



On March 4, I held a community meeting in District 1 to listen to concerns about inconsistent water bills and high water bills. We are currently working with 63 neighbors to address individual water bill concerns. Citywide, we will implement the following action plan:

- We will audit water meter reading citywide. This will be conducted by a nationally known and independent auditing firm. The commission will vote on the independent water meter reading audit to be performed by KPMG on Tuesday, March 19. If the commission approves this audit, the work will begin promptly.
- We will test and replace meters upon request by residents.
- We will meet with the water meter reader contractor (Bermex) to address concerns.
- We will expedite permits for an irrigation water meter.
- We will move to digital water meters starting as soon as this year.

We have commissioned a water rate study and the commission will discuss water rates in April. You are invited to attend this meeting to share your concerns. The date for this commission meeting will be shared when the date is published. I will explore all options with the commission to reduce your water bill. Please know that the water and sewer infrastructure bond to replace aging infrastructure is contingent upon certain pledged revenues. The debt service for this bond is paid for from the water and sewer utility.

The Commission has committed to a 4 year plan to stop the Return on Investment (ROI) from the water and sewer fund transferred into the general fund. This is the second year we have reduced the ROI to the general fund. By 2021, all of the ROI previously taken will stay in the water and sewer fund to help offset the costs for the water and sewer infrastructure projects.

Please visit the webpage created to keep you updated and informed at [www.fortlauderdale.gov/district1water](http://www.fortlauderdale.gov/district1water). I have included all of the handouts that were shared at our initial meeting. A link to the commission conference meeting discussing your concerns is also on this webpage.

This action plan will be expanded until we solve the problems you are facing. Please email any additional questions you may have and we will get back to you promptly.

Sincerely,

*Heather Moraitis*

Heather Moraitis  
[HMoraitis@fortlauderdale.gov](mailto:HMoraitis@fortlauderdale.gov)



CITY OF FORT LAUDERDALE

UTILITY BILLING  
& COLLECTIONS

## GUIDE TO UTILITY BILLING IN THE CITY OF FORT LAUDERDALE

The City of Fort Lauderdale is committed to providing high quality water services to meet the needs of our community. Please see information below regarding the utility billing rate structure and some common topics regarding utility accounts.

### UTILITY BILLING RATES EFFECTIVE OCT. 1, 2018

Utility billing rates are tiered based on usage. To promote conservation and protect our resources, billing rates increase as the amount of water consumption increases. Utility billing rates increase 5% annually per City ordinance, effective October 1st each year.

	TIER	CONSUMPTION (gallons/month)	RATE	SIZE OF METER
<b>SINGLE FAMILY Water</b>	Tier 1	0 – 3,000	\$2.32	
	Tier 2	4,000 – 8,000	\$5.12	
	Tier 3	9,000 – 12,000	\$6.41	
	Tier 4	13,000 – 20,000	\$8.64	
	Tier 5	Over > 20,000	\$12.54	
<b>SINGLE FAMILY Sewer</b>	Tier 1	0 – 3,000	\$4.10	
	Tier 2	4,000 – 20,000	\$9.06	
	Tier 3	Over > 20,000	N/A	
<b>SEPARATE SPRINKLER METER</b>	Tier 1	0 – 12,000	\$6.41	5/8"
	Tier 2	13,000 – 20,000	\$8.64	5/8"
	Tier 3	Over > 20,000	\$12.54	5/8"
	Tier 1	0 – 18,000	\$6.41	3/4"
	Tier 2	19,000 – 30,000	\$8.64	3/4"
	Tier 3	Over > 30,000	\$12.54	3/4"
	Tier 1	0 – 30,000	\$6.41	1"
	Tier 2	31,000 – 50,000	\$8.64	1"
	Tier 3	Over > 50,000	\$12.54	1"
	Tier 1	0 – 60,000	\$6.41	1.5"
	Tier 2	61,000 – 100,000	\$8.64	1.5"
	Tier 3	Over > 100,000	\$12.54	1.5"
	Tier 1	0 – 96,000	\$6.41	2"
	Tier 2	97,000 – 160,000	\$8.64	2"
	Tier 3	Over > 160,000	\$12.54	2"

## IRRIGATION METER INSTALLATION RATES

Some neighbors choose to add a separate irrigation meter for sprinkler systems or pools to eliminate sewer costs and reduce their overall utility bill. Below please see rates to add additional meters by meter size:

### RATES TO ADD IRRIGATION METER

5/8"	3/4"	1"	1.5"	2"
Meter \$1,161.80	Meter \$1,207.28	Meter \$1,295.60	Meter \$2,098.56	Meter \$2,665.20
Deposit \$70.00	Deposit \$85.00	Deposit \$140.00	Deposit \$300.00	Deposit \$775.00
Set Fee \$35.00	Set Fee \$35.00	Set Fee \$35.00	Set Fee \$35.00	Set Fee \$35.00
Total \$1,266.80	Total \$1,327.28	Total \$1,470.60	Total \$2,433.56	Total \$3,475.20

## UNUSUAL CONSUMPTION ON UTILITY BILLS

Sometimes neighbors receive a utility bill that shows higher water consumption than their typical monthly usage. High increases in consumption can cause the billing rate to move up to the next tier, which will also result in higher fees and taxes. If neighbors notice unusual consumption on their utility bill, they should check for leaks on their property and contact the City at 954-828-5150 so we can investigate the cause.

### POSSIBLE CAUSES OF UNUSUAL CONSUMPTION

- Running or leaking toilet
- Leaking faucet
- House guests
- Irrigation systems with a crack in the line, detached sprinkler head, set too high
- If property is empty, someone may be using outside spigots

### HOW TO CHECK FOR A LEAK

Sometimes, neighbors can identify small leaks by checking the following places on their property:

- Pressure relief valve on the hot water tank
- Remove the tops off toilet tanks and listen closely for running water
- The water line running from the meter to the house
- All hose-bibs in the house (hose-bibs are the pipes you hook your hoses to)
- All hoses, taps, and drips in the irrigation system
- All shower heads
- Swimming pool

### WHAT TO DO IF YOU FIND A LEAK

If a certified plumber locates a leak on your property, you may be eligible for a leak credit adjustment. An adjustment request form can be found on the City website at <https://utilitybilling.fortlauderdale.gov>.

### WHAT TO DO IF YOU DON'T FIND A LEAK

If you receive a bill with unusual consumption and a plumber can certify that there is not a leak on your property, you may be eligible for an unusual consumption credit. An unusual consumption request form can be found on the City website at <https://utilitybilling.fortlauderdale.gov>.

### HOW TO CONTACT US

If you have questions or concerns regarding your City of Fort Lauderdale utility account, please contact Utility Billing at 954-828-5150 or [utilitybilling@fortlauderdale.gov](mailto:utilitybilling@fortlauderdale.gov).

If you would like this publication in an alternate format, please call (954) 828-4755 or email [strategiccommunications@fortlauderdale.gov](mailto:strategiccommunications@fortlauderdale.gov).

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## Voters Approve Police and Parks Bond and Changes to the City Charter

Please click the button below for more information regarding the March 12th election results and overview.

[Bonds and Charter Amendments](#)

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**SATURDAY, APRIL 13, 2019**

FORT LAUDERDALE EXECUTIVE AIRPORT  
BOARDING BEGINS AT 8 AM TAKEOFF AT 8:30 AM

WHERE COMPASSION TAKES FLIGHT

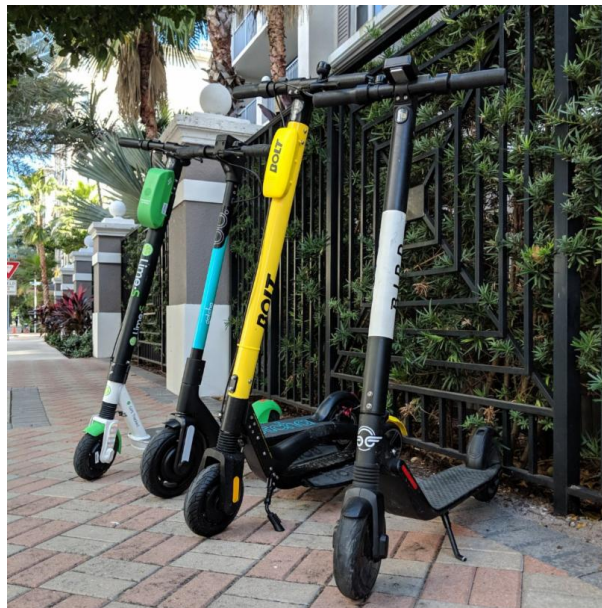
#UPTOWN5KFTL

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## Electric Scooters Prohibited on Fort Lauderdale Beach During Spring Break: March 1- April 7

Between March 1 and April 7, 2019, electric or motorized scooters, and any other forms of dockless mobility, will be prohibited on the barrier island, per City of Fort Lauderdale Ordinance C-19-03, Sec. 8-55.5. The boundaries of the barrier island include the beach property, and up to the westernmost bank of the Intracoastal Waterway to the west, Southeast 17<sup>th</sup> Street to the south, and Northeast 42<sup>nd</sup> Court to the north.

The Fort Lauderdale Police Department will be monitoring Spring Break activities to ensure that all City ordinances are followed. The City of Fort Lauderdale looks forward to a safe and fun-filled Spring Break!





I had a wonderful time attending the Broward Health Imperial Point luncheon with businesses and community leaders.



Thank you to everyone who helped make the 42nd Annual Broward County Waterway Cleanup a success!

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## Apply Today to Serve on a District 1 Advisory Board

The following boards are available to serve on for District 1:

- Cemetery System Board of Trustees
- Community Appearance Board
- Education Advisory Board
- Fire-Rescue Facilities Bond Issue Blue Ribbon Committee

If you are interested, please [apply online](#).

Feel free to contact our office or Erica Franceschi at [EFranceschi@fortlauderdale.gov](mailto:EFranceschi@fortlauderdale.gov) or 954-828-5288 for any questions.

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Visit our website to learn more about District 1

Email Our Office for questions, concerns, or appointments

PHONE 954-828-5033 FAX 954-828-5667

