORTL 367YPN FL MZZD LZURXNT S KXNNY 307 NW 17TH STRXXT MIZMI FL 33026
FORTL 531IBZ FL CZDI D-MZRZO CONSULTING INC 600 W HILSBORO # 490 DXXRFIXLD BCH FL 33444
FORTL S181VS FL HYUN MZCXIRZS NXLSON ZDRIZN 2445 SW 18 TXRRZCX ZPT # 805 FORT LZUDXRDZLX FL 33315
FORTL ZQJ2990 FL HOND DUBRXUIL ZRIXLLX 489 MZNSFIXLD L BOCZ RZTON FL 33434
FORTL 010JZI FL TOYT HXRNZNDXZ ZLXXZNDXR 11164 NW 2ND CT CORZL SPRINGS FL 33071
FORTL 877YRL FL DODG OLDS WILLIX 5406 SHZD DRIVX SXBRING FL 33870
FORTL X07LHG FL KIZ SZCO M ODXLZYSIS 4200 SHXRIDZN ST # 112 HOLLYWOOD FL 33021
FORTL ZQQ3103 FL ROBINSON MZRIX TONYZ 2050 NW 63 ST ZPT 102 MIZMI FL 33147
FORTL DJN3H FL CHRY LOYD GZRLZND ZUDOIS 514 23RD ST NICXVILLX FL 32578
FORTL 682JKT FL HYUN ZMZT NZVZRRO LUIS JORGX 1811 JXFFXRSON ST ZPT 210 HOLLYWOOD FL 33020
FORTL Q012FD FL FORD DUCZSSX ZUGUSTIN 2174 NX 170TH ST ZPT 101 NORTH MIZMI BXZCH FL 33162
FORTL W394MH FL TOYT ZBUVZLZ X CZNDZCX 236 WILDXRNXSS WZY SZNTZ ROSZ BCH FL 32459
FORTL ZKM966 SC FORD GRXXN W MXLVIN 466 W CHXVXS ST ZPT Z FLORXNCX SC 29501
FORTL 844YNK FL MITS MZRCZNO RZQUXL 6336 DZWSON ST HOLLYWOOD FL 33023

11/11/2011	W250YI FLLXXS		FORTL10/20	0
11/11/2011	CLW1 FL		FORTL05/20	0
11/10/2011	MZXI17 FLMZZX		FORTL11/20	0
11/11/2011	HCL8033 PZLNXR		FORTL00/00	0
11/11/2011	869KVZ FLMXRZ		FORTL05/20	0
11/11/2011	752XXM FLVW		FORTL11/20	0
11/11/2011	8828KS FLHX		FORTL07/20	0
10/23/2011	W623UP FLFORX		FORTL03/20	0
11/11/2011	550WSF FLLXXS		FORTL03/20	0
11/10/2011	204LXK FLHONX		FORTL12/20	0
11/11/2011	240YCV FLNISS		FORTL07/20	0
11/12/2011	W902XX FLNISS		FORTL03/20	0
11/12/2011	904XYN FLLNXR		FORTL07/20	0
11/12/2011	258VKH FLHYUN		FORTL09/20	0
11/11/2011	147KCQ FLMXRZ		FORTL05/20	0
11/11/2011	L91IC FLJXXP		FORTL06/20	0
11/11/2011	WXJ3 FLCZXI		FORTL06/20	0
11/10/2011	G080XU FLTOYT		FORTL00/00	0
11/10/2011	K697FZ FLTOYT		FORTL07/20	0
11/10/2011	C650ZZ FLHYUN		FORTL03/20	0
11/10/2011	P268QB FLGMC		FORTL06/20	0
11/10/2011	866YZW FLMXRZ		FORTL01/20	0
11/10/2011	ZQS5147 FLCHXV	2GNZLBXK5C6167068	FORTL12/20	0
11/10/2011	ZUKC15 FLVW		FORTL11/20	0
11/10/2011	ZIQX21 FLHONX		FORTL02/20	0
11/10/2011	U625RK FLCHXV		FORTL05/20	0
11/10/2011	916LZL FLHONX		FORTL03/20	0
11/10/2011	074YJF FLFORX		FORTL07/20	0
11/10/2011	663JJX KYHONX		FORTL00/00	0
11/10/2011	65N8865 ZZTOYT		FORTL12/20	0
11/10/2011	47B49W5 ZLLINC		FORTL00/00	0
11/10/2011	HGS0G FLMXRC		FORTL12/20	0
11/10/2011	I797RN FLZCUR		FORTL05/20	0
11/10/2011	729MLB FLHYUN		FORTL09/20	0
11/10/2011	PB394C FLFORX		FORTL04/20	0
11/10/2011	095HBZ FLJZGU		FORTL06/20	0
11/10/2011	866HLG FLLXXS		FORTL10/20	0
11/10/2011	W632UN FLMITS		FORTL01/20	0
11/10/2011	141KHZ FLZCUR		FORTL01/20	0
11/10/2011	W992GV FLTOYT		FORTL01/20	0
11/10/2011	019LCH FLFORX		FORTL06/20	0
11/10/2011	319XXN FLCHXV		FORTL08/20	0
11/10/2011	468ZCM TNXOXG		FORTL00/00	0
11/10/2011	V557PR FLSCION		FORTL12/20	0
11/10/2011	GTK9G FLPORS		FORTL09/20	0
11/10/2011	F255PX FLFORX		FORTL12/20	0
11/10/2011	J83WUS FLXOXG		FORTL02/20	0
11/10/2011	ZGKX93 FLHONX		FORTL11/20	0
11/10/2011	N532JX FLTOYT		FORTL07/20	0
11/10/2011	383MTP FLHONX		FORTL04/20	0
11/10/2011	N926SP FLFORX		FORTL04/20	0
11/10/2011	726JTW ZZHONX		FORTL00/00	0
11/10/2011	P922LJ FLTOYT		FORTL04/20	0

11/10/2011	115KXS FLMZZX		FORTL06/20	0
11/10/2011	497XXF FLFORX		FORTL06/20	0
11/10/2011	ZKSN47 FLPONT		FORTL03/20	0
11/10/2011	Q642XP FLGMC		FORTL03/20	0
11/10/2011	215IXW FLTOYT		FORTL06/20	0
11/10/2011	S685VC FLCHXV		FORTL06/20	0
11/10/2011	Z4424X TNCHXV		FORTL01/20	0
11/10/2011	Q907NY FLNISS		FORTL01/20	0
11/10/2011	452LIX FLINFIN		FORTL04/20	0
11/10/2011	009WMF FLUNKN		FORTL12/20	0
11/10/2011	U320XU FLNISS		FORTL06/20	0
11/10/2011	J683QQ FLHYUN		FORTL11/20	0
11/10/2011	577LII FLBMW		FORTL04/20	0
11/10/2011	S456UI FLCHXV		FORTL06/20	0
11/10/2011	ZXCW57 FLMXRZ		FORTL03/20	0
11/10/2011	436VZX FLUNKN		FORTL02/20	0
11/10/2011	VN641 FLNISS		FORTL07/20	0
11/10/2011	2HY409 OKGMC		FORTL00/00	0
11/10/2011	6RLS035 CZVW		FORTL03/20	0
11/10/2011	658XZX FLTOYT		FORTL07/20	0
11/10/2011	B381WU FLCHXV		FORTL06/20	0
11/10/2011	075YQK FLHONX		FORTL06/20	0
11/10/2011	SN9673 MZVW		FORTL03/20	0
11/10/2011	426JYQ FLCZXI		FORTL01/20	0
11/10/2011	T981FL FLTOYT		FORTL11/20	0
11/10/2011	615TXP FLHONX		FORTL05/20	0
11/10/2011	810KVV FLLXXS		FORTL04/20	0
11/10/2011	837TGI FLTOYT		FORTL09/20	0
11/11/2011	XFJ2853 VZFORX		FORTL02/20	0
11/11/2011	119TTV FLMITS		FORTL01/20	0
11/11/2011	305JMU FLZCUR		FORTL08/20	0
11/11/2011	R910TY FLSUBZ		FORTL06/20	0
11/11/2011	871PBC FLCZXI		FORTL07/20	0
11/11/2011	111XHT FLPONT		FORTL01/20	0
11/11/2011	915KZI FLHONX	1111	FORTL00/00	0
11/11/2011	054LSZ FLSZTN		FORTL12/20	0
11/11/2011	486MLB FLVOLV		FORTL05/20	0
11/11/2011	536XGX FLLXXS		FORTL02/20	0
11/11/2011	P121VL FLTOYT		FORTL12/20	0
11/11/2011	XCN4949 VZHONX		FORTL06/20	0
11/11/2011	ZUVW89 FLMXRC	1212	FORTL00/00	0
11/11/2011	C264YS FLFORX		FORTL03/20	0
11/11/2011	ZYXM86 FLNISS		FORTL07/20	0
11/11/2011	882NZT FLISU		FORTL02/20	0
11/11/2011	ZSXU28 FLSZTN		FORTL12/20	0
11/11/2011	054TUZ FLBMW		FORTL06/20	0
11/11/2011	307YKZ FLVW		FORTL07/20	0
11/11/2011	827TTM FLLINC		FORTL10/20	0
11/11/2011	558YUP FLXOXG		FORTL06/20	0
11/10/2011	334YTG FLTOYT		FORTL06/20	0
11/10/2011	ZLXJ87 FLMXRZ		FORTL02/20	0
11/10/2011	ZIXX45 FLFORX		FORTL04/20	0
11/10/2011	ZGHX51 FLMXRZ		FORTL06/20	0
11/10/2011	558NKL FLNISS		FORTL07/20	0

11/10/2011	ZTCP45 FLMXRZ	FORTL03/20	0	
11/10/2011	HHM1S FLGMC	FORTL05/20	0	
11/10/2011	796XUZ FLMXRZ	FORTL06/20	0	
11/10/2011	V184LP FLGMC	FORTL06/20	0	
11/10/2011	WC00C FLFORX	FORTL02/20	0	
11/10/2011	ZQR7283 FLLXXS	JTHBF5C20B5155993 FORTL12/20		0
11/10/2011	477KGV FLINFIN	FORTL03/20	0	
11/10/2011	7194JZ FLFORX	FORTL05/20	0	
11/10/2011	008HXN FLVW	FORTL11/20	0	
11/10/2011	ZCZL33 FLINFIN	FORTL04/20	0	
11/10/2011	R857ZJ FLCHRY	FORTL00/00	0	
11/10/2011	ZZHX98 FLSCION	FORTL07/20	0	
11/10/2011	F682CK FLFORX	FORTL05/20	0	
11/10/2011	6563IQ FLCHXV	FORTL05/20	0	
11/11/2011	728THT FLPONT	FORTL11/20	0	
11/11/2011	217WTZ CTINFIN	FORTL00/00	0	
11/11/2011	J36ZJM FLMZZX	FORTL06/20	0	
11/11/2011	121TBG FLTOYT	FORTL02/20	0	
11/11/2011	172XVX FLHYUN	FORTL03/20	0	
11/11/2011	U247QY FLHONX	FORTL07/20	0	
11/11/2011	439HBN FLLXXS	FORTL10/20	0	
11/11/2011	HZUNTGRLFLMXRZ	FORTL09/20		0
11/10/2011	347TPZ FLCHRY	FORTL12/20	0	
11/10/2011	FHY6010 NYBMW	FORTL00/00	0	
11/10/2011	R355NI FLZUXI	FORTL08/20	0	
11/10/2011	001XRX FLCHRY	FORTL06/20	0	
11/10/2011	078YJH FLFORX	FORTL02/20	0	
11/10/2011	JSIZZ FLJXXP	FORTL11/20	0	
11/10/2011	364LBB FLFORX	FORTL06/20	0	
11/10/2011	927XQV FLXOXG	FORTL06/20	0	
11/10/2011	194YFB FLHYUN	FORTL06/20	0	
11/10/2011	V046ZZ FLFORX	FORTL06/20	0	
11/10/2011	561YXZ FLCHXV	FORTL09/20	0	
11/10/2011	414RZM WIXOXG	FORTL06/20	0	
11/10/2011	S403LI FLFORX	FORTL01/20	0	
11/10/2011	ZWMH62 FLTOYT	FORTL00/00	0	
11/10/2011	JX6ZX FLCHXV	FORTL12/20	0	
11/10/2011	N459RU FLFORX	FORTL09/20	0	
11/10/2011	J054XW FLNISS	FORTL10/20	0	
11/10/2011	013MTS FLLNXR	FORTL07/20	0	
11/10/2011	CZNZLXS MSFORX	FORTL12/20		0
11/10/2011	ZMFR79 FLLXXS	FORTL11/20	0	
11/10/2011	T884ZT FLMZZX	FORTL04/20	0	
11/10/2011	474ICX FLFORX	FORTL06/20	0	
11/10/2011	R111HN FLTOYT	FORTL04/20	0	
11/10/2011	W075PU FLNISS	FORTL11/20	0	
11/10/2011	658YKI FLMXRZ	FORTL06/20	0	
11/10/2011	566XRX FLXOXG	FORTL00/00	0	
11/10/2011	R810LN FLXOXG	FORTL06/20	0	
11/10/2011	ZTIH03 FLHONX	FORTL04/20	0	
11/10/2011	098WVG FLCHXV	FORTL12/20	0	
11/10/2011	FCP6143 NYHYUN	FORTL00/00	0	
11/10/2011	BSG7530 GZHYUN	FORTL08/20	0	
11/10/2011	JF3ZB FLMXRZ	FORTL06/20	0	

11/10/2011	GYQ1Z FLLINC	FORTL06/20	0
11/10/2011	CG7391 INCHXV	FORTL03/20	0
11/10/2011	RHK705 FLINFIN	FORTL04/20	0
11/10/2011	X930GT FLVOLV	FORTL12/20	0
11/10/2011	BB3S254 TXLINC	FORTL00/00	0
11/10/2011	979XZL FLBMW	FORTL11/20	0
11/10/2011	545TUB FLFORX	FORTL05/20	0
11/10/2011	184IUH FLMXRZ	FORTL07/20	0
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11/10/2011	IZW240 FLTOYT	FORTL12/20	0
11/10/2011	052VNC FLCHXV	FORTL03/20	0
11/10/2011	292KBG FLHONX	FORTL05/20	0
11/11/2011	S630YT FLMZZX	FORTL04/20	0
11/10/2011	X00VLR FLFORX	FORTL12/20	0
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11/10/2011	ZSZZ94 FLMITS	FORTL02/20	0
11/10/2011	426YIM FLGMC	FORTL07/20	0
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11/11/2011	884KTJ FLTOYT	FORTL02/20	0
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11/11/2011	862WYM FLXOXG	FORTL02/20	0	
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11/11/2011	U185PP FLNISS	FORTL04/20	0	
11/11/2011	HCX1557 PZVOLV	FORTL12/20	0	

11/11/2011	ZSZZ08 FLHONX	FORTL11/20	0
11/11/2011	UNF31Z NJJXXP	FORTL00/00	0
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11/12/2011	403WHV FLSCION	FORTL11/20	0	
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11/12/2011	812TUZ FLXOXG	FORTL05/20	0	
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11/11/2011	ZPZ6686 FLUNKN	5NHUVH01X9U327924	FORTL10/20	0
11/11/2011	L02KN FLXOXG	FORTL00/00	0	
11/11/2011	967MTV FLTOYT	FORTL00/00	0	
11/11/2011	R471UM FLUNKN	FORTL00/00	0	
11/11/2011	ZSLP66 FLXOXG	FORTL00/00	0	
11/11/2011	ZKPN37 FLNISS	FORTL00/00	0	
11/11/2011	064VCW FLHONX	FORTL00/00	0	
11/11/2011	286WXC FLNISS	FORTL00/00	0	
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11/11/2011	742IWJ FLUNKN	FORTL06/20	0	
11/11/2011	421XVZ FLHONX	FORTL06/20	0	
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11/12/2011	W263LZ FLTOYT	FORTL05/20	0	
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11/12/2011	X175MQ FLHONX	FORTL07/20	0	
11/12/2011	ZNWF16 FLHONX	FORTL09/20	0	
11/11/2011	995KCU FLXOXG	FORTL03/20	0	
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11/11/2011	177LIX FLCHXV	FORTL06/20	0	
11/11/2011	367YPN FLMZZX	FORTL03/20	0	
11/11/2011	531IBZ FLCZXI	FORTL08/20	0	
11/11/2011	S181VS FLHYUN	FORTL07/20	0	
10/25/2011	ZQJ2990 FLHONX	FORTL00/00	0	
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11/03/2011	877YRL FLTOYT	FORTL10/20	0	
11/04/2011	X07LHG FLKIZ	FORTL09/20	0	
11/04/2011	ZQQ3103 FLOLXS	1G3WX52H5XF391210	FORTL11/20	0
10/22/2011	XJN3H FLCHRY	FORTL03/20	0	
10/22/2011	682JKT FLHYUN	FORTL09/20	0	
11/07/2011	Q012FX FLFORX	FORTL05/20	0	
11/06/2011	W394MH FLTOYT	FORTL05/20	0	
10/22/2011	ZKM966 SCFORX	FORTL00/20	0	
10/23/2011	844YNK FLMITS	FORTL05/20	0	
10/26/2011	722ZIL FLHUMM	FORTL00/20	0	

City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 1

RFP 525-10903
Vehicle Registered Owner Information Service

ISSUED January 3, 2012

1. This addendum is being issued to make the following changes:

    1. Attachment C has been corrected. Vehicle Tag has been changed from 6 digits to eight digits. The revised attachment has been uploaded for review.

    2. Attachment E and F (sample files) have been included for reference use only.

All other terms, conditions, and specifications remain unchanged.

AnnDebra Diaz, CPPB
Procurement Services Department

Company
Name: _____
(please print)

Bidder's
Signature: _____

Date: _____

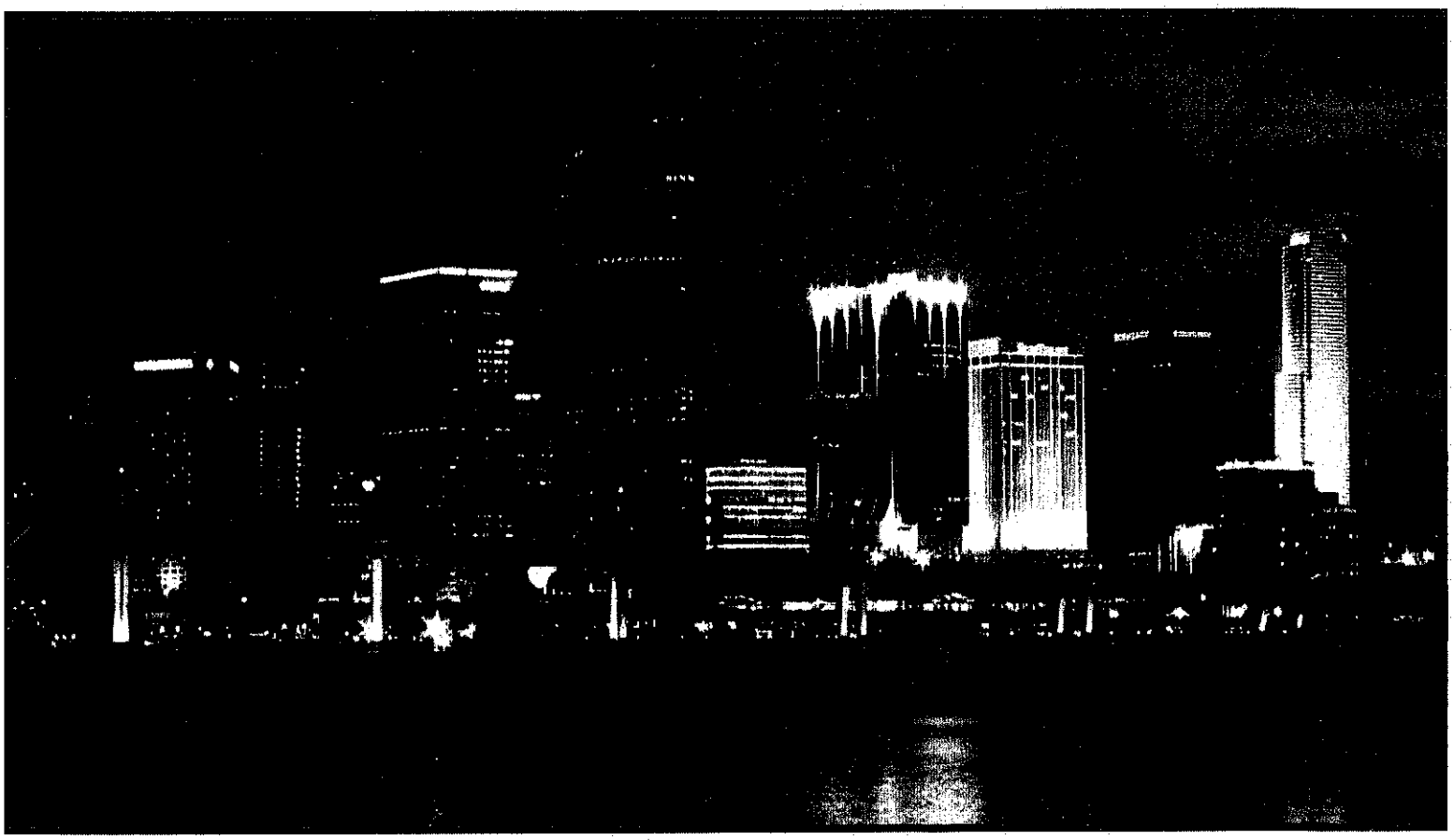
Question and Answers for Bid #525-10903 - Vehicle Registered Owner Information Service

OVERALL BID QUESTIONS
There are no questions associated with this bid.

EXHIBIT B

City of

Fort Lauderdale



Response to Request for Proposals #525-10903 for

Vehicle Registered Owner Information

COPY

CONTRACT COPY

January 24, 2012

LES

Law Enforcement Systems

A Duncan Solutions Company

Portions of this proposal contain valuable and protected information, ideas, know-how, concepts, processes and trade secrets that are the sole property of Duncan Solutions, Inc. and its affiliates. This protected data shall not be disclosed outside the proposal evaluation team and shall not be duplicated, used or disclosed in whole or in part for any purpose except the procurement process related to the subject Request for Proposals (RFP).

Release of confidential information may place Duncan Solutions at serious and irreparable competitive disadvantage in future procurements by providing our competitors with sensitive, confidential and proprietary information that would be unavailable to any third party but for the disclosure of this proposal. In the event that a third party makes a request for disclosure, please notify Duncan Solutions immediately in writing, so that we may have the opportunity to participate in any disclosure discussions and decisions.

This response is presented by
Law Enforcement Systems, LLC
a wholly owned and controlled subsidiary of Duncan Solutions, Inc.
For simplicity, we routinely refer to our company as
"LES" or "Duncan"

Gary Smith | President, Law Enforcement Systems, LLC
633 W. Wisconsin Avenue, Suite 1600 • Milwaukee, WI 53203
Phone: (414) 847-3700 | Fax: (414) 847-6700
Email: gsmith@duncansolutions.com

duncan

January 25, 2012

City of Fort Lauderdale
Ann Debra Diaz, Procurement Services Department
100 N. Andrews Avenue, #619
Fort Lauderdale, FL 33301

Re: Request for Proposals #525-10903 for Vehicle Registration Owner Information

Dear Ms. Diaz,

Thank you for contacting my associate, Dawn Carrier, earlier today regarding the statement included in our proposal requesting confidential treatment of information contained in our response. The statement reads as follows:

> *Portions of this proposal contain valuable and protected information, ideas, know-how, concepts, processes and trade secrets that are the sole property of Duncan Solutions, Inc. and its affiliates. This protected data shall not be disclosed outside the proposal evaluation team and shall not be duplicated, used or disclosed in whole or in part for any purpose except the procurement process related to the subject Request for Proposals (RFP).*
>
> *Release of confidential information may place Duncan Solutions at serious and irreparable competitive disadvantage in future procurements by providing our competitors with sensitive, confidential and proprietary information that would be unavailable to any third party but for the disclosure of this proposal. In the event that a third party makes a request for disclosure, please notify Duncan Solutions immediately in writing, so that we may have the opportunity to participate in any disclosure discussions and decisions.*

I apologize that this language was included mistakenly from our boilerplate materials. I understand that this request is not permitted under Florida law, and that it cannot be honored by the City. Accordingly, I request that you disregard this language in its entirety.

Thank you for your outreach to resolve this issue. Should you have any questions or concerns regarding this or any other aspect of our proposal, please do not hesitate to contact me or Dawn Carrier. Dawn can be reached by phone at (718) 715-1914 or by email at dcarrier@duncansolutions.com. You can reach me directly at (414) 847-3700 or by e-mail at gsmith@duncansolutions.com.

I look forward to hearing from you soon.

Sincerely,

Gary J. Smith
President, Law Enforcement Systems, LLC

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Executive Summary

LES' proposal offers the City a winning combination of demonstrated DMV expertise, proven performance, and commitment to strategic partnerships that promises to return registered owner information from all 51 states in a manner which meets all DPPA, Nlets and state DMV data security requirements.

Locating the registered owner of a vehicle is essential to collecting delinquent violations. Without the proper name and address, ticket revenue is lost forever.

Law Enforcement Systems, LLC (LES) is pleased to offer the City of Fort Lauderdale (the City) our best-in-breed DMV Lookup Services. LES has deep industry partnerships that make our solution truly comprehensive, responsive and efficient.

For nearly 12 years LES has been providing comprehensive support to clients in need of vehicle registered owner (RO) information for the citation processing and delinquent account collection processes. This includes providing such RO acquisition services to the City of Fort Lauderdale since 2005. As part of this service, the LES team utilizes a proprietary and comprehensive RO data acquisition solution we call *DMVRegInfo*. As part of this service, we acquire RO data directly from DMVs, indirectly using third party data sources and quasi-directly using comprehensive law enforcement services tools. Each method is dependent on establishing proper levels of authorization between our clients, the state DMV, the third party providers and LES.

Proposal Highlights

- **Proven High-Quality DMV Registered Owner Retrieval Service** used by over eight toll agencies and over 200 municipal violations agencies.
- **A Working Relationship with the City since 2005** for registered owner retrieval. Implementation of our DMV service will be immediate.
- **Strategic Nlets Partnership** will provide access to 37 state DMVs and return data to the City within 24-72 hours, as needed.
- **Direct DMV Relationships** provide best source for data and complete coverage of all 51 states.
- **Experienced Program Management Personnel** who have over 28 years working with state DMVs.

Key characteristics of our comprehensive solution include:

- Proven performance of DMV RO acquisition for Ft. Lauderdale since 2005
- Ability to retrieves vehicle registered-owner information from every state DMV, Canada and apportioned vehicles only in Mexico

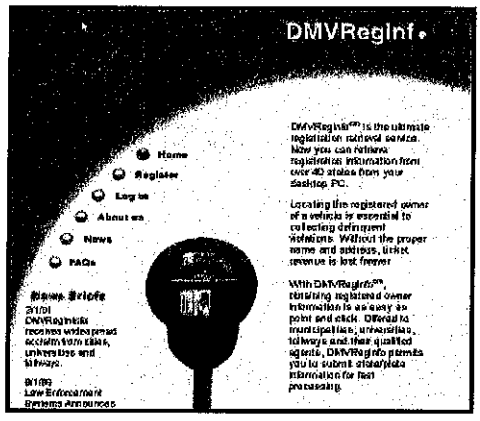
- Fast and efficient method to submit license plates for registered owner retrieval
- Cost-effective, easy and rapid RO retrieval
- Flexible subscriptions allows for online batch submission of requests and full integration with processing system(s)
- Optimal "hit rates" from a proven industry leader

On a daily basis LES accepts an FTP file from the City of Fort Lauderdale for RO data acquisition. As required by the City, this process will be enhanced to include sending an acknowledgement email to the City that the request file was successfully received. Once received, we prepare and submit the data through our comprehensive process to secure the requested RO data. Upon return from our sources, data is sent to the City via FTP for subsequent integration for its citation processing and collection process. On a monthly basis, LES provides a summary invoice and series of reports identifying the information acquisition activity.

LES maintains strict control of the City's confidential information. As with any sensitive data, and specifically that which is related to driver information, we understand that the release of DMV information is strictly governed by the Federal Drivers Privacy Protection Act and is subject to periodic audit by individual States. As such, only authorized users have access to the data we manage on behalf of the City. Further, our system automatically tracks all client requests for RO data and date of fulfillment. A historical audit trail is maintained by the system for all clients and is available as part of a printed report. As a demonstration of commitment to data security, all involved personnel sign an acknowledgment of the Federal Driver's Privacy Protection Act and a Security Agreement and are subject to immediate dismissal for any breach of policy and procedures.

Unmatched capabilities for acquiring registered owner information

With more than 200 clients utilizing our violation processing and collections services, LES has more experience than any other collections vendor at obtaining registered owner information from state departments of motor vehicles.



Evidence of LES' unique position in the municipal violations collection industry is best demonstrated by our proprietary DMV registered-owner retrieval service, ***DMVReginfo.com***. We scored a violation industry first when we released ***DMVReginfo®,*** a service that now retrieves vehicle registered-owner information from all 51 state DMVs.

In April 2010, after a one-year Pilot Program, Duncan-LES was granted full strategic partnership by Nlets, The International Justice and Public Safety Network. To achieve partnership status, LES had to implement secure site and data transmission

protocols and pass an on-site security inspection by Nlets. We have provided the certificate granted to Duncan by the Nlets Board of Directors in Section 2 for reference.
We access all 51 state DMVs where LES is authorized to use the ORI issued to qualified law enforcement agencies. Our S-ORI clients are not at a disadvantage to our ORI clients; they enjoy access to all 51 state DMVs via LES' direct relationships with over 20 DMVs and a DMV information reseller, RL Polk. The overlapping availability of individual state DMV information from multiple sources allows LES to choose best source and also to recycle no hits to the other sources in order to attain the highest RO rate possible.

To deliver a world-class retrieval service, LES hired ACS State and Local Solutions' Name Acquisition Manager, Mike Carneiro, in 2009. Mike oversaw ACS' Nlets implementation and on-going relationship. Mike, in combination with LES' own DMV experts, has implemented best practices to ensure the highest hit rates in the industry.

Proven expertise and capabilities working with municipal clients

Agencies that are using *DMVRegInfo* to maximize revenue from violators include: Inglewood, CA, New York City Parking Violations Bureau, NYC Red Light Enforcement Program, the Pennsylvania Turnpike Commission and the Illinois State Highway Toll Authority (statewide toll systems), Colorado E-470 Public Highway and numerous municipalities and state universities. Other major violation processing and collection companies using DMVReqInfo on behalf of their clients include: T2 Systems, Cardinal Tracking, Linebarger Goggan Blair & Sampson LLP, Nestor Traffic Systems, and Drico Recovery Systems. The best testament to our credentials is the fact that ***even some of our direct collection competitors are clients and users of DMVRegInfo.***

Our successful collection programs and DMV registered owner retrieval service for major electronic tolling agencies demonstrates the expertise and capabilities that our team will bring to the City should you decide to use us for secondary collections. Our goal is to represent each client in a manner that complies with their business rules and local and state laws governing violation account collections.

Minus attachments, our proposal is within the City's requested 50 page limit, and we have printed our proposal on recycled paper. LES shall honor and be bound by any and all requirements and agreements with the various states with regard to protection, confidentiality, and security of the Registered Owner information obtained on the City's behalf. LES shall protect the reputation and ethics of the City of Fort Lauderdale. Under no circumstances shall LES, our employees or any agent of LES/Duncan use any information received or obtained, for any other purpose other than that which has been outlined in this RFP

In conclusion, LES is prepared, qualified and eager to begin providing Out of State DMV Lookup Services. As our references will attest, we have the industry knowledge, we are a leader in DMV registered owner data acquisition, and we provide the best value in our industry.

1 Letter of Interest / Cover Letter

LES
Law Enforcement Systems

30-30 47th Avenue • Long Island City, NY 11101
Phone: (718) 729-3895 | Fax: (718) 349-7049 | www.duncansolutions.com

January 24, 2012

City of Fort Lauderdale
AnnDebra Diaz, Procurement Services Department
100 N. Andrews Avenue, #619
Fort Lauderdale, Florida 33301

Re: Request for Proposals #525-10903 for Vehicle Registration Owner Information

Dear Ms. Diaz,

On behalf of Law Enforcement Systems, LLC (LES), a wholly owned subsidiary of Duncan Solutions, Inc., I am pleased to present this proposal in response to RFP #525-10903 for Vehicle Registration Owner Information for the City of Fort Lauderdale. The enclosed submission details how our team is best positioned to deliver best practice solutions that will achieve the objectives set forth by the City.

Our DMVRegInfo service can be implemented immediately, without modification from established formats and procedures. LES offers the City a risk free solution at the lowest cost.

Several key factors distinguish LES' service offering:

- More than twenty-eight years experience working with DMVs
- Trusted Nlets partner for registration retrieval
- More than twenty years providing municipal collection services
- An unblemished record of integrity and compliance with DPPA and FDCPA

Dawn Carrier will be responsible for implementing our DMVRegInfo service. This proposal is firm for 120 calendar days from the date on this proposal, and may be extended upon mutual agreement. Our primary contact person at LES is:

Dawn M. Carrier, Vice President
Telephone: (718) 715-1914 / Fax: (718) 482-8930
Email: dcarrier@duncansolutions.com

We look forward to continuing to serve the City as its trusted partner.

Sincerely,

Gary J. Smith
President
Law Enforcement Systems, LLC
a Duncan Solutions Company

1.1 Signature Page

1.2 Non-Collusion Statement

1.3 Signed Addenda

BID/PROPOSAL SIGNATURE PAGE

How to submit bids/proposals: Proposals must be submitted by hard copy only. It will be the sole responsibility of the Bidder to ensure that the bid reaches the City of Fort Lauderdale, City Hall, Procurement Department, Suite 619, 100 N. Andrews Avenue, Fort Lauderdale, FL 33301, prior to the bid opening date and time listed. Bids/proposals submitted by fax or email will NOT be accepted.

The below signed hereby agrees to furnish the following article(s) or services at the price(s) and terms stated subject to all instructions, conditions, specifications addenda, legal advertisement, and conditions contained in the bid. I have read all attachments including the specifications and fully understand what is required. By submitting this signed proposal I will accept a contract if approved by the CITY and such acceptance covers all terms, conditions, and specifications of this bid/proposal.

Please Note: All fields below must be completed. If the field does not apply to you, please note N/A in that field.

Submitted by: _____ (signature) 1-20-2012 (date)

Name (printed) Gary J. Smith Title: President

Company: (Legal Registration) Law Enforcement Systems, LLC (LES)

CONTRACTOR, IF FOREIGN CORPORATION, MAY BE REQUIRED TO OBTAIN A CERTIFICATE OF AUTHORITY FROM THE DEPARTMENT OF STATE. IN ACCORDANCE WITH FLORIDA STATUTE 5607.1501 (visit http://www.dos.state.fl.us/).

Address: 633 W. Wisconsin Ave. Suite 1600 (Corporate Headquarters)

City Milwaukee State: WI Zip: 53226

Telephone No. 414-847-3700 FAX No. 414-847-6700 Email: gsmith@duncansolutions.com

Delivery: Calendar days after receipt of Purchase Order (section 1.02 of General Conditions): Immediate

Payment Terms (section 1.04): Net 30 Total Bid Discount (section 1.05): n/a

Does your firm qualify for MBE or WBE status (section 1.09): MBE n/a WBE n/a

ADDENDUM ACKNOWLEDGEMENT - Proposer acknowledges that the following addenda have been received and are included in the proposal:

Addendum No. 1 Date Issued 01/03/2012

P-CARDS: Will your firm accept the City's Credit Card as payment for goods/services?

YES _____ **NO** X

VARIANCES: State any variations to specifications, terms and conditions in the space provided below or reference in the space provided below all variances contained on other pages of bid, attachments or bid pages. No variations or exceptions by the Proposer will be deemed to be part of the bid submitted unless such variation or exception is listed and contained within the bid documents and referenced in the space provided below. If no statement is contained in the below space, it is hereby implied that your bid/proposal complies with the full scope of this solicitation. HAVE YOU STATED ANY VARIANCES OR EXCEPTIONS BELOW? BIDDER MUST CLICK THE EXCEPTION LINK IF ANY VARIATION OR EXCEPTION IS TAKEN TO THE SPECIFICATIONS, TERMS AND CONDITIONS. If this section does not apply to your bid, simply mark N/A in the section below.

Variances:

n/a

revised 6-16-11

NON-COLLUSION STATEMENT:

By signing this offer, the vendor/contractor certifies that this offer is made independently and *free* from collusion. Vendor shall disclose below any City of Fort Lauderdale, FL officer or employee, or any relative of any such officer or employee who is an officer or director of, or has a material interest in, the vendor's business, who is in a position to influence this procurement.

Any City of Fort Lauderdale, FL officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement.

For purposes hereof, a person has a material interest if they directly or indirectly own more than 5 percent of the total assets or capital stock of any business entity, or if they otherwise stand to personally gain if the contract is awarded to this vendor.

In accordance with City of Fort Lauderdale, FL Policy and Standards Manual, 6.10.6.3,

3.3. City employees may not contract with the City through any corporation or business entity in which they or their immediate family members hold a controlling financial interest (e.g. ownership of five (5) percent or more).

3.4. Immediate family members (spouse, parents and children) are also prohibited from contracting with the City subject to the same general rules.

Failure of a vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the City Procurement Code.

NAME	RELATIONSHIPS
Not applicable	Not applicable

In the event the vendor does not indicate any names, the City shall interpret this to mean that the vendor has indicated that no such relationships exist.

City of Fort Lauderdale • Procurement Services Division
100 N. Andrews Avenue, 619 • Fort Lauderdale, Florida 33301
954-828-5933 Fax 954-828-5576
purchase@fortlauderdale.gov

ADDENDUM NO. 1

RFP 525-10903
Vehicle Registered Owner Information Service

ISSUED January 3, 2012

1. This addendum is being issued to make the following changes:

    1. Attachment C has been corrected. Vehicle Tag has been changed from 6 digits to eight digits. The revised attachment has been uploaded for review.

    2. Attachment E and F (sample files) have been included for reference use only.

All other terms, conditions, and specifications remain unchanged.

AnnDebra Diaz, CPPB
Procurement Services Department

Company Name: Law Enforcement Systems, LLC
(please print)

Bidder's Signature: _____

Date: 01/20/12

2 Professional Licenses, Certificates, Registrations & Memberships

LES is fully certified to do business with the City, and has done so for over six years successfully. Through our industry partnerships, we have access to a vast network of resources and best practices.

The City of Fort Lauderdale has had a stable industry partner in LES since 2005. We have maintained all applicable certifications and licensure to provide services to the City, and have provided evidence of these in this section for reference.

LES maintains formal contracts to obtain DMV registered owner information with all states that require them. In addition, our Nlets partnership (described below) gives us access to all 51 US DMV agencies.

LES is a proud supporter of the following industry organizations:

- American Collectors Association
- Florida Parking Association
- Florida Govt. Finance Officers Assoc.
- Government Finance Officers Association
- International Parking Institute
- Middle-Atlantic Parking Association
- California Public Parking Assoc.
- New York State Collectors Association
- New York State Parking Association
- Pennsylvania Parking Association
- TEAMFL
- Texas Parking Association

Through strategic partnerships and memberships in professional organizations, LES has access to national and international networks of resources in collections, parking, toll ways, DMV RO access, and more. A summary of these relationships is presented below.

LES is a member in good standing of ACA International. ACA International, the Association of Credit and Collection Professionals, is the comprehensive, knowledge-based resource for success in the credit and collection industry.Founded in 1939, ACA brings together more than 5,000 members worldwide, including third-party collection agencies, asset buyers, attorneys, creditors and vendor affiliates. The association establishes ethical standards; produces a wide variety of products, services and publications; and articulates the value of the credit and collection industry to businesses, policymakers and consumers.

LES is a supplier member of IPI, and several of our management team members serve in leadership roles.

The International Parking Institute (IPI) is the largest and leading association of parking professionals and the parking industry. Founded in 1962, IPI's purpose is advancing the parking profession through leadership, education, professional development, conferences, connections, data collection, advocacy and outreach.

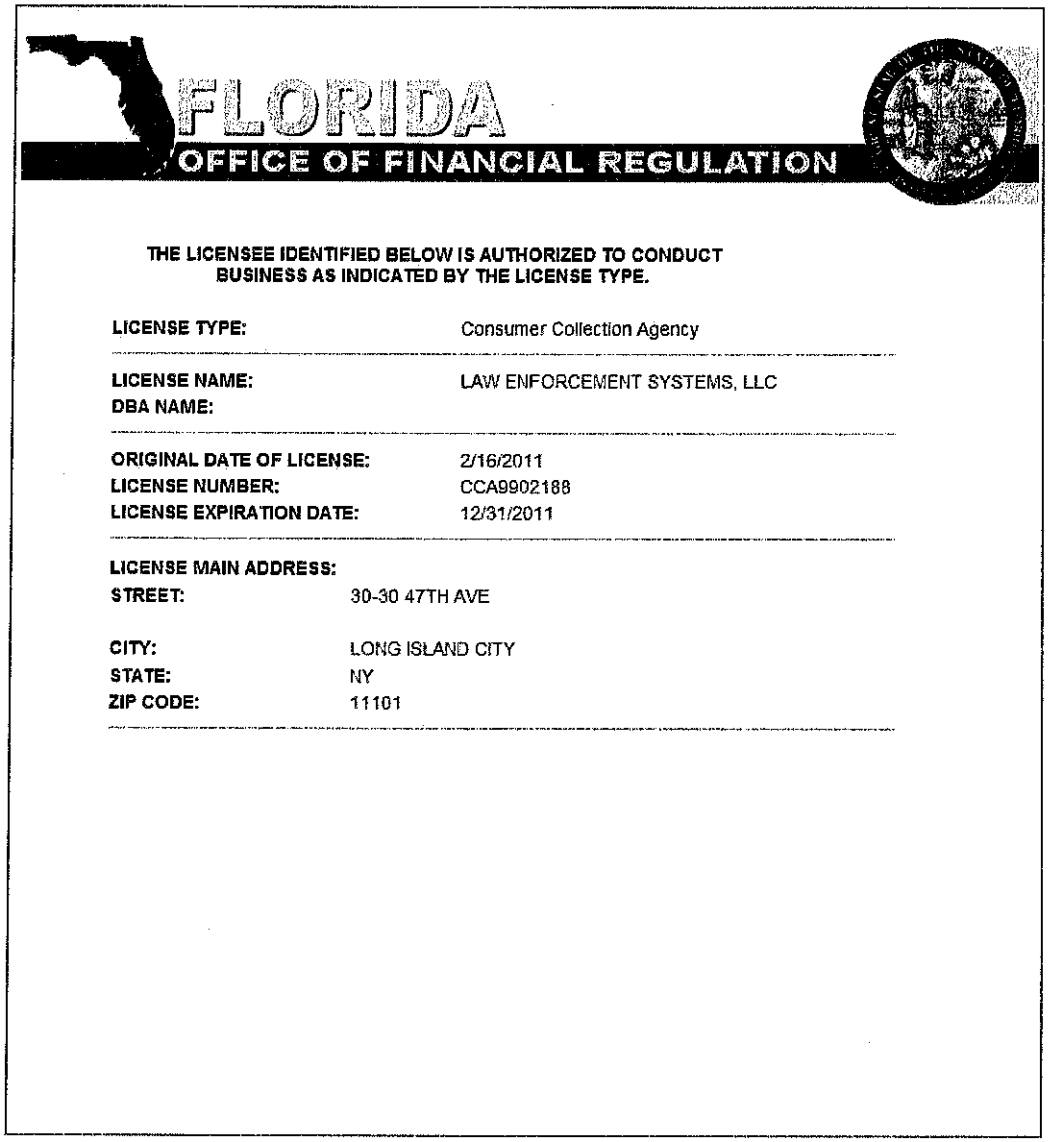
LES is an active member of the IBTTA. The International Bridge, Tunnel and Turnpike Association (IBTTA) is the worldwide association for the owners and operators of toll facilities and the businesses that serve tolling. IBTTA's mission is to advance toll financed transportation.

In 2009, LES-Duncan was named as an Nlets "Strategic Partner", one of only two agencies in the parking industry to have access to this network of data.

Nlets is the premiere interstate justice and public safety network in the nation for the exchange of law enforcement-, criminal justice-, and public safety-related information. Nlets is a 501(c)(3) nonprofit organization that was created over 40 years ago by the principal law enforcement agencies of the States. The user population is composed of all of the United States and territories, all Federal agencies with a justice component, selected international agencies, and a variety of strategic partners that serve the law enforcement community—all cooperatively exchanging data.

2.1 Florida Collection License

LES is a licensed collection agency, having obtained and maintained licensure through the State of New York. We are currently licensed to perform collection agency services in the State of Florida, and currently provide such services to a number of state clients, including the City of Fort Lauderdale, Miami-Dadė County, Miami-Dade Expressway, the Cities of Jacksonville, Deerfield Beach, Key West and Clearwater and the Town of Palm Beach. Evidence of our current licensure is provided below.



FLORIDA
OFFICE OF FINANCIAL REGULATION

THE LICENSEE IDENTIFIED BELOW IS AUTHORIZED TO CONDUCT BUSINESS AS INDICATED BY THE LICENSE TYPE.

LICENSE TYPE:	Consumer Collection Agency
LICENSE NAME:	LAW ENFORCEMENT SYSTEMS, LLC
DBA NAME:	
ORIGINAL DATE OF LICENSE:	2/16/2011
LICENSE NUMBER:	CCA9902188
LICENSE EXPIRATION DATE:	12/31/2011
LICENSE MAIN ADDRESS:	
STREET:	30-30 47TH AVE
CITY:	LONG ISLAND CITY
STATE:	NY
ZIP CODE:	11101

2.2 Florida Business Registration

LES also maintains valid business registration through the State of Florida, as demonstrated below.

State of Florida

Department of State

I certify from the records of this office that LAW ENFORCEMENT SYSTEMS, LLC is a limited liability company organized under the laws of New York, authorized to transact business in the State of Florida, qualified on August 17, 2010.

The document number of this limited liability company is M10000003633.

I further certify that said limited liability company has paid all fees due this office through December 31, 2011, that its most recent annual report was filed on February 11, 2011, and its status is active.

I further certify that said limited liability company has not filed a Certificate of Withdrawal.

Given under my hand and the Great Seal of Florida, at Tallahassee, the Capital, this the Sixteenth day of September, 2011

Secretary of State

Authentication ID: **400212234964-091611-M10000003633**

To authenticate this certificate, visit the following site, enter this ID, and then follow the instructions displayed.
https://efile.sunbiz.org/certauthver.html

2.3 State of New York Business License

NYS Department of State
Division of Corporations
Entity Information

The information contained in this database is current through January 18, 2012.

Selected Entity Name: LAW ENFORCEMENT SYSTEMS, LLC

Selected Entity Status Information

Current Entity Name: LAW ENFORCEMENT SYSTEMS, LLC
Initial DOS Filing Date: FEBRUARY 24, 2010
County: QUEENS
Jurisdiction: NEW YORK
Entity Type: DOMESTIC LIMITED LIABILITY COMPANY
Current Entity Status: ACTIVE

Selected Entity Address Information

DOS Process (Address to which DOS will mail process if accepted on behalf of the entity)
LAW ENFORCEMENT SYSTEMS, LLC
633 WEST WISCONSIN AVENUE
SUITE 1600
MILWAUKEE, WISCONSIN, 53203

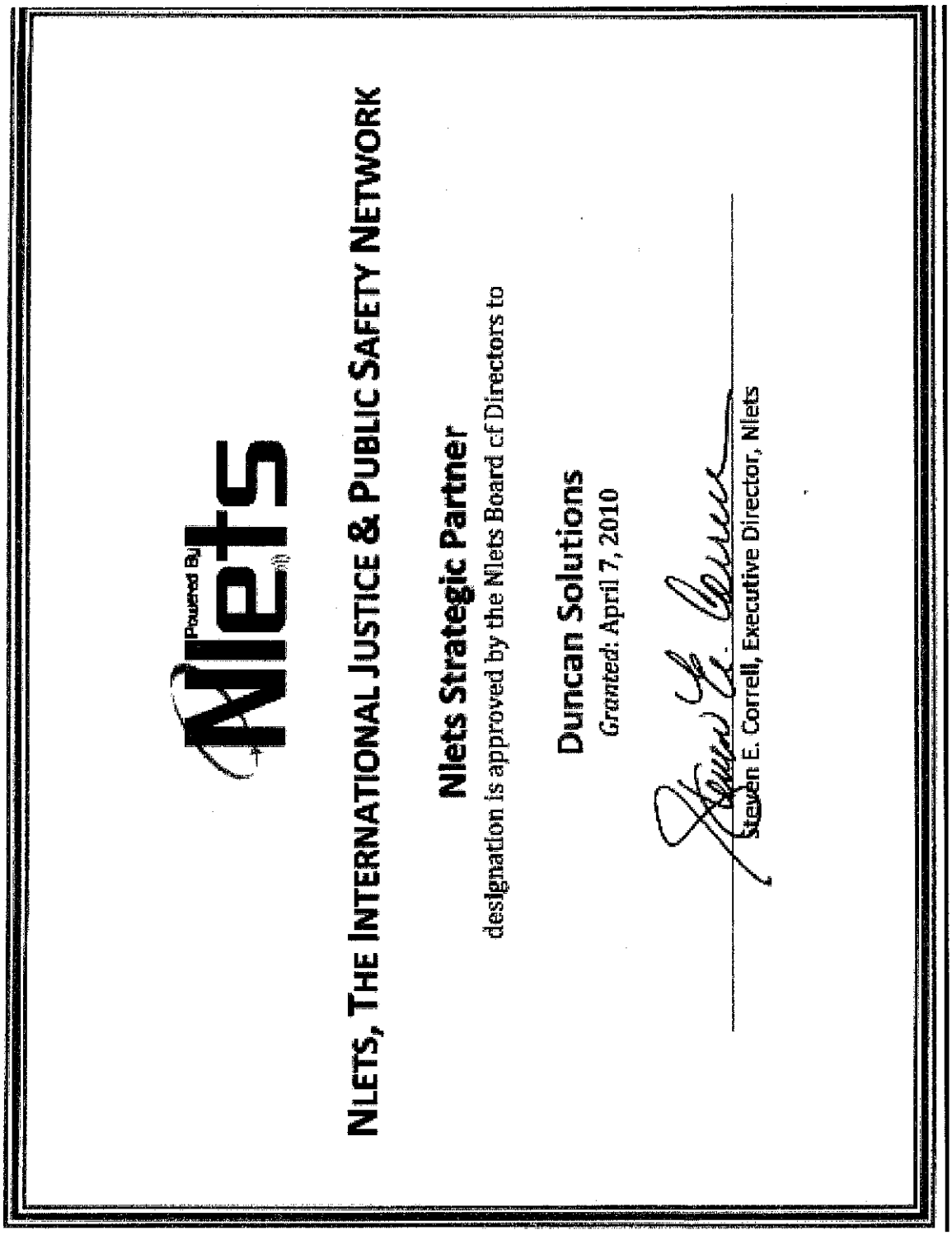
Registered Agent
NONE

This office does not require or maintain information regarding the names and addresses of members or managers of nonprofessional limited liability companies. Professional limited liability companies must include the name(s) and address(es) of the original members, however this information is not recorded and only available by viewing the certificate.

2.4 Collection License

2.5 Nlets Partnership Agreement

LES' parent company, Duncan Solutions, is one of only two parking industry firms that maintains partnership status with Nlets, the pre-eminent law enforcement information sharing network in the US.



Powered By Nlets

NLETS, THE INTERNATIONAL JUSTICE & PUBLIC SAFETY NETWORK

Nlets Strategic Partner

designation is approved by the Nlets Board of Directors to

Duncan Solutions

Granted: April 7, 2010

Steven E. Correll, Executive Director, Nlets

2.6 Sample Insurance Certificates

Certificate of Insurance

This certificate is issued as a matter of information only and confers no rights upon the Certificate Holder. This certificate does not affirmatively or negatively amend, extend, or alter the coverage afforded by the policies below. This certificate of insurance does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder. IMPORTANT: If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsements(s).

Named Insured(s):

TriNet HR Corporation
and all its affiliates and subsidiaries*
Professional Account Management, LLC (Endorsed as alternate employer)
9000 Town Center Parkway
Bradenton, FL 34202

Insurer Affording Coverage
Chartis Casualty Company (A)
Commerce & Industry Ins Company (B)
Ins Co of the State of Pennsylvania (C)
Nat Union Fire Ins Co of Pittsburgh PA (D)
New Hampshire Insurance Company (E)

The policies of insurance listed below have been issued to the insured named above for the policy period indicated. Notwithstanding any requirement, term or condition of any contract or other document with respect to which the Certificate may be issued or may pertain, the insurance afforded by the policies described herein is subject to all the terms, exclusions and conditions of such policies. Aggregate limits shown may have been reduced by paid claims.

Type of Insurance	Insurer	Policy Number	State	Effective Date	Expiration Date	Limits ☑ WC Statutory Limits
Workers' Compensation	B	046926592	FL	07/01/2011	07/01/2012	**Employers Liability**
	A	046926593	GA	07/01/2011	07/01/2012	Bodily Injury By Accident $ 2,000,000 Each Accident
	D	046926601	MD	07/01/2011	07/01/2012	Bodily Injury By Disease $ 2,000,000 Each Person
	E	046926603	MI	07/01/2011	07/01/2012	Bodily Injury By Disease $ 2,000,000 Policy Limit
	A	046926611	PA	07/01/2011	07/01/2012	

Other: Client: AEB / 94NQ

The above referenced workers' compensation policies provide statutory benefits only to the employees of the Named Insured(s) on such policies, not to the employees of any other employer.

*TriNet HR V, Inc; TriNet HR Corporation

Cancellation: Should any of the above described policies be cancelled before the expiration date thereof, the insurer affording coverage or its designee will endeavor to provide 30 days written or electronic mail notice to the certificate holder named herein, but failure to provide such notice shall impose no obligation or liability of any kind upon the insurer affording coverage, its agents or representatives.

Certificate Holder:

Professional Account Management, LLC
633 W Wisconsin Ave
Suite 1600
Milwaukee, WI 53203

AON Risk Services Northeast, Inc.
AON Risk Services Northeast, Inc.

(866) 443-8489 — Phone
07/01/2011 — Date Issued

CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY) 10/05/2011

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	CONTACT NAME:
Aon Risk Services Central, Inc. Milwaukee WI Office 10700 Research Drive Suite 450 Milwaukee WI 53226 USA	PHONE (A/C, No, Ext): (866) 283-7122 FAX (A/C, No): (847) 953-5390 E-MAIL ADDRESS:

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A: OneBeacon America Insurance Company	20621
INSURER B:	
INSURER C:	
INSURER D:	
INSURER E:	
INSURER F:	

INSURED
Duncan Solutions, Inc.
633 W. Wisconsin Ave
Suite #1600
Milwaukee WI 53203 USA

COVERAGES **CERTIFICATE NUMBER: 570044073813** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. Limits shown are as requested

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	GENERAL LIABILITY X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: POLICY PRO-JECT X LOC			711012151	10/10/2011	10/10/2012	EACH OCCURRENCE	$1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	$500,000
							MED EXP (Any one person)	$10,000
							PERSONAL & ADV INJURY	$1,000,000
							GENERAL AGGREGATE	$2,000,000
							PRODUCTS - COMP/OP AGG	$2,000,000
A	AUTOMOBILE LIABILITY X ANY AUTO ALL OWNED AUTOS SCHEDULED AUTOS X HIRED AUTOS X NON-OWNED AUTOS			711012151	10/10/2011	10/10/2012	COMBINED SINGLE LIMIT (Ea accident)	$1,000,000
							BODILY INJURY (Per person)	
							BODILY INJURY (Per accident)	
							PROPERTY DAMAGE (Per accident)	
A	X UMBRELLA LIAB X OCCUR EXCESS LIAB CLAIMS-MADE DED RETENTION			711012151	10/10/2011	10/10/2012	EACH OCCURRENCE	$15,000,000
							AGGREGATE	$15,000,000
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N/A					WC STATU-TORY LIMITS / OTH-ER	
							E.L. EACH ACCIDENT	
							E.L. DISEASE-EA EMPLOYEE	
							E.L. DISEASE-POLICY LIMIT	
A	E&O-ProfLiabPri			711012151	10/10/2011	10/10/2012	Limit (1) SIR/Deductible (1)	$5,000,000 $25,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
Evidence of coverage.

CERTIFICATE HOLDER

Duncan Solutions, Inc.
633 W. Wisconsin Ave., Suite 1600
Milwaukee WI 53203 USA

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Aon Risk Services Central Inc.

Holder Identifier :

Certificate No : 570044073813

©1988-2010 ACORD CORPORATION. All rights reserved.

ACORD 25 (2010/05) The ACORD name and logo are registered marks of ACORD

CERTIFICATE OF PROPERTY INSURANCE

DATE (MM/DD/YYYY): 10/06/2011

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

If this certificate is being prepared for a party who has an insurable interest in the property, do not use this form. Use ACORD 27 or ACORD 28.

PRODUCER Aon Risk Services Central, Inc. Milwaukee WI Office 10700 Research Drive Suite 450 Milwaukee WI 53226 USA	CONTACT NAME: PHONE (A/C, No, Ext): (866) 283-7122 FAX (A/C, No): (847) 953-5390 E-MAIL ADDRESS: PRODUCER CUSTOMER ID #: 570000036364
INSURED Duncan Solutions, Inc. 633 W. Wisconsin Ave Milwaukee WI 53203 USA	INSURER(S) AFFORDING COVERAGE — NAIC # INSURER A: Federal Insurance Company — 20281 INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:

Holder Identifier :

COVERAGES **CERTIFICATE NUMBER:** 570044073668 **REVISION NUMBER:**

LOCATION OF PREMISES / DESCRIPTION OF PROPERTY (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YYYY)	POLICY EXPIRATION DATE (MM/DD/YYYY)	COVERED PROPERTY	LIMITS
	PROPERTY CAUSES OF LOSS: BASIC / BROAD / SPECIAL / EARTHQUAKE / WIND / FLOOD DEDUCTIBLES: BUILDING / CONTENTS				BUILDING PERSONAL PROPERTY BUSINESS INCOME W/O EXTRA EXPENSE EXTRA EXPENSE RENTAL VALUE BLANKET BUILDING BLANKET PERS PROP BLANKET BLDG & PP	
	INLAND MARINE CAUSES OF LOSS: NAMED PERILS	TYPE OF POLICY POLICY NUMBER				
A	X CRIME TYPE OF POLICY: Crime - Primary	82228053	10/10/2011	10/10/2012	X Emp Theft X Deductible	$1,000,000 $15,000
	BOILER & MACHINERY / EQUIPMENT BREAKDOWN					

SPECIAL CONDITIONS / OTHER COVERAGES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

CERTIFICATE NUMBER: 570044073668

CERTIFICATE HOLDER

Duncan Solutions, Inc.
633 W. Wisconsin Ave., Suite 1600
Milwaukee WI 53203 USA

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Aon Risk Services Central Inc.

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3 Company Profile

Law Enforcement Systems, LLC (LES) is a wholly owned subsidiary of Duncan Solutions, Inc. and has been a leading violations processing and collection specialist in the United States for over twenty-eight years. Dedicated solely to violation collection and related services, LES has developed proprietary violations collection software and established relationships with all 51 state DMVs in order to identify, pursue and maximize revenue owed by violators for our qualified public sector clients. LES services for the violation industry range from total outsource solutions where LES manages the complete processing and billing cycle to backlog and second position contingency collection programs.

In 2008, LES merged with Duncan Solutions, a global leader in the parking industry, delivering integrated solutions to address public sector parking and transportation management challenges. Our vision was to leverage our combined resources to offer a best in class solution for violation processing, DVM data acquisition, and adjudication support; debt collections; and systems that integrate with and support every manner of innovative technology available—from Mobile License Plate Recognition (MLPR) to advanced boot and tow applications and devices.

3.1 Legal Information

Law Enforcement Systems (LES) Company Information	
Company Information	**Response**
Legal Name	Law Enforcement Systems, LLC
Address	30-30 47th Ave. Long Island City, NY 11101
Telephone Number	(718) 715-1914
Fax Number	(718) 349-7049
Toll Free Number	1-880-99DUNCAN
Email Address	dcarrier@duncansolutions.com
Web Page Address	www.duncansolutions.com
Legal Entity Status	Limited Liability Corporation (Please refer to Section 2 for certifications and licenses)

Law Enforcement Systems (LES) Company Information	
Company Information	**Response**
Hours of Operation	8am-5pm EST
Years in Business	29+ years
Local/Regional/National	National
MBE/WBE	Not applicable.

3.2 Additional Background

The history of LES' collections business is defined by a strategic focus on vehicle-related debt, which culminated in the merger of two industry leading agencies. Law Enforcement Systems, LLC (LES) was founded in 1982 and immediately established a reputation as a top solution provider to municipal and transportation agencies, including New York City, Fort Lauderdale, Miami-Dade County PVB and Expressway, Jacksonville, and many others, by providing parking and toll violation collection services. Professional Account Management, LLC (PAM), has developed into one of the fastest growing companies in the industry since its inception in 1988, with a portfolio of clients including top-tier cities such as Washington, DC, Pittsburgh, Detroit, Houston, Milwaukee, and many more.

In 2005, Duncan Solutions was established as a mid-market alternative for government agencies seeking parking and transportation management solutions. This merger brought together the deep resources and innovative solutions of LES and PAM, making Duncan the leader in debt collections for parking and other vehicle-related accounts. Today, Duncan is assigned over two million municipal accounts with over $250 million in value.

4 Joint Venture

LES does not anticipate the use or integration of any joint venture services for this procurement.

5 Disputes, Litigation & Defaults

LES is proud of its unblemished history. LES has not been involved in any disputes, litigation or defaults in the past five years.

6 Qualifications/Experience

LES optimizes client revenues and positive customer service outcomes with a project team that is deep, seasoned, and has practical experience acquiring DMV RO for the City of Fort Lauderdale.

As the City's current provider, LES has established the current operational and technical infrastructure, processes and personnel, and has delivered successful Vehicle Registered Owner Information service contract performance to date. As a comprehensive service provider in the parking industry, we expect to continue to enhance the City's program through superior RO acquisition services.

Highlights

- **Proven High-Quality DMV Registered Owner Retrieval Service**
- **A Working Relationship with the City since 2005** for registered owner retrieval.
- **Experienced Program Management Personnel** who have over 28 years working with state DMVs.

6.1 Team Qualifications

The City of Fort Lauderdale's RO acquisition service will be driven by a team of industry leading professionals with substantial experience and capability.

Dawn Carrier Ms. Carrier will continue to be the operations manager for the

Account/Operations Manager

City, responsible for the day-to-day management of the collections program. She has directed Fort Lauderdale's operations for the past 7 years, in accordance with City business rules and requirements. She has been Vice President of Client Services since 2001 and in that capacity is responsible for managing all new collection program implementations. Her duties generally include working directly with the client to formulate business rules, processing procedures, and time frames; developing custom collection letters; and creating the Collections Operations Plan, including collections procedures.

Eric Hunn
Implementation Manager

Mr. Hunn is a seasoned collection professional with more than 21 years of experience in the industry. During his career, Mr. Hunn spent over two decades managing municipal violations processing and collection contracts, including the States of Arizona and New Jersey, and the Cities of Philadelphia, Denver, Los Angeles, Dallas, Cleveland, San Francisco, and over 50 others. As COO of MRS Associates, Mr. Hunn managed more than 700 staff in four locations in the United States. During his tenure, MRS served 50 national financial, commercial, investor, and government collection clients and generated more than $180 million in annual gross revenues on their behalf. Mr. Hunn's industry expertise will provide a solid baseline for a smooth transition for the City.

Mike Carneiro
DMV Interface Manager

Mr. Carneiro brings over 30 years of Information Technology experience, ranging from programming Mainframe Computer Information Systems to managing high-volume information system processes. As ACS' Subject Matter Expert and company liaison to state Motor Vehicle Divisions; Toll and Highway Authorities, and Federal Government agencies for nearly three decades, Mr. Carneiro established and maintained ACS' strategic partnerships with a government sponsored national law enforcement group, acquiring registered owner information services for violation processing for over 30 million inquiries for 100 government clients. For 23 years, Mr. Carneiro served as ACS' key architect and system support manager for systems and modules that interacted with DMVs, including ACS' Motor Vehicle Registry System (MOVERS), Ticket Information Management System (TIMS), and enhanced eTIMS applications. He was the exclusive ACS contact with DMVs across all US states and territories as well as foreign motor vehicle services in Canada and Mexico. In addition, Mr. Carneiro brings advanced programming and technical project management skills to the program.

Staff Resumes

LES' team to serve the City is distinguished by our expertise retrieving DMV RO, including over six years working with Fort Lauderdale. On the following pages, professional resumes of our staff are included, demonstrating the depth of our experience.

Dawn Carrier

Account/Operations Manager

Summary of Qualifications

Ms. Carrier has been Vice President of Client Services, a full-time position, since 2001 and in that capacity is responsible for managing all new collection program implementations. Her duties generally include working directly with the client to formulate business rules, processing procedures, and time frames; developing custom collection letters; and creating the Collections Operations Plan, including collections procedures.

She brings to the project significant Project Management experience, including:

- City of Fort Lauderdale – Directed all operational and performance related tasks, from defining and documenting client business rules, to managing day-to-day operations
- Orange County Transportation Authority (OCTA – 91 Express Lanes) toll violator and revoked account collection– created specialized operations manual and extensive audit reports for client
- Implemented successful pilot program for an E-ZPass toll authority
- San Diego Association of Governments I-15FasTrak – worked with SANDAG to implement a comprehensive revoked account collection service and skip tracing services for SANDAG's first-party billing efforts
- DMVRegInfo – manage out-of-state registration retrieval services for over 100 municipal accounts including Illinois State Toll Highway Authority, Pennsylvania Turnpike Commission, VADOT, DELDOT and the NYC PVB

Professional Experience

Law Enforcement Systems, Inc., Vice President, Client Services ***2001 – Current***

- Insures FDCPA and FDPPA compliance by employees through training sessions
- Manages new collection program implementation and guarantees program exceeds expectations through on site meetings, daily communication, and reporting
- Manages creation of comprehensive client /customer operations manuals (available upon request)
- Primary liaison between client and LES production, customer service, IT, payment processing and accounting departments

Law Enforcement Systems, Inc., Vice President, Sales and Marketing ***1982 – 1986***

- Jointly responsible for the successful start up of company
- Conducted market research and generated sales leads resulting in first LES municipal clients
- Coordinated letter generation, data entry, and reporting to client

Education

1999: BA in economics – SUNY Stony Brook, NY.

Professional Licenses, Certifications & Affiliations

2001: ACA International Certified Collector

2002: Qualified as agency collection manager by State of Colorado Department of Law

Eric Hunn

Project Implementation Manager

Summary of Qualifications

A 21-year veteran of the collections industry, Eric Hunn has extensive experience in all aspects accounts receivable management including operations, sales, marketing, information technology and collection strategy.

Professional Experience

Duncan Solutions, Inc. ***2010 – Present***

Assists with solution development, implementation support, collection program analysis and optimization, general project management and operations management consulting.

Business Processes Redefined (BPR), Chief Operating Officer ***2008 – 2010***

Mr. Hunn handles the identification, due diligence, integration, and management of collection agency partners in the BPR National Agency Recovery Network. Mr. Hunn also works directly with clients with delinquent accounts receivable. He oversees the analysis of client portfolios, including liquidation curve modeling, recovery forecasting, and the segmentation and allocation of accounts among multiple collection agencies within BPR's network. Mr. Hunn created the BPR model to provide a single source to manage diverse account categories (parking violations, moving violations, taxes, credit cards, auto loans, student loans, etc.) and integrate a variety of diverse collection systems, including Artiva, DAKCS, Latitude, CollectOne, and WinDebt. This integration provides consolidated outsourcing of account referrals, payment processing, demographic updates, and financial reconciliation for multiple clients and over three dozen collection agencies.

MRS Associates, Inc., Chief Operating Officer ***2005 – 2008***

At MRS, Mr. Hunn managed more than 700 staff in four locations in the United States and a fifth in Mumbai, India. During his tenure, MRS served 50 national financial, commercial, investor, and government collection clients and generated more than $180 million in annual gross revenues.

Affiliated Computer Services, Vice President of Operations-Government Solutions Division ***1990 – 2005***

Mr. Hunn ran a business unit that provided BPO/IT integration and debt collection services, with responsibility for operational oversight and marketing. During his tenure, annual sales grew from $95 million to $150 million over a three-year period, yielding more than $700 million in annual delinquent revenue collection for the company's government clients.

Education

Bachelor of Science – Finance, Pennsylvania State University
MBA – Operations Management, Drexel University

Professional Licenses, Certifications & Affiliations

- Speaker at the Collection Technology Conference, Fair Isaac's InterACT, Distressed Debt Investors Forum, and the Student Loan Finance Council.
- Experian Collections Executive Council, Member
- American Honda Finance Collection Agency

Mike Carneiro
DMV Interface Manager

Summary of Qualifications

Mr. Carneiro is an industry Subject Matter Expert and company liaison to state Motor Vehicle Divisions, Toll and Highway Authorities and Federal government entities. He has established strategic partnerships with government agencies to acquire registered owner information for violation processing and collections for over 30 million inquiries for over 100 government clients.

Professional Experience

Law Enforcement Systems, Inc., DMV Interfaces Manager ***2010 -Present***

Subject Matter Expert on ownership identification and acquisition of registered owner name and address information from State Motor Vehicle agencies for skip tracing on behalf of State and Municipal governments.

ACS State & Local Solutions, Inc., Name Acquisition Services Manager ***1984-2010***

Managed registered owner retrieval from state DMV's for violation processing and collections. Was the company liaison to all 51 U.S. Divisions of Motor Vehicles as well as Canadian Ministries. Established key partnership with the National Law Enforcement Telecommunications Systems (Nlets) group. Drastically improved file transfer between majority of Motor Vehicle agencies via File Transfer Protocol (FTP). Built and maintained high volume information system process to acquire ownership information via dedicated link to Nlets via FTP. Generated all program and project specifications for all development and applications for Motor Vehicle Registry Systems (MOVERS). Designed and implemented skip tracing waterfall utilizing third party vendor software and services for multiple information solutions companies.

Harlequin Enterprises, Inc., Sales Analyst ***1979-1984***

Managed and trained sales analytical staff in fourth generation programming languages, used for ad hoc reporting and sales analysis. Designed and implemented entire production reporting system in support of National Sales team.

Education

Associate of Science - Criminal Justice, Colorado Technical University

6.2 Company Qualifications

LES has been delivering industry leading DMV RO retrieval services to municipal and tollway clients for almost 12 years, and has been serving the City of Fort Lauderdale in this capacity since 2005. LES has a significant footprint as a service provider to the parking industry. Counting recent contract awards, each year LES collectively collects more than $100 million in revenue for more than 150 clients. Recent contract awards suggest that LES' solution, industry experience, and seasoned management team represent a low-risk, high-yield option in jurisdictions both large and small. LES differentiates itself from commercial collections agencies by their strategic focus and expertise in municipal government receivables management.

> Duncan conducts four million registered owner transactions annually – though all 51 state DMVs

DMV Interface Expertise

Duncan is without peer in the acquisition of DMV registered owner (RO) data, which is essential to generating peak revenue from ticket processing and collections activities. Any effort to pursue delinquent parking ticket debt is contingent upon identifying the owner of the ticketed vehicle. For over twenty four years, Duncan has worked with DMVs across the nation to quickly obtain registered owner name and address information for the operation of parking ticket processing programs.

We have demonstrated capabilities through our State of Connecticut DMV relationship, and have the capability of obtaining RO data from all 50 states, the District of Columbia, and Canadian provinces (where legal). **Nationally, our DMV hit rate exceeds 85 percent.** Duncan monitors our success rate for name and address acquisitions through a hit rate analysis. The hit rate represents the numbers of times a vendor receives an accurate name and address from the DMV as a percentage of the total number of requests for such information. The hit rate is the backbone to the client's financial status as each hit rate percentage point has the potential to translate into hundreds of thousands of dollars in revenue. We understand the importance of obtaining accurate registered owner information on a timely basis and the impact it has on revenue collections. As such, we continuously fine tune our processes and technical approaches so that we can ensure that our hit rates exceed industry standards. Our active relationships with all DMVs have led to our personnel developing an in-depth knowledge of DMV rules and the methods to achieve efficient DMV interfaces (e.g., automated, tape, disk, FTP or online).

Duncan's Capabilities in Obtaining Out-of-State DMV Information

Without valid debtor information, out of state accounts are very challenging to collect. Duncan has substantial expertise in interfacing with state DMV agencies and acquiring registered owner information.

Our work for New York City is a high profile example of the value Duncan offers in tracking down out of state debtors.

Recently, Duncan helped New York City tap into an unrealized source of revenue by obtaining DMV registered owner information for New York City's Parking Violation Bureau. Pennsylvania residents alone had accumulated over $14 million in unpaid parking tickets in 2005. Now, those individuals are pursued to comply with the parking regulations of the State of New York, and $250 million in revenue has become collectable by the City. Duncan's DMV registered owner hit rates average in excess of 85%. Duncan is able to consistently produce these results through:

- Direct relationship with state DMV's
- A strategic partnership with Nlets
- Duncan's experience processing over 100,000 requests through the NY DMV, and over 2.5 million requests through all 51 state DMV's

On the following page, we include a summary of the results we have been able to obtain on behalf of the City of New York.

Duncan Engagement Summary:

New York City

Agencies Served:	Parking Violations Bureau
Partner Since:	2004
Services Provided:	DMV Registered Owner (RO) Information Acquisition
Hit Rate:	Approximately 85%
Volume:	Approximately 625,000 requests annually
Benefits Realized by Client:	Provided access to names and addresses of previously untraceable out-of-state scofflaws. Millions of dollars, previously uncollectable by the City, are now available and highly collectable.

In 2009, New York had millions of dollars in revenue driving out of the state, as the City had no cost-effective means to pursue out-of-state motorists with delinquent parking tickets. A state investigation revealed that millions of dollars in uncollectable citation debts were escaping the City. In 2005, the State of Pennsylvania alone accounted for over $14 million in parking violation fines that the City had no cost-effective means to collect. DMV lookups through direct interfaces with state DMV's were extremely cost-prohibitive in many states, especially in key states such as Pennsylvania, New Jersey and Connecticut. These three "unreachable" states accounted more than half of the City's parking tickets issued to out-of-state license plates annually.

Duncan worked with CGI to identify and implement an unconventional, highly cost-effective solution leveraging Duncan's knowledge of a law enforcement resource called "Nlets." Nlets (National Law Enforcement Telecommunications System) is a secure information sharing system for state and local law enforcement agencies. It provides electronic messaging to allow information exchange between state, local, and federal agencies and support services to justice-related computer programs. The network is operated by Nlets, a non-profit corporation owned and operated by the states and funded solely by fees for service. Knowing that the City Department of Finance was not going to several key states for registered owner information, Duncan helped CGI and the City navigate Nlets' program policies and technical requirements to deliver a highly economical, fully automated solution.

Effectively, Duncan's approach arranged for the City to use the Nlets privileges available to the City's Sherriff's Department and then automated interfaces to facilitate out-of-state DMV registered owner data lookup processes. The project took nearly three years to complete, but was able to deliver value throughout the entire implementation process, beginning with a pilot program with Nlets in summer of 2009. Through Duncan, the City began to receive DMV records from Arizona, Connecticut, Pennsylvania, Hawaii, Iowa, Nevada, New Hampshire and Utah, all of which were previously inaccessible. The pilot was such a success that Duncan was named an Nlets "strategic partner" in April of 2010.

Since that time, Duncan has helped the City of New York track down violators from other states, enabling the City to recover millions in revenue. Through its innovative approach, Duncan has maintained steady hit rates of over 80%, and in high volume states such as Pennsylvania (92%), New Jersey (86%), and Florida (89%), Duncan's performance has been outstanding.

As the table below demonstrates, Duncan's expertise, innovation and vision helped the city identify and bill an estimated $101 million in previously unidentified parking accounts, which resulted in some $20 million in delinquent

collections revenue. Overall, Duncan has enabled the City to bill an estimated $250 million in previously unidentified accounts.

NYC and Duncan Track Down Out-of-State Violators

NYC Access to Out-of-State Violators

Duncan's Innovation Opens the Door

Request period		Plate Requests	Hits	Hit Rate	Equivalent citations (assumes 2 per plate)	Potential revenue @ $107.00 per citation
I. Backlog	9-Sep	213,744	185,399	87%	370,798	$39,675,386.00
	9-Oct	82,000	63,000	77%	126,000	$13,482,000.00
	9-Nov	49,000	40,000	82%	80,000	$8,560,000.00
	9-Dec	36,000	30,000	83%	60,000	$6,420,000.00
	10-Jan	48,000	40,000	83%	80,000	$8,560,000.00
	10-Feb	41,000	35,000	85%	70,000	$7,490,000.00
	10-Mar	54,000	45,000	83%	90,000	$9,630,000.00
	10-Apr	44,000	37,000	84%	74,000	$7,918,000.00
Startup thru pilot phase Total		567,744	475,399	84%	950,798	$101,735,386.00
II. Current	May '10 thru Aug '11	825,000	700,000	85%	1,400,000	$149,800,000.00
Total Activity since Niets Start-up		1,392,744	1,175,399	84%	2,350,798	$251,535,386.00

Leveraging its substantial expertise in obtaining name and address information for violators, Duncan has helped locate millions of previously unidentifiable out-of-state debtors, enabling the City to bill on hundreds of millions of dollars in parking revenue.

Through a focus on innovation and revenue recovery, instead of just a traditional "collections" program, Duncan helped the City access a new revenue stream. More importantly, out of state motorists can no longer ignore their parking ticket obligations in New York City.

A Sampling of LES' DMVRegInfo Clients

Agencies that are using *DMVRegInfo* to maximize revenue from violators include: Inglewood, CA, New York City Parking Violations Bureau, NYC Red Light Enforcement Program, the Pennsylvania Turnpike Commission and the Illinois State Highway Toll Authority (statewide toll systems), Colorado E-470 Public Highway and numerous municipalities and state universities. Other major violation processing and collection companies using DMVRegInfo on behalf of their clients include: T2 Systems, Cardinal Tracking, Linebarger Goggan Blair & Sampson LLP, Nestor Traffic Systems, and Drico Recovery Systems.

6.2.1 Organizational Structure

LES is a limited liability corporation, and a wholly owned subsidiary of Duncan Solutions.

6.3 Facilities

LES provides its service from our Duncan Solutions Corporate Offices located in Milwaukee, Wisconsin. The Company also has key operational offices in Atlanta, GA, Carlsbad, CA, Inglewood, CA, Pittsburgh, PA, Silver Spring MD, as well as having key personnel across the Country.

6.4 Technological Capabilities

The Duncan team has extensive experience in establishing and managing comprehensive data centers from which we provide our technology services. Additionally, the Duncan team of companies has significant operational and consultative expertise in the parking industry enabling us to build, provide and manage the information systems and services that are vital to the success of our client's parking enforcement management programs.

For more that twenty years, we have proven our ability to provide flexible and robust solutions that meet our client's complete parking management programs or a portion thereof. Under our current contract with the City of Fort Lauderdale, LES has proven its ability to provide timely, efficient and effective services including the receipt, processing and return of vehicle registered owner information for the City's parking management program. No matter what the scale of an opportunity may be, the Duncan team of companies strives to provide the best products and services that continue to meet or exceed the needs of our customers.

6.5 Other Resources

In addition to our DMV relationships and interfaces, LES is one of two parking industry agencies that have been granted strategic partnership status by Nlets. This partnership enables LES to access all 51 US DMV agencies on behalf of our clients. For more detail, please refer to Section 2.

7 Business Requirements Matrix

LES has developed a first-hand understanding of the City's program, and has designed a comprehensive and efficient DMV RO acquisition solution to build upon that will meet or exceed the needs of the City.

The City of Fort Lauderdale has realized very positive program results and substantial value since engaging LES to perform Vehicle Registered Owner Information acquisition services. Currently, we provide a proven and reliable interface with the City's T2 Flex system for registered owner information acquisition. As a key benefit, not only has this solution enabled the City to achieve outstanding collection results, but by selecting LES as the ongoing vendor of choice, the City would eliminate the risks of delay or implementation typically associated with the transition to a new contractor.

LES clearly understands that the solution must be able to address the following:

- Obtain and provide DMV registered owner information for all citations issued by the City, for all states, and for which RO information does not already exist in the City's database.
- From time to time, the City will also send a file of unpaid citations with out-of-state tags that remain unpaid. From this information the selected Contractor will provide updated registered owner information.
- Provide RO for both in-state and out-of state vehicle tag numbers.
- Include the provision of RO data for the continental United States, the Canadian provinces, and Mexico.
- Contractors must be able to provide files formatted to interface with the City's T2 Flex citation management system for data swapping of tag information and registered owner information, etc. as currently configured.
- Coordinate any required documentation or approvals with the City for the provision of DMV information where required.
- Contractor shall have either a Broward County or toll free (800) telephone number(s) for City and customer contact purposes.
- Contractor must have the capability to send and receive ASCII data files via FTP or email and email acknowledgments of file transfers.
- Contractor must provide and maintain a valid e-mail address where files may be sent.
- Contractor will send return files to a designated City e-mail address.
- Contractor shall provide and send to the City on a daily basis, or on the schedule mutually agreed to, the newly obtained Registered Owner information and shall accept the file of newly issued citation vehicle tags from the City daily.
- The Contractor shall make the following reports available on-line and in printable format:

- **Acknowledgment Report**-provided by email to a distribution list established by the City or on-line detailing the number of records received and a report of the number of records transmitted back.
- **Monthly Statement**-includes record count of the number of daily RO transmittals by state and total fees due for services rendered.
- If requested, the Contractor shall, on a timely basis, provide a detail report in Excel or .csv format to support the number of registered owner records invoiced.

The remainder of this section includes our response to the City's Business Requirements Matrix, a summary of our proposed solution and a description for each element included in the requirements matrix.

7.1 Business Requirements Matrix

In accordance with the RFP, we have included a completed version of the City's Business Requirement Matrix.

ATTACHMENT B
BUSINESS REQUIREMENTS MATRIX

Item	C-Critical	BUSINESS REQUIREMENTS MATRIX (Vendors should indicated whether this service will be provided or not and provide any comments to explain or detail the service proposed.	Narrative
1)	C	Describe your disaster recovery plan with specifics as to recovery of data, offsite redundancy, alternate for equipment and power failures, and other plans to mitigate service disruptions	Yes - Included in proposal
2)	C	Transmit, on the day information is received, an electronic file with required data elements in a custom record layout by 3:00 p.m. eastern standard time. (See Technical Section for file layout information). **This is critical to the City**—your response should be specific as to your ability to perform this requirement.	Yes - Included in proposal
3)		Describe the background checks performed, if any, on all personnel who will be involved with the City's account	Yes - Included in proposal
4)	C	Ability to receive citation files in an ASCII text file format via e-mail or F.T.P.	Yes - Included in proposal
5)		Parking Services operates 7:30 am to 4:30 pm, EST. What are the hours of operation of your facility and, specifically, the customer service or account rep who will be servicing this account?	Yes - Included in proposal
6)	C	Your customer service policies regarding the City's toll-free access to your technical staff for assistance with file transfers and other technical aspects of this account, if needed	Yes - Included in proposal
7)		Provide a listing of your scheduled holidays or other weekday closures	Yes - Included in proposal
8)		Describe your invoicing policies, payment terms, describe the detail to be included with the invoice. Please attach or include a sample invoice and supporting documentation	Yes - Included in proposal
9)		Please include or attach a sample of each relevant report that will be available via the Internet or by mail/fax and the range of time periods available (daily, weekly, monthly, etc)	Yes - Included in proposal
10)	C	Address your ability to email file transfer acknowledgements or confirmations to a distribution list provided by the City	Yes - Included in proposal

B.	**Registered owner information (R/O searches- Department of Motor Vehicles**		
1)	C	Your experience and capability to provide registered owner information for Florida and non-Florida tags including Canada and Mexico (if your bid includes such) registered vehicles in the layouts required by the City and included in the Technical section. **Please be specific as to which states you cannot provide and whether Canadian provinces and Mexico are included or not.**	Yes - Included in proposal
2)	P	Your ability to receive and send 'refresh' files of registered owner information made available by various states to update owner data.	Yes - Included in proposal
3)	C	Describe the timetable and frequency for the acceptance of vehicle tag files from the City and how often you will submit them to the various states for R/O searches.	Yes - Included in proposal
4)	C	Describe the timetable and frequency for the return of registered owner information to the City's database after receipt of referred citations (prefer new info daily, where possible)	Yes - Included in proposal

7.2 Our Proposed Solution

For over 12 years LES has been providing comprehensive support to clients in need of vehicle registered owner (R/O) information for the citation processing and delinquent account collection processes. This includes providing such R/O acquisition services to the City of Fort Lauderdale since 2005. As part of this service, the LES team utilizes a proprietary and comprehensive R/O data acquisition solution we call *DMVRegInfo*. As part of this service, acquire R/O data directly from DMVs, indirectly using third party data sources and quasi-directly using comprehensive law enforcement services tools. Each method is dependent on establishing proper levels of authorization between our clients, the state DMV, the third party providers and Duncan/LES.

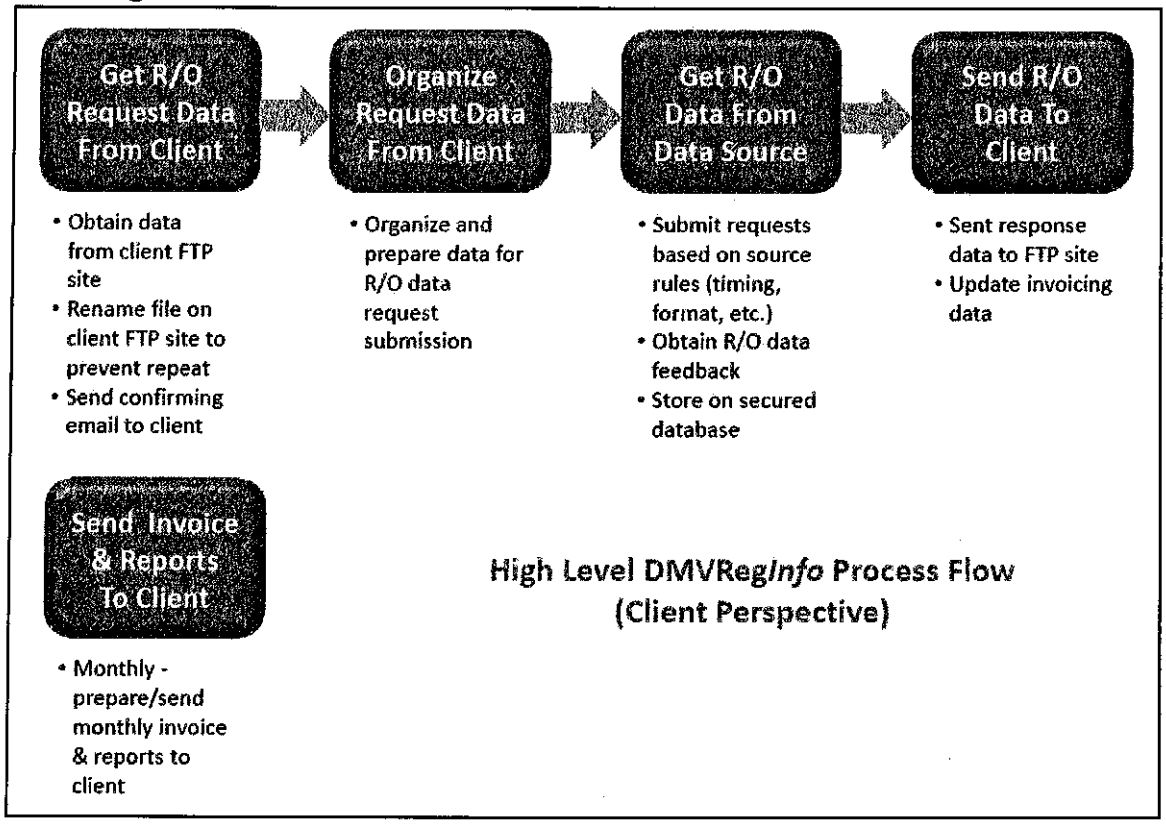
Key characteristics of our comprehensive solution include:

- Ability to retrieves vehicle registered-owner information from every state DMV, Canada and apportioned vehicles only in Mexico
- Fast and efficient method to submit license plates for registered owner retrieval
- Cost-effective, easy and quick
- Flexible subscriptions allows for online batch submission of requests and full integration with processing system(s)

- Registered owner data retrieval from a proven industry leader

LES retrieves vehicle registered owner information from state DMVs, with data procured from many DMVs overnight, including the Florida Department of Motor Vehicles. This comprehensive solution provides DMV vehicle data to cities, universities, and toll-way organizations.

DMVReg*Info* Process Flow



LES provides a proven, efficient and controlled solution for delivering registered owner information acquisition services.

On a daily basis LES accepts and FTP file from the City of Fort Lauderdale for RO data acquisition. As required by the City, this process will be enhanced to include sending an acknowledgement email to the City that the request file was successfully received. Once received, we prepare and submit the data through our comprehensive process to secure the requested RO data. Upon return from our sources, data is sent to the City via FTP for subsequent integration for its citation processing and collection process. On a monthly basis, LES provides a summary invoice and series of reports identifying the information acquisition activity.

LES maintains strict control of the City's confidential information. As with any sensitive data, and specifically that which is related to driver information, we understand that the release of DMV information is strictly governed by the Federal Drivers Privacy Protection Act and is subject to

periodic audit by individual States. As such, only authorized users have access to the data we manage on behalf of the City. Further, our system automatically tracks all client requests for RO data and date of fulfillment. A historical audit trail is maintained by the system for all clients and is available as part of a printed report. As a demonstration of commitment to data security, all involved personnel sign an acknowledgment of the Federal Driver's Privacy Protection Act and a Security Agreement and are subject to immediate dismissal for any breach of policy and procedures.

7.3 Disaster Recovery Plan

Recovery from catastrophic failures can be defined as those corrective efforts undertaken at a computer site as the direct result of a natural disaster, fire or flood, which has caused either disruption of services to the user for extended periods of time or loss of data. The objectives met by the LES Disaster Recovery approach include a certain level of system and resource stability during a disaster, minimized downtime and recovery time, reduced risk of permanent loss of core assets, reduced level of confusion during a disaster, reduction in the amount of decision-making during a high stress time with high running emotions, ensured reliability of secondary systems and a platform to simulate various disaster recovery scenarios.

We have carefully reviewed industry benchmarks to apply best practices and proven methodology. In this section we outline our strategy and provide a sample plan for backup computer sites that are available to prevent system outages greater than five working days due to a disaster or catastrophic failure. Each of our backup processing centers is configured to handle inbound phone calls and process payments to help ensure continued business operations. Backup capabilities are also included to ensure that a network outage will be limited to a maximum of two working days.

As part of this proposal, we have included excerpts from our *full service bureau master plan* which describe the multi-step process for a disaster declaration, recovery processes and ongoing testing requirements and approaches. These excerpts serve as an assurance that LES is well versed in the development, implementation and execution of a Disaster Recovery Plan. The LES Disaster Recovery Team understands the response procedure is critical to efficiently managing a disaster situation and reducing the impact on business operations.

- **Stage 1: Decision to Invoke Disaster Recovery Plan**—In the event of a disaster or catastrophic failure, our Disaster Recovery Team performs the following steps before making a decision to invoke a transition to a disaster recovery site to sustain operations. There are two scenarios for a disaster occurrence that are addressed in our planned approach: (1) during normal business hours; and (2) after normal business hours. All plans are relative to the business hours of our respective clients.
    - **During Normal Business Hours**—The Director of Data Center Services evaluates the situation with his/her team and the business unit; to what extent is the disaster affecting network and business operations and can the amount of downtime be approximated. If approximated downtime will exceed the amount allotted by contract, proceed to Stage 2. If the perceived downtime will be less than the allotted downtime then the Disaster Recovery plan is not invoked.

- **After Normal Business Hours**—The Director of Data Center Services evaluates the situation with his/her team and the business unit; to what extent is the disaster affecting network operations and can the amount of downtime be approximated. If approximated downtime will exceed the amount allotted by contract, proceed to Stage 2. If the perceived downtime will be less than the allotted downtime then the Disaster Recovery plan is not invoked.

- **Stage 2: Invoke Disaster Recovery Plan**—The Director of Data Center Services contacts the Disaster Recovery Team and provides the necessary level of information.
- **Stage 3: Contacting Third Party Recovery Team**—The Disaster Recovery Team contacts the necessary Third Parties.
- **Stage 4: Contacting the Operations Managers**—The Director of Data Center Services contacts the Operations Management team to confirm the planned course of action.
- **Stage 5: Operations Team**— Operations Management team contacts their individual teams who have been instructed to be available during the disaster/catastrophic failure scenario. Operations Management determines the best possible scenario to fit the needs of the organization.
- **Stage 6: Human Resources Manager**—The Disaster Recovery Team notifies the Human Resources Manager of the plan invocation.
- **Stage 7: Communications Plan**—The Disaster Recovery Team contacts the Account and Program Managers to notify them of the plan invocation. The Program Manager is responsible for notifying Clients, Board Members, and Stakeholders. This is to ensure that timely and correct information is distributed thru appropriate communication channels.
- **Stage 8: On Site at Designated Systems Recovery Site**—The Disaster Recovery Team familiarizes itself with the Disaster Recovery site and begins the process of recovering the system based on detailed activities in the plan that are specifically related to system processing components.
- **Stage 9: Business Operations Recovery**—In accordance and in conjunction with a Business Continuity Recovery Plan, Account, Program, and Operations Managers familiarize themselves with the Business Continuity Recovery site and begin the process of initiating activities in that plan to address business process operational components.

Disaster Recovery Objectives

- Promote the Standby Database to the Primary Database
- Initialize and redirect client connections to standby Application Servers
- Initialize SFTP Standby server
- Redirect Web Inquiry Systems
- Redirect any affected telecom services
- Initiate and stabilize business process operations

Testing & Maintenance Procedures

- Annually scheduled reviews of the recovery procedures to ensure they remain relevant to current operations against hypothetical situations.
- Alternate site redundancy. This involves the ability to transfer IT operations to alternate sites. The goal of the testing is to ensure that the systems can be reproduced within the required time frames.
- Structured walk-through. This is an evaluation of the Business Continuation Plan designed to expose errors or omissions without incurring the level of planning and expenses associated with performing a full operations test.
- File backups and recovery procedures for efficient and effective data management
- Alternative power supply in the event of prolonged primary power failure
- Management tools and applications from recognized world leading companies

File Backups and Recovery Procedures

All systems are backed up on a nightly basis through a variety of means that provide historical archives and the ability to assist in the event of a disaster. We provide secure and auditable solutions that are fully protected in the event of a system failure or potential disaster. More specifically, databases are continually in archive mode and each log file is multiplexed to the standby database at the secondary data center. By multiplexing archive log files, the database is protected 24/7 for recovery purposes.

Additionally, online backups are performed nightly and a weekly offline/cold backup is performed early Sunday mornings. All backups are written to near line storage/disk and then swept to tape cartridge. Each tape cartridge is password protected, encrypted, and stored securely offsite.

Our tape back-up component of our back-up strategy follows a well planned, strict schedule with testing to validate successful back-ups. Careful planning and review sessions, including storage calculations, occur on a frequent basis. Industry accepted tape rotation scheme and media retirement practices are also in place. LTO (Linear Tape-Open) media is archived and stored off-site for enhanced data security.

In addition to tape back-up, Duncan uses a storage area network. The SAN storage paradigm combines the benefits of high performance with the ease of centralized management. Data movement during backup processes occurs off the LAN, freeing network resources and reducing the impact on users while improving business productivity. SAN topologies let multiple distributed backup servers share common, centralized storage devices that are connected over a Fiber Channel SAN for greater efficiency and fault tolerance. By sharing, backup servers can load-balance activity across all available storage devices, thereby increasing performance and backup speeds, and centralizing management tasks.

Collocation Facilities

Our application and databases reside on Duncan servers located in secure data centers and deliver high levels of availability, rigorous physical and logical security, enhanced reliability, and scalability. Duncan

houses the primary and disaster recovery data centers in geographically dispersed Tier 3, SAS 70 Certified collocation facilities. Our Tier 3 collocation facilities include:

- Multiple independent distribution paths serving the IT equipment
- All IT equipment dual-powered with dual power supplies and dual electrical circuits and fully compatible with the topology of a site's architecture
- UPS systems which provide filtered power to all server room devices. UPS battery backup power supplies are in place to ensure priority equipment support during brownouts or power outages. A diesel generator will supply power to the data center in the event of prolonged power outages.
- Redundant site infrastructure capacity components
- Concurrently maintainable site infrastructure guaranteeing 99.982% availability.

7.3 File Transmission

LES will transmit files based on the timing, format and content required by the City. Any modification in requirements that arise due to changes in City operational requirements will be addressed by LES in close collaboration with the City.

7.4 Employee Background Checks

LES understand the need to ensure we recruit and hire qualified, credible and reliable personnel to deliver world class services to our valued customers. To that end, our corporate Human Resources staff utilizes a structured process to obtain critical validation information about each and every hire (direct or contingent). We leverage a consumer reporting agency for mission critical employment management purpose. Specialized reporting contain key information regarding credit history, criminal history, social security verification, motor vehicle records (as applicable), verification of education, employment history, and other background checks. In addition, specific verification is made on a nationwide county criminal court search, criminal database, credit report, and social security trace.

7.5 Citation File Receipt Capability

LES provides the ability to receive ASCII files of citation information from the City in a format and on a frequency the meets the needs and expectations of the City of Fort Lauderdale. Currently, we utilize a secured FTP site for the City's file transfer and can continue this approach under a new contract. Based on our review of the file format provided within the RFP package, we are fully confident in our ability to continue to meet the needs of the City. In the event the City requires a change in content, timing or transmission mode considerations, our technical staff will work closely with the City to adapt our solution in a planned and timely manner.

7.6 Hours of Operation & Support

LES and the Duncan Team will provide customer service, account management and business services support during the normal business hours and business days for the City of Fort Lauderdale. Our phone system provides the ability to route calls to the appropriate party as well as leave a pertinent message in a general or specific voice mailbox at any time. With full customer service in mind, it is our intent to respond to each call in a timely and efficient manner.

7.7 Toll-Free Access for Service & Support

The LES team will continue to provide outstanding service to the City of Fort Lauderdale for its Vehicle registered Owner Information retrieval program. We include a 24/7 toll-free service line for any and all related technical and/or transfer file assistance issues that may arise during the course of the contract. Our technical staff supports our help line for near immediate response during normal business hours coast to coast. We also provide support after normal business hours by assigning dedicated support staff to respond to voice mails place to our help line 24/7. As such, we are extremely confident in our ability to continue to meet or exceed the City's expectations regarding toll-free access and ongoing support service.

7.8 Typical Holiday Schedule

Included below is an example of scheduled holidays for 2012. Similar schedules are prepare and available to staff and our customers each year. Regardless of our scheduled plan, we make every attempt to ensure we comply with the requirement of our clients to meet their processing and service requirements.

• New Year's Day (observed)	Mon., Jan. 2nd
• Martin Luther King Day	Mon., Jan. 16th
• Memorial Day	Mon., May 28th
• Independence Day	Wed., July 4th
• Labor Day	Mon., Sept. 3rd
• Thanksgiving Day	Thurs., Nov. 22nd
• Friday after Thanksgiving Day	Fri., Nov. 23rd
• Christmas Eve Day	Mon., Dec. 24th
• Christmas Day	Tues., Dec. 25th

7.9 Invoicing Considerations

LES will continue to submit invoices on a monthly basis in a format similar to the one included below. In the event the City requires additional information, we are more that happy to discuss modification with the City. As with the current agreement our terms will continue to be Net 30.

Law Enforcement Systems

a Division of Duncan Solutions, Inc.
30-30 47th Avenue, 7th Floor
Long Island City NY 11101
(718) 729-6040

Invoice	INVLES00442
Date	12/31/2011
Page	1

CITY OF FORT LAUDERDALE-DMV
Darlene Pfeiffer
Parking Services
290 N.E. 3 Avenue
Fort Lauderdale FL 33301

Remit Payment To:
PO Box 1348
Long Island City, NY 11101

Customer ID	Purchase Order No.	Payment Terms	Account Manager
02-FORT		Net 30	

Quantity	Description	Unit Price	Ext. Price
249	DMV Registration Retrieval Records - December 2011	$1.25	$311.25
2,601	DMV Registration Retrieval Records - Florida December 2011	$0.50	$1,300.50

Subtotal	$1,611.75
Tax	$0.00
Total	$1,611.75

Current	30 Days +	60 Days +	90 Days +	120 Days +	Total Due
$1,611.75	$0.00	$0.00	$0.00	$0.00	$1,611.75

7.10 Report Considerations

LES will continue to address the reporting requirements of the City. Please see Proposal Section—11 Reports for a discussion of reporting considerations.

7.11 Email Confirmation

In accordance with the RFP, LES will send email acknowledgements to one or more designated City mailboxes as a confirmation of each file transfer. In addition, the City may review the FTP site to confirm receipt by LES as we will rename the request file after it has been accepted by LES.

7.12 Experience & Capability

As indicated earlier, our RO data acquisition capabilities have been enhanced to enable us to obtain RO data from all U.S. DMVs, from Canadian provinces and apportioned vehicle data from Mexico. Please see Proposal Section—6 Qualifications/Experience for additional details on our comprehensive experience and capabilities.

7.13 Refresh File Capabilities

LES will continue to send files to the City on a routine basis. These may be refresh files, as outlined by the City, or results from previous request files. In any case, these files can be sent daily to a designated and secured FTP site, based on the available information.

7.14 Timeline for Request Acceptance & Submission to DMV

LES prepares and submits files to our designated sources on a daily basis. As a general rule, some DMVs have specific schedules for which they accept and address RO request data. As the City likely knows, the LES team and its RO acquisition program are subject to those schedules. We will make every effort to submit requests to our DMV information sources as expeditiously as the data sources allow.

7.15 Timeline for Data Return to City

As a general rule, we have found that turnaround time for most states in less than 7 days with many occurring under 48 hours form receipt of information request. As indicated in the section above, LES will provide files daily back to the City and will make every effort to submit each response file to the City as expeditiously as provided by our data sources.

7.16 Additional Considerations

Today, Duncan and its subsidiaries is the preferred provider of many parking industry products and services to government parking, toll way, and traffic agencies across the U.S. In addition to the services outlined in this proposal, Duncan provides best-in-class solutions such as:

- World class electronic devices, related equipment and supplies

- Robust hosted citation issuance management software and services
- Comprehensive hosted parking citation processing systems and services
- Functionally rich delinquent collection services
- Single and multi-space parking meters and hosted related management systems

Fees for the services listed above vary, and are generally dependent on the complexity and requirements of a client's program. We would be happy to discuss these additional considerations with City stakeholders in greater detail.

8 Subcontractors

LES does not anticipate the use of any subcontractors for this procurement.

9 Financial Information

With a strong track record for stability, profitability, and growth, LES can be counted on as a reliable partner both now and in the future.

As evidenced by our steady revenue growth, bottom-line results, and continuously growing demand for services, Law Enforcement Systems, LLC, (LES) and its corporate parent Duncan Solutions, Inc. are positioned to serve as a financially and operationally stable partner for the City of Fort Lauderdale.

Duncan is a U.S. company based in Milwaukee, Wisconsin, with key offices and operations located in strategic locations throughout the US. Since 2008, LES has been a wholly owned subsidiary of Duncan Solutions, Inc. The audited financial statements of Duncan Solutions, Inc., which are provided in Section 9.1, reflect the summary financial condition of all of our subsidiaries, including LES. These documents include our consolidated income statement, balance sheet, cash flow statement, and the assessment of our independent auditors, Ernst and Young Business Solutions.

As these documents reflect, Duncan is a growing company with a strong addressable market and prospects for continued growth and future profitability. Capital provided by active shareholders has facilitated high-quality product development, ongoing innovation, the appointment of a high-caliber management team, and the consolidation of a full end-to-end customer fulfillment process pervaded by quality and procedural rigor.

9.1 Audited Financial Statements (Past Two Years)

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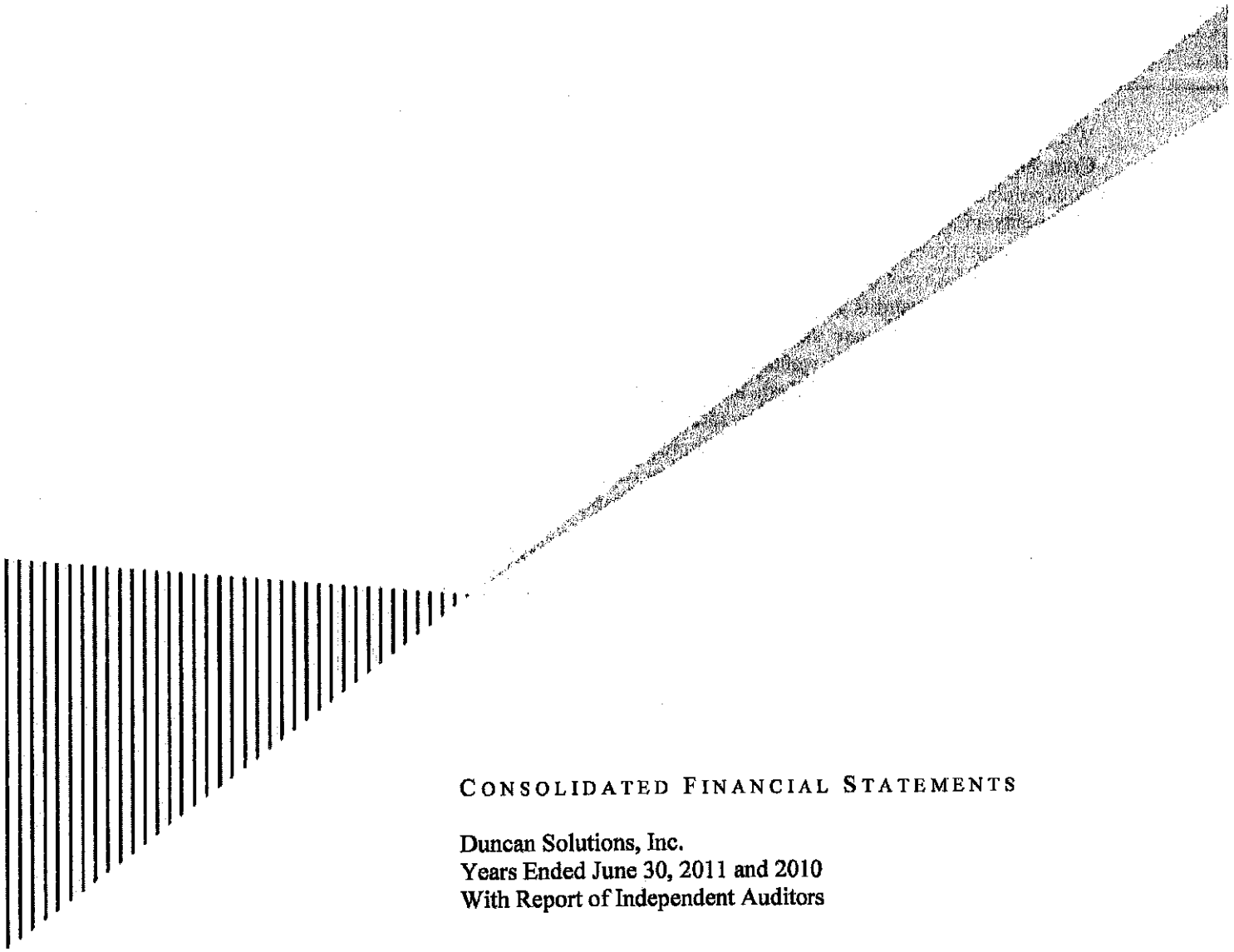

CONSOLIDATED FINANCIAL STATEMENTS

Duncan Solutions, Inc.
Years Ended June 30, 2011 and 2010
With Report of Independent Auditors

Ernst & Young LLP

ERNST & YOUNG

Ernst & Young LLP
875 East Wisconsin Avenue
Milwaukee, WI 53202
Tel: +1 414 273 5900
Fax: +1 414 223 7200
www.ey.com

Report of Independent Auditors

The Board of Directors
Duncan Solutions, Inc.

We have audited the accompanying consolidated balance sheets of Duncan Solutions, Inc. (the Company) as of June 30, 2011 and 2010, and the related consolidated statements of operations, stockholders' equity, and cash flows for the years then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. We were not engaged to perform an audit of the Company's internal control over financial reporting. Our audits included consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Duncan Solutions, Inc. at June 30, 2011 and 2010, and the consolidated results of its operations and its cash flows for the years then ended, in conformity with U.S. generally accepted accounting principles.

As described in Note 1, the Company restated its June 30, 2011 financial statements.

Ernst + Young LLP

October 28, 2011,
except Note 1, as to which the date is
November 15, 2011

A member firm of Ernst & Young Global Limited

Duncan Solutions, Inc.

Consolidated Statements of Operations
(All Amounts Stated in Thousands)

	Year Ended June 30	
	2011	**2010**
	(Restated)	
Revenue:		
Meters: single-space	**$ 2,285**	$ 2,160
Meters: multi-space	**2,711**	2,043
AutoCites, maintenance, and consumables	**3,600**	3,699
Spares	**3,935**	3,650
Service center	**32,843**	33,614
Outsourced services	**10,341**	5,239
Total revenue	**55,715**	50,405
Cost of revenue:		
Meters: single-space	**1,494**	1,313
Meters: multi-space	**1,633**	1,231
AutoCites, maintenance, and consumables	**921**	822
Spares	**2,787**	2,644
Service center	**17,443**	19,467
Outsourced services	**8,715**	3,813
Total cost of revenue	**32,993**	29,290
Gross profit	**22,722**	21,115
Operating expenses:		
Engineering and development	**2,432**	1,702
Customer operations	**3,812**	3,857
Sales and marketing	**3,112**	2,921
General and administrative	**12,010**	8,876
Information technology	**2,118**	2,368
Amortization of intangibles	**1,914**	2,147
Total operating expenses	**25,398**	21,871
Loss from operations	**(2,676)**	(756)
Other expense:		
Foreign exchange loss	**(10,859)**	(2,606)
Interest and other expense	**(75)**	(172)
Total other expense	**(10,934)**	(2,778)
Loss before income tax	**(13,610)**	(3,534)
Tax (benefit) expense	**(119)**	920
Net loss	**$ (13,491)**	$ (4,454)

See accompanying notes.

Duncan Solutions, Inc.

Consolidated Statements of Cash Flows

(All Amounts Stated in Thousands)

	Year Ended June 30	
	2011	2010
	(Restated)	
Operating activities		
Net loss	$ (13,491)	$ (4,454)
Adjustments to reconcile net income (loss) to net cash provided by operating activities:		
Add back non-cash items:		
Depreciation	2,345	2,765
Amortization	1,914	2,147
Deferred income tax expense	158	290
Unrealized foreign exchange	10,859	2,606
Stock compensation expense	475	–
Changes in operating assets and liabilities:		
Trade and other receivables	(988)	(429)
Inventory	254	1,220
Prepaid expenses	132	(332)
Income taxes receivable	(501)	–
Other assets	206	134
Trade payables	(1,681)	1,779
Accrued liabilities and other payables	(1,395)	2,174
Unearned revenue	87	384
Net cash (used in) provided by operating activities	(1,626)	8,284
Investing activities		
Purchase of property, plant, and equipment	(1,755)	(5,551)
Contingent payments on previously acquired business	(2,640)	(2,939)
Net cash used in investing activities	(4,395)	(8,490)
Financing activities		
Payments to related party, net	(509)	(1,066)
Proceeds from line of credit, net	262	–
Proceeds from notes payable and capital lease obligations	272	612
Restricted cash	638	(625)
Principal payments on notes payable	(765)	(300)
Net cash used in financing activities	(102)	(1,379)
Net decrease in cash	(6,123)	(1,585)
Cash at the beginning of the year	9,788	11,373
Cash at the end of the year	$ 3,665	$ 9,788
Cash paid for:		
Income taxes	$ 546	$ 417
Interest	$ 22	$ 26

See accompanying notes.

1. Summary of Significant Accounting Policies (continued)

Restatement

Subsequent to the issuance of the consolidated financial statements for the year ended June 30, 2011, the Company determined that the fiscal 2011 effect of foreign exchange fluctuations on the long-term portion of the related party liability should have been recorded within earnings rather than to equity within comprehensive income. The correction of this error did not change cash flows from operations or total equity. The effect of the correction was as follows:

	Originally Reported	Correction	Restated
Retained deficit	$ (20,367)	$ (10,047)	$ (30,414)
Accumulated other comprehensive loss	(10,047)	10,047	–
Total stockholders' equity	(11,261)	–	(11,261)
Foreign exchange loss	(812)	(10,047)	(10,859)
Net loss	(3,444)	(10,047)	(13,491)
Other comprehensive loss	(10,047)	10,047	–

Basis of Consolidation

The consolidated financial statements of Duncan Solutions, Inc. include the accounts of Duncan Solutions, Inc.; Professional Account Management, LLC (PAM); Borso's Engineering, Inc.; Duncan Parking Technologies, Inc.; Enforcement Technology, Inc.; and Law Enforcement Systems, Inc. (LES). In preparing the consolidated financial statements, all intercompany balances and transactions, income and expenses, and profit and losses resulting from intercompany transactions between the consolidated companies have been eliminated in full.

Subsequent Events

The Company has evaluated subsequent events and transactions for potential recognition or disclosure in the consolidated financial statements through October 28, 2011, and concluded that no recognized or non-recognized subsequent events have occurred since June 30, 2011.

1. Summary of Significant Accounting Policies (continued)

Finance leases, which transfer substantially all of the risks and benefits incidental to ownership of the leased item to the Company, are capitalized at the inception of the lease at the fair value of the leased property or, if lower, at the present value of the minimum lease payments. Lease payments are apportioned between the finance charges and reduction of the lease liability so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are recognized as an expense in the consolidated statements of operations.

Capitalized lease assets are depreciated over the shorter of the estimated useful life of the asset or the lease term if there is no reasonable certainty that the Company will obtain ownership by the end of the lease term.

Cash and Cash Equivalents

For purposes of the consolidated statements of cash flows, the Company considers all highly liquid debt instruments purchased with an original maturity of three months or less to be cash equivalents.

Restricted Cash

Certain cash balances are restricted in accordance with the Company's lending and other banking arrangements and due to certain municipal requirements.

Trade and Other Receivables

Trade accounts receivable are stated at the amount the Company expects to collect from outstanding balances. The Company provides for probable uncollectible amounts through a charge to earnings and a credit to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after the Company has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to trade accounts receivable.

1. Summary of Significant Accounting Policies (continued)

In assessing the realizability of deferred tax assets, the Company considers whether it is more likely than not that some portion or all of the deferred tax assets will not be realized. The ultimate realization of deferred tax assets is dependent upon the generation of future taxable income during the years in which those temporary differences become deductible. The Company considers the scheduled reversal of deferred tax liabilities, projected future taxable income, and tax planning strategies, as appropriate, in making this assessment.

Accounting Standards Codification 740, *Income Taxes*, clarifies the accounting for uncertain tax positions and prescribes a comprehensive model for how companies should recognize, present, and disclose in their financial statements uncertain tax positions taken or expected to be taken on a tax return. Under this topic, tax benefits shall be initially recognized in the financial statements when it is more likely than not that the position will be sustained by the tax authorities. Such tax positions shall initially and subsequently be measured as the largest amount of tax benefit that is greater than 50% likely of being recognized upon ultimate settlement with the tax authority, assuming full knowledge of the position and all relevant facts. The Company adopted this accounting for uncertain tax positions for the year ending June 30, 2011, with no cumulative effect on retained earnings.

Property, Plant, and Equipment

Property, plant, and equipment are stated at cost less accumulated depreciation and any impairment losses. Such cost includes the cost of replacing parts that are eligible for capitalization when the cost of replacing the part is incurred. Similarly, when each major inspection is performed, its cost is recognized in the carrying amount of the property, plant, and equipment as a replacement only if it is eligible for capitalization. Depreciation expense is recognized on a straight-line basis over the economic useful lives of the assets. Amortization from assets recorded under capital leases is included with depreciation expense.

The assets' residual values, useful lives, and amortization methods are reviewed, and adjusted if appropriate, at each financial year-end. When events or changes in circumstances indicate that the carrying value of property, plant, and equipment may be impaired, the Company compares the undiscounted future cash flows attributable to the asset to its carrying value. If the undiscounted cash flows are less than the carrying value, the fair value is compared to the carrying value and any impairment is recognized.

1. Summary of Significant Accounting Policies (continued)

Use of Estimates

Management uses estimates and assumptions in preparing financial statements. Those estimates and assumptions affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities, and the reported revenues and expenses. Accordingly, actual results could differ from those estimates.

Litigation and Contingencies

The Company is involved in various claims and legal actions arising out of the normal course of business. In the opinion of management, the ultimate disposition of these matters will not have an adverse effect on the Company's consolidated financial condition, results of operations, or cash flows.

2. Business Combinations

Acquisition of Law Enforcement Systems, Inc.

On September 25, 2008, the Company acquired 100% of the shares of LES, a New York corporation whose primary business is the collection of outstanding parking fines and fees for tollway violations. The operating results of LES are included in the Company's consolidated financial statements from the acquisition date.

4. Intangible Assets

	2011	2010
Identifiable intangibles		
Technology (net of accumulated amortization of $1,720 and $1,604 in 2011 and 2010, respectively)	$ –	$ 116
Customer contracts (net of accumulated amortization of $6,708 and $5,137 in 2011 and 2010, respectively)	4,872	6,443
Trademarks (net of accumulated amortization of $1,136 and $910 in 2011 and 2010, respectively)	1,035	1,261
Net carrying amount	5,907	7,820
Goodwill	19,296	17,399
	$ 25,203	$ 25,219
Cost (gross carrying amount)	$ 34,767	$ 32,870
Accumulated amortization	(9,564)	(7,651)
Net carrying amount	$ 25,203	$ 25,219

The carrying value of goodwill and identifiable intangibles of $25,203 predominately represents goodwill and identifiable intangibles associated with the Enforcement Technology, Inc. and Borso's Engineering, Inc. businesses, which were acquired during the year ended June 30, 2005; PAM and Duncan Parking Technologies, Inc. businesses, which were acquired during the year ended June 30, 2006; and LES, which was acquired during the fiscal year ended June 30, 2009.

Identifiable intangible assets such as technology, customer contracts, and trademarks were acquired through business combinations. These intangible assets have been determined to have finite useful lives ranging from 3 to 6 years for technology, 5 to 10 years for customer contracts, and 5 to 10 years for trademarks.

	2012	2013	2014	2015	2016
Estimated amortization expense over the next five years:					
Annual total	$ 1,775	$ 1,430	$ 1,091	$ 914	$ 208

Goodwill is tested for impairment annually. The recoverable amount of the operations has been determined based on a fair value less cost to sell calculation using cash flow projections based on financial budgets and projections prepared by management. Management has sought to provide

7. Income Taxes

The Company's provision for income taxes consists of the following:

	2011	2010
Current	$ (277)	$ 630
Deferred	158	290
Provision (benefit) for income taxes	$ (119)	$ 920

The provision (benefit) for income taxes as reported differs from the application of domestic federal and state statutory rates primarily as the result of the benefit from the net operating loss is offset by an increase in a corresponding valuation allowance, as well as various permanent and temporary differences.

Significant components of deferred tax assets and liabilities are as follows:

	2011	2010
Deferred tax assets:		
Allowance for doubtful accounts	$ 58	$ 132
Accrued vacation	88	81
Inventories	334	361
Accrued other	367	216
Accrued warranty	66	69
Intangible assets	1,225	861
Operating loss and contribution carryforwards	5,314	3,912
Foreign exchange loss	456	290
Valuation allowance	(5,529)	(4,146)
Total deferred tax assets	2,379	1,776
Deferred tax liabilities:		
Foreign exchange gain	–	–
Other	(31)	(88)
Depreciation	(1,493)	(946)
Intangibles	(1,303)	(1,032)
Total deferred tax liabilities	(2,827)	(2,066)
Net deferred tax liabilities	$ (448)	$ (290)

10. Line of Credit and Notes Payable

Revolving Line of Credit

The Company entered into a revolving credit agreement with Bank of America, dated December 14, 2010, providing for funds to be used for working capital purposes. The borrowing limit is $6,000. The annual interest rate of BBI LIBOR Daily Floating Rate Plus 3% annum is paid monthly. The agreement is secured by a continuing security agreement and outstanding accounts receivable. The amount borrowed on the line-of-credit agreement was $512 at June 30, 2011. The agreement will expire on December 15, 2011.

The Company entered into a revolving credit agreement with TCF National Bank, N.A., dated June 30, 2007. The agreement expired on September 30, 2010, and was not renewed. The outstanding balance was paid in full.

Equipment Financing Term Notes Payable

The Company had $635 of term notes with TCF National Bank, N.A. as of June 30, 2010. The outstanding balances were paid in full in fiscal year 2011.

The Company also has a note with a bank for the purchase of computer equipment for $363. The note bears interest at 4.30% and requires monthly payments until the balance is paid in December 2011.

Ernst & Young LLP

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Ernst & Young is a global leader in assurance, tax, transaction and advisory services. Worldwide, our 141,000 people are united by our shared values and an unwavering commitment to quality. We make a difference by helping our people, our clients and our wider communities achieve their potential.

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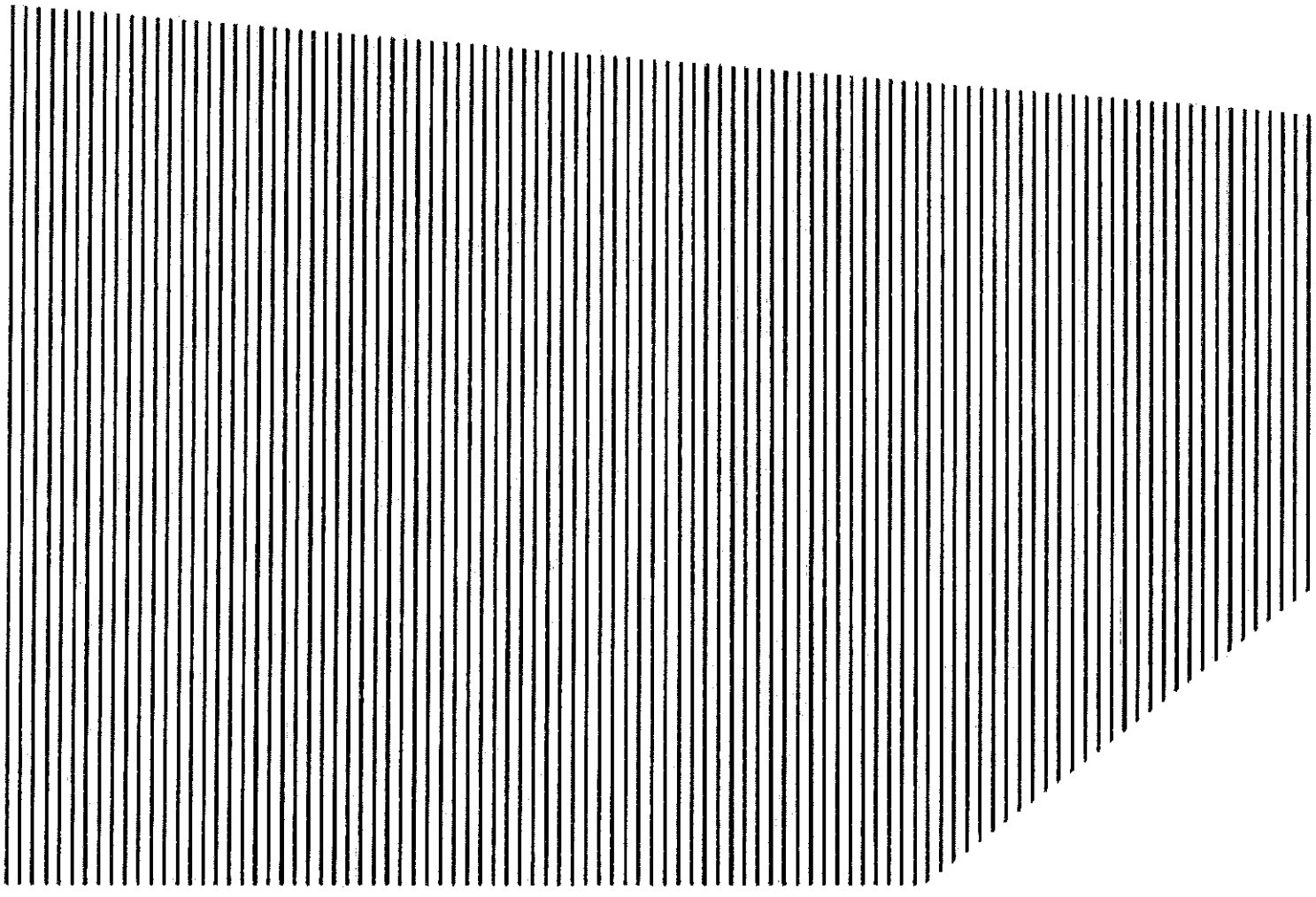

9.2 Bankruptcy

Neither LES nor Duncan has ever filed for bankruptcy.

9.3 Accounting and Audit Practices

LES acknowledges that, as a service organization, we have a responsibility to our clients to maintain strict internal controls, and to demonstrate that we have adequate safeguards in place to protect hosted client data and control financial reporting.

We have long adhered to sound accounting principles and standards, and have upgraded our internal controls and financial reporting over time in response to corporate growth and evolving accounting industry best practices. Some of these activities have included:

- **Past Activities:**
  - **Internal audits.** We have maintained an internal audit function to analyze existing procedures, processes and information technology systems used in day-to-day operations and compare to industry best practices.
  - **Compliance audits.** We have undergone several comprehensive reviews of our organization's adherence to regulatory guidelines. Schenk SC, a Wisconsin based certified, independent accounting firm, has evaluated the strength and thoroughness of our compliance preparations, security polices, user access controls and risk management procedures.
  - **Documentation of procedures.** In accordance with GAAP best practices, we maintain documentation of all relevant procedures and processes.
- **Current Activities:**
  - **SAS 70.** We are currently in the process of completing a SAS 70 audit. This process has been initiated to obtain an independent, objective, and consistent assessment of our internal controls as they pertain to information services provided to customers. The results of this audit will be available at a future date.

Schenck SC

Founded in 1930 as a sole proprietorship, Schenck SC (Schenck) is a highly regarded CPA firm. The firm is a full-service regional accounting and consulting firm with over 500 employees serving business and individual clients through its 11 locations in Wisconsin. As one of the largest Wisconsin-based CPA firms and the 33rd largest in the U.S., the firm provides a full range of services including accounting and audit, tax, payroll, business consulting, information technology, retirement planning, investment, insurance, and human resource solutions for today's business, government and personal challenges.

10 References

Our reputation as a preferred provider of DMV interface services is growing, due to our exceptional performance for leading municipal government agencies across the US.

The City, in performing its due diligence for this contract solicitation, is looking for third party validation of vendors' performance on similar projects. LES' clients enthusiastically endorse their work, results and value, and we encourage the City to contact the individuals listed below.

Please note: due to Law Enforcement Systems (LES)' status as a subsidiary of Duncan Solutions (Duncan), and the comprehensive scope of solutions that we provide, the names "LES" and "Duncan" are often used interchangeably by our clients. Bear this in mind as you reach out to our references, who may know our company by either or both names.

DMV RO Acquisition Services: Client References	
Client Agency	**Reference Contact Information**
New York City Parking Violations Bureau	Jeanne Freeman Director, Consulting Services CGI Technologies and Solutions Inc. (718) 246-7613 (NYC DoF/PVO Office) (973) 557-3459 (Cell) jeanne.a.freeman@cgi.com
Pennsylvania Turnpike Commission	Edward Wilson 8158 Adams Drive Hummelstown, PA 17036 (717) 565-4301 edward.wilson@ezpass.csc.paturnpike.com
Cardinal Tracking, Inc.	Steve Leuschner President, CEO 1825 Lakeway Dr., Suite 100 Lewisville, TX 75057 (800) 285-3833 (972) 539-8914 (Fax) sleuschner@cardinaltracking.com
City of Inglewood	Dean Viereck, Enterprise Services Manager One Manchester Boulevard Inglewood, CA 90301 (310) 412-4270 dviereck@cityofinglewood.org
Miami-Dade County	Ester Jones Acting Manager - Parking Violations Bureau Miami-Dade County, Clerk of Courts 73 West Flagler Street, Suite # 242 Miami, Florida 33130 (305) 679-1062 ejones@miamidade.gov

LES Business/Financial References

Agency	Reference Contact Information
Reinhart Boerner Van Deuren s.c.	Lawrence J. Burnett Attorney 1000 North Water Street, Suite 1700 Milwaukee, WI 53202-6650 (414) 298-8175 (414) 659-4982 (cell) lburnett@reinhartlaw.com
Bank of America, N.A	Jamillah Pointer Vice President, Senior Client Manager Midwest Commercial Banking Bank of America Merrill Lynch 1000 S. York Road Elmhurst, IL 60126 (630) 941-6626 (312) 453-6665 (fax)
Ernst & Young LLP	Mike Leonardson Partner, Assurance Services 875 E. Wisconsin Avenue Milwaukee, WI 53202 (414) 274-8140 (312) 399-8545 (cell) michael.leonardson@ey.com (866) 304-8118 (fax)
R.L. Polk	Lisa Lukitsch 26955 Evergreen Road, Suite 900 Southfield, Michigan 48076 (800) 464-7655
Webiplex	Ron Rubino 4667 MacArthur Blvd, Suite 310 Newport Beach, CA 92660 (949) 679-8703

11 Reports

LES will continue to include the following reporting data as part of the monthly invoicing process.

- Monthly Statement (Invoice)
- Billing Report Summary
- Summary by State
- Summary by Request Batch
- Request Batch Breakdown by State
- Billing Report Detail by State Within Batch

R-BILSUM-RPT1 BILLING REPORT SUMMARIES DATE - 1/04/12 PAGE - 1
FOR: NEW - FORT LAUDERDALE
REPORT DATA FOR THE PERIOD 12/01/11 THRU 12/31/11

SUMMARY BY OUTPUT BATCH:

OUTPUT BATCH	DATE CREATED	RETURNED MATCHES	BILLABLE UNIQUE MATCHES	SINGLE REGISTRATION MATCHES	MULTIPLE REGISTRATION MATCHES	RETURNED NOT FOUND
0673	12/05/11	4	4	4	0	0
0674	12/13/11	4	4	4	0	0
0675	12/16/11	141	141	141	0	0
0676	12/19/11	2,629	2,610	2,610	0	0
0677	12/22/11	32	32	32	0	0
0678	12/28/11	44	44	44	0	0
0679	12/30/11	15	15	15	0	0
GRAND TOTAL		2,869	2,850	2,850	0	0

SUMMARY BY STATES:

STATE	RETURNED MATCHES	BILLABLE UNIQUE MATCHES	SINGLE REGISTRATION MATCHES	MULTIPLE REGISTRATION MATCHES	RETURNED NOT FOUND
AK	1	1	1	0	0
AL	5	5	5	0	0
AR	1	1	1	0	0
CA	6	6	6	0	0
CO	1	1	1	0	0
DE	2	2	2	0	0
FL	2,620	2,601	2,601	0	0
GA	26	26	26	0	0
ID	2	2	2	0	0
IN	10	10	10	0	0
KY	3	3	3	0	0
LA	6	6	6	0	0
MI	23	23	23	0	0
MN	2	2	2	0	0
MO	10	10	10	0	0
MS	2	2	2	0	0
NE	1	1	1	0	0
NH	5	5	5	0	0
NJ	25	25	25	0	0
NM	1	1	1	0	0
NY	39	39	39	0	0
OH	2	2	2	0	0
OK	3	3	3	0	0
RI	1	1	1	0	0
SC	12	12	12	0	0
TN	56	56	56	0	0
UT	1	1	1	0	0
VT	2	2	2	0	0
WV	1	1	1	0	0
GRAND TOTAL	2,869	2,850	2,850	0	0

SUMMARY BY REQUEST BATCH:

REQUEST BATCH	CUSTOMER FILE NAME	DATE RECEIVED	REQUEST CNT	ALL PRIOR ACTIVITY RETURNED MATCHES	ALL PRIOR ACTIVITY BILLABLE UNIQUE MATCHES	CURRENT PERIOD ACTIVITY RETURNED MATCHES	CURRENT PERIOD ACTIVITY BILLABLE UNIQUE MATCHES	RETURNED NOT FOUND
0814	AU0813.DTA	11/15/11	545	504	504	2	2	0
0818	AU0817.DTA	11/22/11	665	612	612	6	6	0
0819	FLAU0819.DTA	12/15/11	303	0	0	283	283	0
0820	FLAU0820.DTA	12/15/11	604	0	0	550	550	0
0821	FLAU0821.DTA	12/15/11	157	0	0	150	150	0
0822	FLAU0822.DTA	12/15/11	713	0	0	643	634	0
0823	FLAU0823.DTA	12/15/11	338	0	0	301	301	0
0824	FLAU0824.DTA	12/15/11	603	0	0	541	536	0

In the event the City requires addition reporting, the LES team will be happy to discuss these considerations with the City.

12 Other Standards Used

As a result of our automated process and consistent with our current contract, LES will continue to return all matches associated with a tag provided by our DMV sources at no additional charge to the City. Additionally, there are no charges for duplicate tags submitted in the same batch.

13 Items Not Included in Proposal

There are no items required by the City's RFP that have been excluded within our proposal response.

14 Cost / Financial Proposal

LES' cost proposal represents the best value option for the City, and the lowest risk solution.

LES would like to maintain our mutually beneficial relationship with the City of Fort Lauderdale, and has structured our cost proposal to provide maximum value for the City. Please refer to the completed City Pricing Form (Attachment D) for a detailed cost breakdown.

14.1 Pricing Form (Attachment D)

In accordance with the RFP, LES has completed and included the City's pricing form on the following page.

ATTACHMENT D

City of Fort Lauderdale Parking Services
Table of Citations Issued and DMV Returns by State

Bidder Name: Law Enforcement Systems, LLC

THIS FORM MUST BE RETURNED WITH YOUR RFP RESPONSE.
THIS DOCUMENT IS PROTECTED FROM CHANGES.
YOU MAY ONLY ENTER YOUR COMPANY NAME AND ALL UNIT PRICES.
FIGURES SHOWN ARE ESTIMATED QUANTITIES ONLY.

COMPLETE ALL APPLICABLE SHADED AREAS

State	Citations	Complete this col if price is by "Search"	Total Cost for "Searches"	# of R/O's returned (hits)	Complete this col if price is by "Hit"	Total Cost for "Hits"	GRAND TOTAL FOR ALL DMV IN SAMPLE SET
AK	8		$0.00	4	$ 1.25	$5.00	**$5.00**
AL	172		$0.00	110	$ 1.25	$137.50	**$137.50**
AR	74		$0.00	34	$ 1.25	$42.50	**$42.50**
AZ	90	$ 7.25	$652.50	0	$ -	$0.00	**$652.50**
CA	352		$0.00	3	$ 1.25	$3.75	**$3.75**
CO	137		$0.00	81	$ 1.25	$101.25	**$101.25**
CT	238		$0.00	146	$ 2.75	$401.50	**$401.50**
DC	26		$0.00	18	$ 1.25	$22.50	**$22.50**
DE	84		$0.00	51	$ 1.25	$63.75	**$63.75**
FL	115,923		$0.00	69,981	$ 0.50	$34,990.50	**$34,990.50**
GA	874		$0.00	605	$ 1.25	$756.25	**$756.25**
HI	8		$0.00	0	$ -	$0.00	**$0.00**
IA	53		$0.00	0	$ -	$0.00	**$0.00**
ID	9		$0.00	5	$ 1.25	$6.25	**$6.25**
IL	622		$0.00	384	$ 1.25	$480.00	**$480.00**
IN	305		$0.00	202	$ 1.25	$252.50	**$252.50**
KS	58		$0.00	0	$ -	$0.00	**$0.00**
KY	188		$0.00	106	$ 1.25	$132.50	**$132.50**
LA	193		$0.00	88	$ 1.25	$110.00	**$110.00**
MA	680		$0.00	267	$ 1.25	$333.75	**$333.75**

MD	359		$0.00	243	$ 1.25	$303.75	**$303.75**
ME	65		$0.00	28	$ 1.25	$35.00	**$35.00**
MI	677		$0.00	383	$ 1.25	$478.75	**$478.75**
MN	118		$0.00	60	$ 1.25	$75.00	**$75.00**
MO	215		$0.00	112	$ 1.25	$140.00	**$140.00**
MS	76		$0.00	5	$ 1.25	$6.25	**$6.25**
MT	30		$0.00	17	$ 1.25	$21.25	**$21.25**
NB	8		$0.00	0	$ -	$0.00	**$0.00**
NC	595		$0.00	421	$ 1.25	$526.25	**$526.25**
ND	5		$0.00	5	$ 1.25	$6.25	**$6.25**
NE	27		$0.00	15	$ 1.25	$18.75	**$18.75**
NH	119		$0.00	0	$ -	$0.00	**$0.00**
NJ	681		$0.00	0	$ -	$0.00	**$0.00**
NM	24		$0.00	16	$ 1.25	$20.00	**$20.00**
NV	67		$0.00	0	$ -	$0.00	**$0.00**
NY	1,079		$0.00	714	$ 1.25	$892.50	**$892.50**
OH	590		$0.00	410	$ 1.25	$512.50	**$512.50**
OK	110		$0.00	64	$ 1.25	$80.00	**$80.00**
OR	48		$0.00	24	$ 1.25	$30.00	**$30.00**
PA	745	$ 6.25	$4,656.25	24	$ -	$0.00	**$4,656.25**
RI	134		$0.00	73	$ 1.25	$91.25	**$91.25**
SC	336		$0.00	198	$ 1.25	$247.50	**$247.50**
SD	6		$0.00	3	$ 1.25	$3.75	**$3.75**
TN	381		$0.00	220	$ 1.25	$275.00	**$275.00**
TX	822		$0.00	596	$ 1.25	$745.00	**$745.00**
UT	23		$0.00	19	$ 1.25	$23.75	**$23.75**
VA	482		$0.00	36	$ 1.25	$45.00	**$45.00**
VT	41		$0.00	22	$ 1.25	$27.50	**$27.50**
WA	90		$0.00	50	$ 1.25	$62.50	**$62.50**
WI	157		$0.00	85	$ 1.25	$106.25	**$106.25**
WV	73		$0.00	40	$ 1.25	$50.00	**$50.00**
WY	11		$0.00	0		$0.00	**$0.00**
Subtotals			$5,308.75			$42,663.25	$47,972.00

Canadian and Mexican Provinces/States (see note)

AB	12		$0.00	0		$0.00	**$0.00**
BC	4		$0.00	0		$0.00	**$0.00**
CD	2		$0.00	0		$0.00	**$0.00**

FN	7		$0.00	0		$0.00	$0.00
MB	7		$0.00	0		$0.00	$0.00
MX	5		$0.00	0		$0.00	$0.00
NS	6		$0.00	0		$0.00	$0.00
NW	1		$0.00	0		$0.00	$0.00
ON	291		$0.00	2		$0.00	$0.00
PE	2		$0.00	0		$0.00	$0.00
PR	10		$0.00	0		$0.00	$0.00
QU	367		$0.00	0		$0.00	$0.00
SK	1		$0.00	0		$0.00	$0.00
US	6		$0.00	0		$0.00	$0.00
VI	1		$0.00	0		$0.00	$0.00
Subtotals			$0.00			$0.00	$0.00
TOTALS			**$5,308.75**			**$42,663.2**	**$47,972.00**
							Grand Total

note: City has not performed searches on Canadian or Mexican territories but is interested in doing so if available.